

Troubleshooting Cameras

[This page](#) provided by LabVIEW has some useful troubleshooting points.

- "Error 0xBFF6901D Unable to load camera's XML file." Error thrown by NI-MAX after selecting the camera
 - Close NI-MAX
 - Navigate to C:\Users\Public\Public Documents\National Instruments\NI-IMAQdx\Data\XML\
 - Delete everything in this folder
 - Open NI-MAX and select the camera. It might tell you an attribute is out of range, just click 'Ok' and change it in the setting in NI-MAX.
 - Note: the items that were deleted will repopulate when NI-MAX is loaded. This is ok!