

Example email to faculty on phone options

Email excerpt from us to a faculty member interested in call-forwarding-like services, from his Cornell phone number.

See also

- [CU's My Extension Everywhere service](#)

Email excerpts

From November 2015 email:

Here is the documentation on CIT's My Extension Everywhere service:

<https://www.it.cornell.edu/cms/services/myext/>

Most people will not have a reason to turn off the service. However, you can disable the feature when you are in your office by pressing a button on your desk phone (if you have a 4600 series phone). And activate it that way, or easily enough when you are away from your office by simply calling a special number from your cell phone:

<https://www.it.cornell.edu/cms/services/myext/howto/enable2.cfm>

Chemistry IT is Chemistry's "Telecommunications Coordinator" which is why CIT requires that CIT changes are processed by us.

By the way, call forwarding is available from your phone, but not to an off-campus phone number. We confirmed this by calling CIT. I'm sorry. Here is a list from CIT of the things you can do from your phone, including that service and that limitation:

http://www.it.cornell.edu/services/ip_voice/howto/

There are indeed limitations to Cornell's phone service options, and they often differ from what is available in our homes. Michael Hint is an expert on CIT phone service options and limitations, so please do consider contacting us if you'd like assistance mapping what you'd like done with the options available to you.

-Oliver.

P.S. You have the option to have a non-IP, copper-wire based "traditional" phone line, but there are trade-offs for you. One example is that to get caller-ID services, you must bring in your own phone. Here is a list of those how-to's, which you can compare to the above cited how-to's:

<http://www.it.cornell.edu/services/phones/howto/index.cfm>