




# Support



## Announcements



## Get Help

	<b>Poppy upgrade schedule (CSP-5):</b> <ul style="list-style-type: none"><li>Training / Test: <b>COMPLETE</b></li><li>Upgrade Production: 5/3 <b>PENDING</b></li></ul>
	<b>Quesnelia upgrade schedule:</b> <ul style="list-style-type: none"><li>Upgrade Dry-Run: <b>PENDING</b></li><li>Upgrade Training: <b>PENDING</b></li><li>Upgrade Test: <b>PENDING</b></li><li>Upgrade Production: <b>PENDING</b></li></ul>
	<b>Ramsons upgrade schedule:</b> <ul style="list-style-type: none"><li>In Development: <b>IN PROGRESS</b></li><li>Bugfest: <b>PENDING</b></li></ul>

TDX Portal: [CUL FOLIO Portal](#)

CUL Slack Channel: [#folio-info-and-support](#)

Email: [folio-support@cornell.edu](mailto:folio-support@cornell.edu)



FOLIO Community

- [FOLIO Support SIG](#)
- [FOLIO Documentation](#)

## LDP upgrade schedule:

[Folio Reporting LDP Software Update Schedule](#)

## Feature Tracking for Poppy

Jira Epic: <https://culibrary.atlassian.net/browse/FOLIOPB-43>

## Cornell Top 20 feature requests

Jira Dashboard: <https://culibrary.atlassian.net/jira/dashboards/12016>

## Open Feature Requests

### Internal feature requests:

These requests were started internally.

Jira Dashboard: <https://culibrary.atlassian.net/jira/dashboards/12010>

## **All Folio feature requests:**

A local copy of all FOLIO feature requests. These are used to link internal requests to, ranking and other internal processes.

Jira Dashboard: <https://culibrary.atlassian.net/jira/dashboards/12020>

## **Open Tickets with Hosting**

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Jira Dashboard: <https://culibrary.atlassian.net/jira/dashboards/12018>

## **Current System Issues**

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Jira Dashboard: <https://culibrary.atlassian.net/jira/dashboards/12019>

## **New Features Being Tracked**

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