RingCentral

Mobile and Desktop Apps not Ringing for Incoming Calls

1. Login to Ringcentral at https://service.ringcentral.com using your Cornell netid email
2. Go to the Settings tab
3. Expand "Phone"
4. "Call Rules and Voicemail"
5. Under "My work day" you will see "Incoming calls"... which is probably set to 24 hours, every day... click the right pointing arrow
6. Under "Ring settings" is "Desktop and Mobile apps"
7. Make sure "Desktop and Mobile apps" is turned on
8. Save your settings changes