

Public-facing pages regarding Stockroom POS system

Per Brightwork's request, most of our documentation and current activity regarding our work with Brightworks and their vendor(s) is not public. However, sometimes coordination benefits from some info being public, so that's parked here on an ad hoc basis.

High-level status on Stockroom system's issues and related projects

Chemistry IT's perspective of issues with the stockroom WebApp system and likely order of addressing them as projects

Stockroom WebApp's support workflow

As of 12/6/16, this is the support work flow for both break/fix AND for feature/change requests.

- [Known issues and related workflows or work-arounds](#) — Does David pay to fix something or have staff learn to work around some problems? Here is a list of problems we currently are choosing to work around. If they get worse, report the deteriorating situation to David so he can work with ChemIT to decide if it's worth fixing the problem.

Stockroom WebApp checkups and associated to-do's

Checkups will increase chance of good service in case we need crisis help. To-do's are not time-critical but doing them gets Brightworks/ Singlebrook additional experience in our system when it's working.