

# TSI Follow-Up Survey -- Meeting with Assessment Leads, 12 August 2015

Attending: Nisa Bakkalbasi, Gaby Castro Gessner, Kate Harcourt, Zsuzsa Koltay, Jim LeBlanc, Colleen Major

Colleen and Jim (replacing Boaz on the Cornell side) will be communicating with 2CUL TS staff about the survey, including sending the initial recruitment email and a follow-up reminder. The purpose of this meeting was to ensure that the TSI and Assessment leads were all on the same page regarding the mechanics and aims of the survey and to develop a timetable for the work.

1. Apart from some last-minute adjustments (e.g. dates), the content of the survey and the cover memos has been approved by the TSI Admin Team, the TSI leads, and the assessment leads. Apart from some necessary change in language to account for the shift from Integration to Initiative, the content of the follow-up survey will be exactly the same as that of the original instrument.
2. Nisa will be submitting Columbia's IRB application to conduct the follow-up survey ASAP. Cornell is good to go. It'll take about a month to get approval.
3. The follow-up survey will be distributed to the same technical services "work groups" as the initial version – that is, to Officers of the Library at Columbia and to academic, exempt, and non-exempt staff at Cornell.
4. Analysis of the results will be somewhat more labor-intensive this time, since we will be looking not only at the data from this second survey but comparing it with the results from the first go-around. Question for the TSI Admin Team: which slices of data from the first survey were particularly useful? Were there any that we could skip this time? *Colleen and Jim will review the results from the first survey and make some recommendations to the Admin Team.*
5. Nisa will let Gaby, Kate, Jim, and Colleen know when Columbia's IRB application has been approved. We will then coordinate the distribution of the survey, presumably in late September or very early October. We will leave it open for three weeks.
6. We're aiming to have the analysis of the results complete by the end of December (i.e. the end of the grant-funded project period).
7. On a somewhat related topic (i.e. related to assessing the success of the project), do we know how much we've saved through joint negotiation of e-resources since 2CUL began? *Jim will look into this.*