Chemistry web site Q&A, including faculty pages

Mostly for support staff. Answers to questions faculty and staff may have about the Chemistry web site. Including information about faculty pages.

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Questions and answers

Q: There is incorrect information on my faculty page or elsewhere on the web site. How do I correct it?

A: Email <chemweb>.

N.B. Some information on each faculty page comes from the faculty pages linked from the "A&S People" site:

http://people.as.cornell.edu/

Q: I updated my "A&S People" page, Workday, and/ or WholAm information. Why are my updates not showing up on my faculty page?

A: It's variable, and not always immediate.

A&S Comm noted June 2016:

We're not specifying "refresh times" as these can vary quite a bit, and some data fields are set up to import automatically, while others we import
manually on a schedule. No piece of information should take more than 24 hours to show up in the new profiles after making an edit in VIVO or
Workday. If any faculty members do have concerns that updates are getting delayed longer than that, (...) let us know then.
 Arts and Sciences Communications <as_communication@cornell.edu>

Data-point from Chemistry IT's testing (June 2016):

• Updating ones office room building name and number in WholAm shows up right away on the faculty page.

Q: Who runs the site and the faculty pages?

A: Hosting: A&S Communications

A&S Communications is responsible for creating and hosting the department's website. It runs on Drupal.

N.B. A&S Communications create and maintain the faculty pages and the associated "feeds" from A&S People, Workday, and WholAm.

Arts and Sciences Communications <as_communication@cornell.edu> can provide faculty with assistance, if required.

A: Ownership: Chemistry's Chair's Office

The Chemistry department Chair is the owner of the website.

- The Chair's office does this via the "Website" faculty committee and its Chair, with appointed staff.
 - As of 9/28/17, staff person is Heather Cornell.

· Responsibilities include navigation, content, and how content is arranged, presented, and updated.

A: Day-to-day operations: Appointed staff, available at <chemweb>.

The Chair's Office-assigned staff manages or coordinates the day-to-day operations of the site. They may be reached at <chemweb@cornell.edu>.

- As of 9/28/17, staff person appointed is Heather Cornell.
 Appointed staff work under the direction of the "Website" faculty committee.
 Appointed staff help to clarify who the "owner" of various content of the site belongs to. Thus, if you note errors (including those on your faculty page), please let them know at <chemweb>. Thank you.