

Working Groups Page

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- [Facilitation Team](#)
- [Best Practices Team](#)
- [Sharing Outcomes Team](#)
- [Sub-Group Pages](#)

Facilitation Team

- members - Ron Parks, Micci Bogard, Lisa Stensland, Greg Bronson, Irina Naydich
- problem assigned (problem ID 1)
- [Meeting Notes - October 8, 2008](#)
- [Prep for October 14 Meeting](#)

Best Practices Team

- members - R.J, Nathan, GregM, Andy
- problem assigned (problem ID 2)
- [Turning Lessons Learned into Best Practices](#)

Sharing Outcomes Team

- members - Sue, Ned, Benoit, Christine, Casper
- problem assigned (problem ID 4)

Sub-Group Pages

Table of ID #s of Identify Top Problems
Top Problems when Conducting Lessons Learned

ID#	Problem	# Votes
1	Keep team focused on identifying LLs instead of just complaining about issues	12
	Difficult getting people to identify top 3 problems	
	Avoiding personal attacks, poor attitudes &/or taking comments personally	
2	Difficult to translate LL's into concrete actions to improve processes and projects (Best practices)	7
3	Facilitating the LL session without imparting PM biases	
4	No mechanism to share LLs more broadly than the project team, so LL's are not reusable, researchable or accessible to others	16
	How to communicate LL info to stakeholders for the next project/incorporate LLs into future projects	
5	No follow-through on LLs	3
6	Distilling anonymous survey input & team discussion into a usable LL report	1
7	Different PM for the next project	
8	Finding time to do LLs (especially when the project is "finished")	3
9	How to pull info out of LL session participants, esp. those hesitant to bring up negative info/comments	3