CrashPlan Setup

Additional information on CrashPlan can be found on the CrashPlan IT@Cornell webpage.

Initial Login and Device Setup

After installing CrashPlan, you will need to login for the first time.

- On CNF Windows and Mac where you are the only user of the machine, CNF Computing will pre-install Crashplan for you.
- If you share the machine with other users, CNF Computing will assist you in installing Crashplan in your individual user login.

If not auto prompted to sign in to CrashPlan, start CrashPlan's GUI from the Start Menu - C - CrashPlan - CrashPlan .

- On Windows 11: Start Menu - All Apps - C - CrashPlan - Crashplan

On the main CrashPlan window, you will be prompted to "Sign in to CrashPlan" with a *Username* and for a *Server Address*.

- Username is your Cornell netid email address.
- Server Address is: clients.us2.crashplan.com

After you click *Continue*, you will go through the normal CUWebLogin with DUO process.

If you have never used CrashPlan before, you are done, and CrashPlan will begin backing up your home folder on the computer.

If you have used CrashPlan before, CrashPlan will ask if you want to "Add a new device" or "Restore an existing device". Choose *Add new device*. Crashplan will then begin backing up your home folder on the computer.

You can close the CrashPlan window as backups will continue in the background.