

Documentation for Stockroom POS system

The stockroom has the latest version of the back-end support doc. Workflow to update our version with Brightworks is documented on this page. ChemIT also has server-specific docs..

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See also

[Stockroom POS software support by ChemIT](#)

Known issues

For active issues, see:

- [High-level status on Stockroom system's issues and related projects](#)

For known issues we are deciding to ignore for now, soo:

- [Known issues and related workflows or work-arounds](#)

Brightworks documentation

Documentation is in MS Word files.

Updating the Brightworks documentation

- 1) Update the canonical MS Word file(s). Replace any PDFs with PDF extracted from any updated MS Word document. (Or, don't store the PDFs at all!)
- 2) Send a copy to Brightworks help@brightworks.cc. And to ChemIT <chemit>, if it's the "End User Documentation".

Per email from Brightwork's Nicole, 10/9/2013:

- I have attached a PDF version and a Word document version. Our hope is that this will be "living documentation," and you will feel free to add sections and make edits as necessary. If you do, please send the new version of the Word document to help@brightworks.cc with the subject line "Documentation updated for 2013 stockroom project." Then Brightworks can also retain a copy of the most recent version for our support team.

Location and names of documents

Names are linked to PDF versions of the documentation, for your convenience. However, these copies may not be the latest version of the documents.

End-user documentation for stockroom staff

Location of the canonical MS Word version of this documentation is in the Stockroom's file server directory (as of 11/22/2013):

- R:\Stockroom\POS & Quickbooks\Stockroom End User Documentation

Technical documentation for ChemIT

Location of the canonical MS Word version of this documentation is in ChemIT's file server directory:

- R:\Chem IT\IT Support\Stockroom POS software

File names:

- [Technical User Documentation 2013 09 06](#)
- [Additional Technical Documentation 2013 09 06](#)

Other notes

Notes from Brightwork's Nicole, 10/9/2013:

- When John re-installed QuickBooks and connected it to the kiosk, he took a series of screenshots, which we've turned into step-by-step documentation for technical end users. I have been keeping notes on all of the points to remember as we've concluded the project, and I made one final update to the end users' documentation. I've also included the technical notes from GORGES with regards to the LAMP server admin and other kiosk-related notes.

[Admin access to kiosk data \(mostly read-only\)](#)

<https://kiosk.stockroom.chem.cornell.edu/admin.php> <https://kiosk.stockroom.chem.cornell.edu/admin.php>

[Expectations that Brightworks not access production system without authorization.](#)

Brightworks staff mistakenly accessed the production system Dec. 1, 2016. They pledge not to make that mistake again. Email thread on this page.

[Kiosks running Linux OS](#)

On restart, "hosts" file must be re-edited. Here's how.