

# Stockroom POS software support by ChemIT

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## See also

- [Stockroom software project](#) ([Tracking of costs, ongoing](#), [Ongoing work related to the POS](#)) (restricted access to Cornell users)
- Cornell's KFS query (Web Services) documentation and contact (as of 7/18/2017):
  - <https://confluence.cornell.edu/display/cmyappl/Web+Services>
  - Contact: Sandy Eccleston <se12>. She can set folks up and provide current documentation.

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## Cornell access-only pages regarding Stockroom POS system

Documentation for the Stockroom POS system which should not be made visible outside of Cornell resides under this page restricted to Confluence users.

- [Backups](#) — This page is to assist us to convert the stock room's software backup plans into a work flow. And have that work flow tested, updated as necessary, and properly documented. Documentation started below.
- [Brightworks PO](#) — PO# for CU's Chemistry Stockroom service is 447028, for use by Brightworks.
- [Documentation for Stockroom POS system](#) — The stockroom has the latest version of the back-end support doc. Workflow to update our version with Brightworks is documented on this page. ChemIT also has server-specific docs..
  - [Admin access to kiosk data \(mostly read-only\)](https://kiosk.stockroom.chem.cornell.edu/admin.php) — <https://kiosk.stockroom.chem.cornell.edu/admin.php>
  - [Expectations that Brightworks not access production system without authorization](#). — Brightworks staff mistakenly accessed the production system Dec. 1, 2016. They pledge not to make that mistake again. Email thread on this page.
  - [Kiosks running Linux OS](#) — On restart, "hosts" file must be re-edited. Here's how.
- [Maps and flowcharts related to Stockroom WebApp](#)
  - [Stockroom updates workflow](#)
  - [Stockroom WebApp servers and network](#) — A pictogram of the various components to the CU Stockroom POS kiosk WebApp and QuickBooks integrated system.
- [Stockroom POS's VM servers](#) — For Chemistry IT staff: Documentation references regarding the Stockroom's Point-of-Sale (POS) servers (all virtual), and their environment.

## Public-facing pages regarding Stockroom POS system

Per Brightwork's request, most of our documentation and current activity regarding our work with Brightworks and their vendor(s) is not public. However, sometimes coordination benefits from some info being public, so that's parked here on an ad hoc basis.

- [High-level status on Stockroom system's issues and related projects](#) — Chemistry IT's perspective of issues with the stockroom WebApp system and likely order of addressing them as projects
- [Stockroom WebApp's support workflow](#) — As of 12/6/16, this is the support work flow for both break/fix AND for feature/change requests.
  - [Known issues and related workflows or work-arounds](#) — Does David pay to fix something or have staff learn to work around some problems? Here is a list of problems we currently are choosing to work around. If they get worse, report the deteriorating situation to David so he can work with ChemIT to decide if it's worth fixing the problem.
- [Stockroom WebApp checkups and associated to-do's](#) — Checkups will increase chance of good service in case we need crisis help. To-do's are not time-critical but doing them gets Brightworks/ Singlebrook additional experience in our system when it's working.