

# Printer set-up tips, including driver info

Chemistry IT's experience with various brands of printers and driver software may save you time and aggravation.

Check the BRAND and model of your printer before using this page.

- Match your printer's brand and model in the table below. If it's not listed below there likely hasn't been any issue getting or using drivers.

Brand and printer model	Driver info	Other comments
HP M402dn	Windows: "HP LaserJet Pro M402-M403 n-dn PCL 6"  Mac: The closest Apple listing I saw within the OS was for an M400 (for the whole series?), so choose that. Duplex worked fine.	You can get the correct driver via Windows's printer driver's listing, which you get when you are installing a printer. However, you must select "Update" in both Win10 and Win 7. <ul style="list-style-type: none"><li>• Worth knowing the name so you can actually find it in the very long list of drivers, in one of the 3 "HP" sections. Ridiculous.</li><li>• Running the "Update" takes many minutes. Again, ridiculous.</li></ul> There's a presumably identical driver which ends in "PCL-6" (dash, not a space).
HP P2055dn	Use HP's, NOT MS's driver	MS's universal driver (via "add a printer" interface, LaserJet P2050) will often lead to the driver forgetting the printer can duplex. <ul style="list-style-type: none"><li>• Very aggravating so avoid that "easy" way to get the driver!!</li><li>• Non-Chemistry IT staff: Download from HP, via the web. Universal:<ul style="list-style-type: none"><li>◦ <a href="http://support.hp.com/us-en/drivers/selfservice/HP-LaserJet-P2000-Printer-series/3662052/model/3662058">http://support.hp.com/us-en/drivers/selfservice/HP-LaserJet-P2000-Printer-series/3662052/model/3662058</a></li></ul></li><li>• (Chemistry IT staff: You can also get it from our file share.)</li></ul>
Samsung Multifunction ProXpress M3870FW	Mac and Windows:  <a href="http://www.samsung.com/us/business/support/owners/product/SL-M3870FW/XAA">http://www.samsung.com/us/business/support/owners/product/SL-M3870FW/XAA</a>	1/30/17: Mac OS 10.12 drivers not explicitly published. Using their OS 10.11-based drivers worked for ChemIT on a Mac OS 10.12 system, FWIW.
Xerox 8880DN	Windows: As set-up printer, when get to driver screen click on Windows update to get driver for this model.	Mostly "just works".