# Graduate Student Survey Responses

**Overview of Results** 

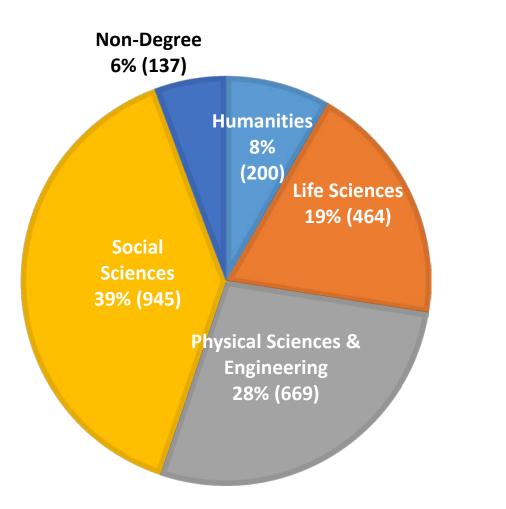
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Library Assessment & Communication September 2016

## **Graduate Survey**

- Purpose
  - Gauge how CUL supports grad students (resources, services & spaces)
  - Learn where we can improve
  - Learn about graduate students' life
- Reach
  - <u>Ithaca</u>: Grad School, Law, Johnson, Vet (distance programs, 1 & 2 year Masters & Phd)
  - <u>NYC</u>: Weill Med Cornell, Cornell Tech (PA, MD, MA, Phd)
- Response Rate
  - 2784 (32%)

