

CU's My Extension Everywhere service

When My Extension Everywhere is activated, calls to your campus phone number will ring simultaneously on any designated 10 digit phone number. <<http://www.it.cornell.edu/services/myext/>>. Formerly named Extension to Cellular (EC500).

More info (see FAQ and HowTo sections!)

- <http://www.it.cornell.edu/services/myext/>

If the cell phone number (non-CU destination number) has changed

- This should be a rare occurrence!

From CIT's FAQ:

If the cell phone number (non-CU destination number) has changed, have your department's Telecommunications Coordinator submit a request to the IT Service Desk: Voice, Video, Data for reprogramming of this service.

Q: Who is your department's Telecommunications Coordinator?

A:

- ChemIT: ChemIT@cornell.edu
- PhysIT: Nancy Searles, in Physics.

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The how-to for a department's Telecommunications Coordinator, if a destination number has changed (rare need!)

Reminder

If it's a VoIP line, self-service to do this particular change is actually possible. But mostly likely best to just contact CIT and pay them to do it correctly. (\$16, as of 10/2014)

If it's an analog line, self service is not possible. In this case, contact CIT and pay them to do it correctly. (\$16, as of 10/2014)

Example request to change destination number (rare!), from a department's Telecommunications Coordinator to CIT

Subject: Change EC500 on 5-9021
To:NCS

Please change the EC500 on x-xxxx to ring to yyy-yyy-yyyy instead of zzz-zzz-zzzz.

Charge this request to (specify account number here!) as necessary.

Let me know if you have any questions or concerns.