

Connecting with the CIT Cloud Team and Cornell's Cloud Community

There are many ways to connect with the Cloudification Team and others at Cornell working on cloud technologies.

Method	What is it?	How to connect
Cloudification Services service desk	The best method for submitting official requests for service to the Cloudification Services Team, for established cloudification services clients.	Email cloud-support@cornell.edu
this Cloud Support Confluence site	Information covering the services and collaboration with the Cornell cloud community. We welcome contributors to create and update information relevant to the Cornell cloud community.	The pages under the Public section of this site are wide open for your feedback, editing, and contribution.
Cloud-Community-L@cornell.edu E-List	Email list for Cornell folks using Cloud technologies. This list will be for actionable, service impacting issues in the Cloud. This is currently a very low traffic list.	Send a "join" request to Cloud-Community-L-request@cornell.edu . See https://it.cornell.edu/lyris/join-e-lists-lyris for more info.
IT-Security-L@cornell.edu E-List	This list exists to facilitate a private, secure discussion of security issues, concerns and problems related to information technology at Cornell. This list is limited to Cornell IT staff and subscription requests are reviewed by the Security Office. Subscribers use this list to warn others about new security holes or vulnerabilities, notify others about attempted or actual breakins that have occurred on campus, and discuss potential security concerns and possible solutions.	Send a "join" request to IT-Security-L-request@cornell.edu . See https://it.cornell.edu/lyris/join-e-lists-lyris for more info.
Net-Admin-L@cornell.edu E-List	Originally created as a discussion forum for those maintaining networks and networked systems, NET-ADMIN-L has become the primary discussion forum for technology professionals at Cornell. Technical questions, announcements, and almost anything related to technology that doesn't have another venue is fair game here.	Send a "join" request to Net-Admin-L-request@cornell.edu . See https://it.cornell.edu/lyris/join-e-lists-lyris for more info.
Cloud channel on Microsoft Teams	A Microsoft Teams channel used by the Cornell cloud community to ask questions, get answers, and share ideas.	Join the "Cloud" channel in the Cornell TSP Team using this link .
training on cloud technologies and tools	Our goal is to offer some kind of in-person, cloud-related training monthly. Some of it is free, some is paid.	Announcements about training are made on Cloud-Community-L@cornell.edu E-List. See above for how to join.
CU-CloudCollab GitHub repository	Repositories of examples and collaboratively developed code for programmatically interacting with AWS and other cloud platforms.	Most repositories are publicly readable. Please email Eric Grysko for contributor access.
Cornell Cloud Blog	Articles on cloud technologies being used at Cornell.	Email cloud-support@cornell.edu if you have ideas for future articles or would like to author one yourself.
cloud-onboarding@cornell.edu	For general inquiries about cloudification@Cornell; messages go to the Cloudification Team; for folks who don't yet have an established relationship with Cloudification Team.	Email cloud-onboarding@cornell.edu