

2018-03-21 Meeting notes

Date

21 Mar 2018

Attendees

- [Tobi Hines](#)
- [user-177d6](#)
- [user-cc7e8](#)
- [user-b509a](#)
- [user-be66a](#)
- [user-b028b](#)

Goals

- Share updates from all sub-teams

Discussion items

Time	Item	Who	Notes
15min	Graduate study area assessment	Sara E., Tobi, Selena	<ul style="list-style-type: none">• Debrief from customer journey mapping/user interviews at Hasbrouk Apts. 3/13<ul style="list-style-type: none">◦ 8 interviews, good mix of disciplines/degrees◦ Have met once since then to start going through notes, pick out themes◦ Some themes we have identified already: convenience, proximity to food/drink, "ownership" over space (availability and ability to lock up personal items)• Upcoming flash interviews at Big Red Barn<ul style="list-style-type: none">◦ Rescheduling for next Friday 3/30 or mid-April• LDTL showed a lot of interest in this assessment and would be interested in reviewing our findings
15min	Reservable study rooms/digital signage	Sara E., Nick, Matt	<ul style="list-style-type: none">• Still getting the new signage interface up and running - want to test whether or not users are making reservations from touchscreen signage or from mobile devices• Working group has agreed on mock-up and design is ready for testing - may not be the final design, but could be if response is positive• Sara E. will be putting in some reservations• Nick almost has first iteration of LCD screen ready (Chromebox from Consultation Area) - shows availability for the day for all three rooms on one screen• Able to get some of Manolo's time to help work on this as well• Using the same application as circ display sign at Olin/Uris and Mann Consultation Area
15min	Data dashboard	Tobi, Nick, Keith	<ul style="list-style-type: none">• Update on AWS outage<ul style="list-style-type: none">◦ Credentials for AWS were compromised, someone was spinning up instances for the purposes data mining on cryptocurrency◦ No back-up for the data dashboard; Nick had to rebuild stack and index all the data again◦ Nightly shipments from Countlt working again• Working group meeting on Friday: need to review Countlt fields (being indexed properly?) and then start creating some visualizations/dashboard; working on Voyager stats next; need to establish timeline for when we will be doing a demo for Mary• Putting browse stats on the back burner for now
10min	Other news		<ul style="list-style-type: none">• Wendy and Sandy working on signage audit - Sara mentioned sharing this at the next quarterly facilities meeting with Ezra; Camille mentioned that ILR did something similar a few years ago• Sara E. part of the group doing the renovation of the Uris Cocktail Lounge; just did furniture demos and got student feedback (whiteboard comments) - findings showed that most students are going there to do independent work• Sara and Tobi went to demo LibCal for room reservations in a meeting with staff from Hotel and Management schools• CUView system being replaced – working group established• Wednesday afternoon meeting time? Tobi will be sending Doodle poll

Action items

