

Physics Chair's computer and its IT support

Barry (LASSP) provides IT consulting support for the Chair's computer. However, PhysIT provides services in Physics Admin which the Chair depends on (network, printers, monitor) so this clarification can be helpful.

Summary

(1) Barry is primarily responsible for providing IT consulting support for the Chair's computer.

- Barry is responsible to arrange staff consulting support for when he is not available.

(2) PhysIT is responsible to provide IT support for certain services the Chair's computer uses, and PhysIT is happy to facilitate using those services.

Specifically, PhysIT provides Physics Admin the following services which are used by the Chair's computer:

- The **network** used within the Physics Admin areas.
 - PhysIT is happy to facilitate connecting Jeevak's laptop to this network.
- The **printers** used within Physics Admin areas.
 - PhysIT is happy to facilitate connecting Jeevak's laptop to these printers.
- The Chair's Apple **monitor**.
 - PhysIT is happy to help in any way if there are issues with the monitor.

As of spring 2015, the current Chair is Jeevak Parpia <jmp9>.

- Jeevak received a new Apple Macbook Air (laptop computer) this spring 2015.
 - The laptop computer was purchased with LASSP money and set up by Barry.
- An Apple monitor was purchased with Physics Admin funds and set up by PhysIT.

Details and Notes

PhysIT can best support Physics Admin computers which use PhysIT installed OS, using our standard procedures.

- Any other system could theoretically be supported by PhysIT if we developed a negotiated support contract. However, such one-off systems are unlikely to be cost-effective for PhysIT to support.