

# 2018-03-21 Meeting notes

## Date

21 Mar 2018

## Attendees

- [Tobi Hines](#)
- [user-177d6](#)
- [user-cc7e8](#)
- [user-b509a](#)
- [user-be66a](#)
- [user-b028b](#)

## Goals

- Share updates from all sub-teams

## Discussion items

Time	Item	Who	Notes
15min	Graduate study area assessment	Sara E., Tobi, Selena	<ul style="list-style-type: none"><li>• Debrief from customer journey mapping/user interviews at Hasbrouk Apts. 3/13<ul style="list-style-type: none"><li>◦ 8 interviews, good mix of disciplines/degrees</li><li>◦ Have met once since then to start going through notes, pick out themes</li><li>◦ Some themes we have identified already: convenience, proximity to food/drink, "ownership" over space (availability and ability to lock up personal items)</li></ul></li><li>• Upcoming flash interviews at Big Red Barn<ul style="list-style-type: none"><li>◦ Rescheduling for next Friday 3/30 or mid-April</li></ul></li><li>• LDLT showed a lot of interest in this assessment and would be interested in reviewing our findings</li></ul>
15min	Reservable study rooms/digital signage	Sara E., Nick, Matt	<ul style="list-style-type: none"><li>• Still getting the new signage interface up and running - want to test whether or not users are making reservations from touchscreen signage or from mobile devices</li><li>• Working group has agreed on mock-up and design is ready for testing - may not be the final design, but could be if response is positive</li><li>• Sara E. will be putting in some reservations</li><li>• Nick almost has first iteration of LCD screen ready (Chromebox from Consultation Area) - shows availability for the day for all three rooms on one screen</li><li>• Able to get some of Manolo's time to help work on this as well</li><li>• Using the same application as circ display sign at Olin/Uris and Mann Consultation Area</li></ul>
15min	Data dashboard	Tobi, Nick, Keith	<ul style="list-style-type: none"><li>• Update on AWS outage<ul style="list-style-type: none"><li>◦ Credentials for AWS were compromised, someone was spinning up instances for the purposes data mining on cryptocurrency</li><li>◦ No back-up for the data dashboard; Nick had to rebuild stack and index all the data again</li><li>◦ Nightly shipments from Countlt working again</li></ul></li><li>• Working group meeting on Friday: need to review Countlt fields (being indexed properly?) and then start creating some visualizations/dashboard; working on Voyager stats next; need to establish timeline for when we will be doing a demo for Mary</li><li>• Putting browse stats on the back burner for now</li></ul>
10min	Other news		<ul style="list-style-type: none"><li>• Wendy and Sandy working on signage audit - Sara mentioned sharing this at the next quarterly facilities meeting with Ezra; Camille mentioned that ILR did something similar a few years ago</li><li>• Sara E. part of the group doing the renovation of the Uris Cocktail Lounge; just did furniture demos and got student feedback (whiteboard comments) - findings showed that most students are going there to do independent work</li><li>• Sara and Tobi went to demo LibCal for room reservations in a meeting with staff from Hotel and Management schools</li><li>• CUView system being replaced – working group established</li><li>• Wednesday afternoon meeting time? Tobi will be sending Doodle poll</li></ul>

## Action items

