

# Unusual email clients

For the purposes of the Feb 2013 email migration, this page defines what is meant by an "unusual or non-standard" email client. Such as Eudora and Thunderbird.

## Action steps

- Please contact CRCF <crcf> if you use Eudora, Thunderbird, or any other email client not listed below.
- Recognized that on Chemistry's three migration days themselves, CRCF staff will triage so that "tough" client connection problems, especially if you use a more unusual email client, may have to wait until the following day for us to concentrate on resolving them. Thank you for understanding.

## Context to the above action steps

CIT's emails to you discuss the software changes needed, breaking down the tasks into pre-migration steps, and post-migration steps. Make sure you either understand CIT's instructions, or contact CRCF <crcf> so we can help you.

CRCF staff don't anticipate much difficulty migrating the following contemporary clients, following CIT's instructions:

- Windows: Outlook 2010.
- Mac: Outlook 2011
- Mac: Apple Mail.
- Mobile: iOS's Mail (Apple iPhone, etc)
- Mobile: Android's Mail
- Mobile: Windows's Mail

And if you use web mail (called Outlook Web App, or OWA), you will use a different web address after your migration:

[http://www.it.cornell.edu/services/guides/facstaff\\_email/office365/migrate/post-client-owa.cfm](http://www.it.cornell.edu/services/guides/facstaff_email/office365/migrate/post-client-owa.cfm)