

# Chemistry IT and Arts & Sciences IT

Chemistry depends on many A&S IT services, such as FileMaker Pro server hosting and configuration of central IT technologies (Active Directory, Casper, Configuration Manager, Firewalls, etc.).

## Info for Chemistry IT staff

Most issues can be sent to A&S IT's central email address

- <AS-IT-Backline@...>
- They have a team managing things, and want to be sure we don't lose requests, and can track and move them around as necessary (using Remedy)

"Who's on first?" at A&S IT, for more context (access is limited to whom?)

- [https://cornellprod.sharepoint.com/sites/AS/AIT/\\_layouts/15/start.aspx#/SitePages/Home.aspx](https://cornellprod.sharepoint.com/sites/AS/AIT/_layouts/15/start.aspx#/SitePages/Home.aspx)
- NOTE: They'll be using the above site more than in the past for Project and Systems documentation.

Keywords: A&S IT support