All groups must use certain Chemistry IT services

Are there Chemistry IT services all groups "MUST" use, even if they are an Opt-out group? What are the long-term consequences of adding services to this list, or removing them from this list?

See also

- 1) Service Offerings for Full Support Groups
- 2) Service Offerings for Partial Support Groups

Notes

In deciding what to keep and what to toss on this page, we must keep in mind dependencies related to some services which appear in our other service pages. It might be OK that those services have dependencies which group's obligate themselves to support if they want that service done through us (for fee!?!), I suppose. SFS may be an example. But would such complications be "simple" enough?

What require of groups, and why?

Service	Benefit or function	Group's role, if any	Notes
Maintain Chemistry department's IT-related hardware inventory	Fulfill computer-related reporting requests from the department, college, and university on behalf of all groups. Efficiently characterize our IT assets, their status, and their use. Increases Chemistry IT's management of assets they manage. Ensures accurate billing for the portion based on the number of group computers.	Notify Chemistry if computer equipment moves or changes function.	Includes all university (group) computers, tablets, and printers. And any non-wireless networked device.
Secure disposal and recycling of computing equipment, including monitors	Increase chance of reuse or recycling. Ensures departing items are removed from active inventory.	Notify Chemistry IT of any computers, monitors, tablets, printers and the like which are no longer needed by the group.	
Process all network jack activations and changes with CIT.	CIT provisions our network. The department pays for the network. Chemistry IT manages the change requests. Chemistry IT manages the firewalls for Chemistry's wired networks.	Notify Chemistry IT if jacks must be activated, turned off, or changed.	Includes Chemistry IT-managed network, as wekk as CIT's AccessNet, and A&S's RedNet. Question: For systems not managed by Chemistry IT, keep Chemistry IT informed of IT security issues they are facing?
Maintain Cornell's Active Directory information for all Chemistry groups	Ensures accurate billing for the portion based on number of group members.	Notify Chemistry IT when members are added or leave a group.	
Processing all CIT SFS (file shares: CIFS and NFS) service requests			Uses Cornell's Active Directory.
Process all Sponsored NetID requests	Workday process is not available to many, including PI's. Process Chemistry IT uses simplifies process for groups.	Notify Chemistry IT if a Sponsored NetID is required, per PI's explicit request.	CIT has a new process started August 2016.
Process all Guest ID requests			
Cornell desk and wall phones	Coordinate with CIT all services related to Cornell phones, phone number changes, phone jack needs, and AUDIX services.	Notify Chemistry IT	

Oliver's thoughts