

# Accomplishments tracking

Highlighting group and individual staff successes.

## See also

- [Oliver's Weekly Activity Tracking](#)
- [Time tracking for Chemistry IT staff](#)

## Successes

Date (s)	Group served	Accomplishment: challenge/action/result	ChemIT staff involved	Notes
5/25 /2017	Physics	<p><b>Subject:</b> Physic Admin/Instruct move to CrashPlan</p> <p>Starting point: Physics Admin and Instruction was using CIT's EZBackup service to backup 6 computers at a rough cost of \$50 per month (some computers had a lot of data).</p> <p><b>Action:</b> Michael Hint shifted those 6 computers to CrashPlan plus added Rosemary's computer (not previously on backup, but worry about the user) for a cost of \$149.99 per year. Additionally, we have 3 additional computer seats we can add if we find other Physics users we or they want to backup. Physics subscription to CrashPlan is good until approximately May 17, 2018.</p> <p><b>Result:</b> This is a cost savings of approximately \$450 per year, plus it is software we can actually use and manage without a degree in IBM.</p>	Michael Hint	<p>Have been doing similarly throughout Chemistry Admin and Research.</p> <p>Oliver vetted with IT Security and up his various chains-of-command (Dept. and College).</p> <p>Oliver involved CIT EZ-Backup team to increase chance of complete awareness of trade-offs.</p>
6/2015	Cerione	<p><b>Challenge:</b> Linux file and application server had a failed hard drive. Server served two dedicated Linux workstations running old 3D glass technology.</p> <p><b>Action:</b> Invested in finding and testing alternatives which would be more cost-effective and sustainable.</p> <p><b>Result:</b> Group's two Linux workstations are updated with contemporary Linux OSes. And they are using CIT's file share service and Biotech's SB Grid service.</p>	<ul style="list-style-type: none"> <li>• Lulu Zhu</li> </ul>	<p>Oliver worked with James VanEe to arrange for the initial SB Grid service testing, which Michael Hint helped Oliver test.</p>
6/18/15	Physics Admin	<p><b>Challenge:</b> Physic's web site support challenges could have resulted in our group's resources getting sucked into the wrong kind of work, as defined by: likely inadequate compensation and recognition, poor fit and not a strategic investment into our group's future in helping others.</p> <p><b>Action:</b> Invested (over a year ago?) in framing and pushing on a defined support model, with appropriate resources and fall-backs. Made this investment even when there was nothing broken, in order to ensure resources and solution work flow was pre-defined if an issue came up.</p> <p><b>Result:</b> When an recent issue with migration came up, PhysIT's resources were not called upon for either consultation or resolution.</p>	<ul style="list-style-type: none"> <li>• Oliver Habic ht</li> </ul>	<p>A&amp;S Communications (with CIT as fall back) and Barry providing the required support.</p>
6/2015	Freed	<p><b>Challenge:</b> Provision a complex suite of software and configurations, on Windows and Linux, for 57 attendees to use at multi-day workshop (6/10-6/12/2015).</p> <p><b>Action:</b> Created Windows and Linux VMs for use on attendees own laptops. There were downloaded and tested by attendees on their laptops.</p> <p>Provisioned back-up laptops and bootable thumbdrives.</p> <p><b>Result:</b> Success resulted in increased productivity and reduced anxiety at workshop. Pre-work meant attendees and staff not using up valuable conference time.</p>	<ul style="list-style-type: none"> <li>• Michael Hint</li> <li>• Roger Garnett</li> <li>• Lulu Zhu</li> <li>• Oliver Habic ht</li> </ul>	<p>John Franck was the content steward.</p> <p>John had each presenter install their software using TeamViewer.</p>