### **Responses by Discipline**



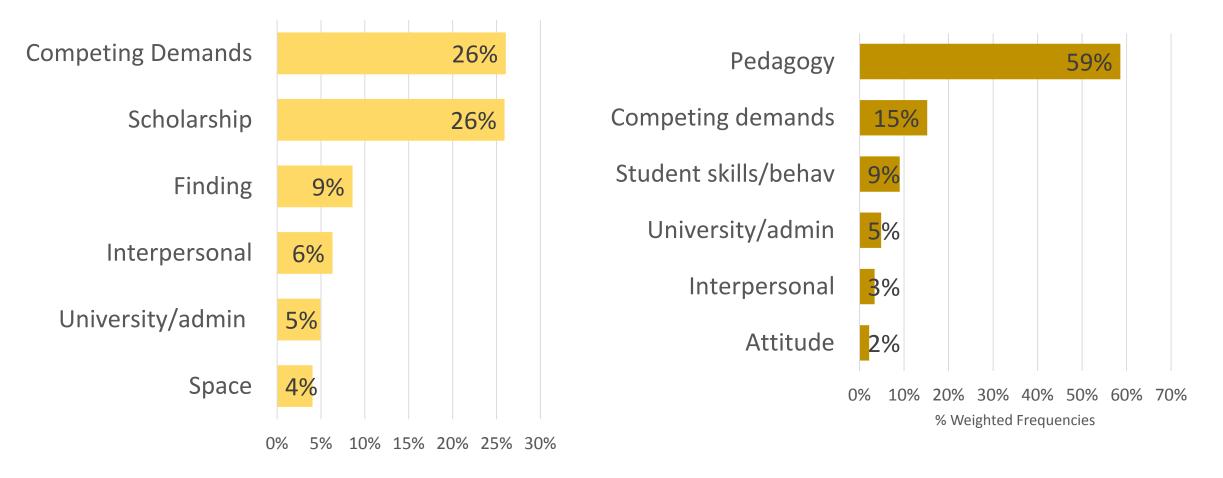
~40 % international students

## Grad Student Life

### What are their challenges?

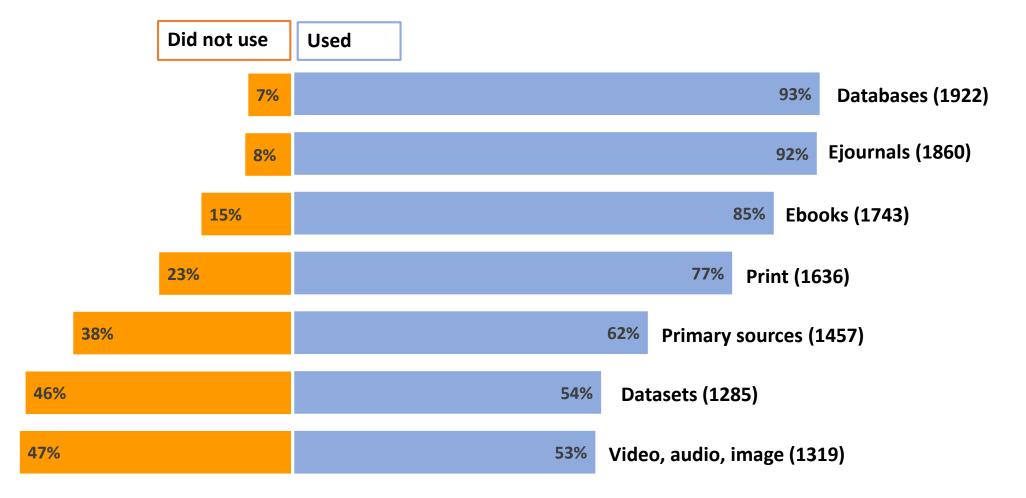
#### Academic

#### Teaching

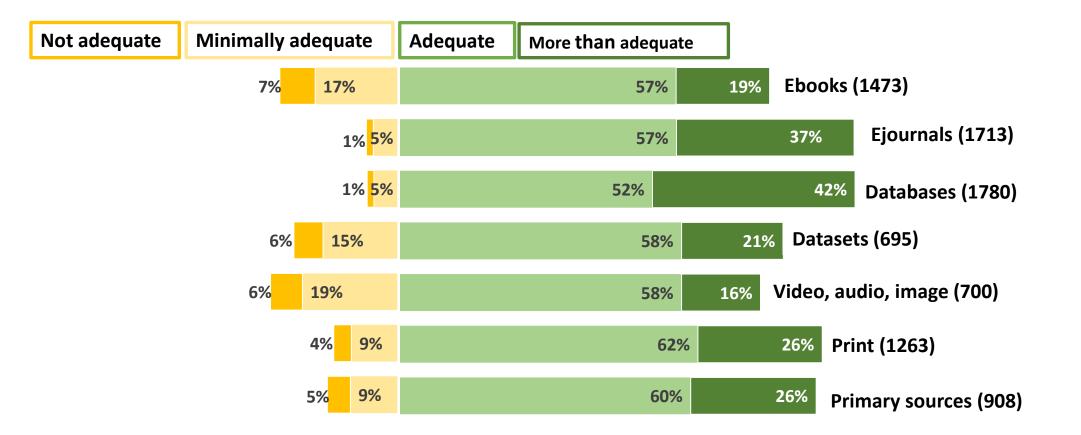


## Collections

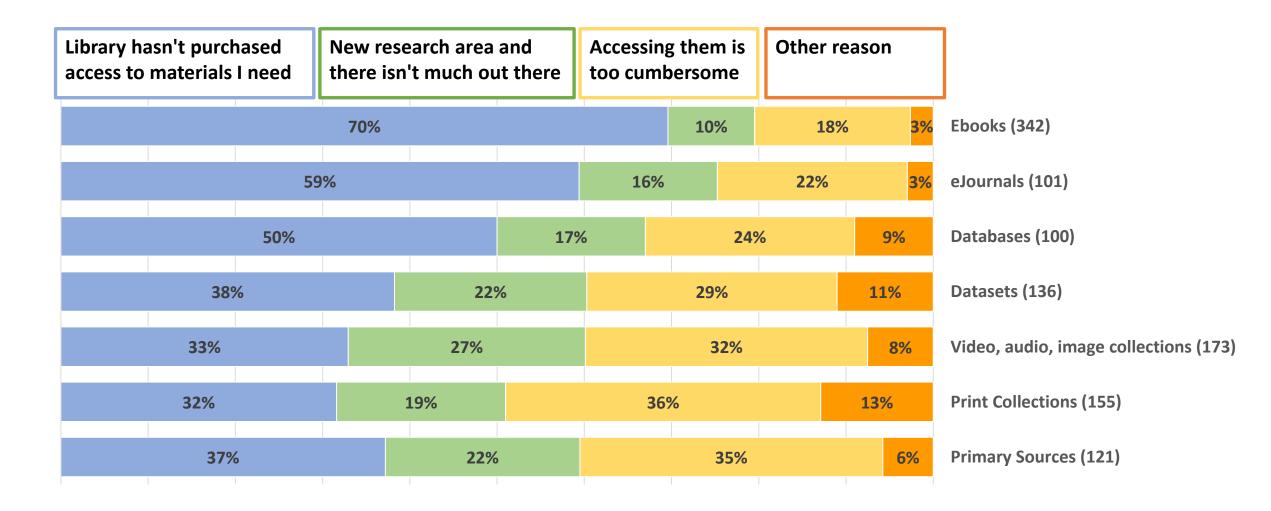
### Use of Materials and Collections



### Adequacy of Materials and Collections



### Reasons for Materials/Collections Inadequacy



## What are they saying about library collections?

#### Textbooks

•Access to required/optional textbooks as a distance learning student on a budget.

#### **Multiple Copies**

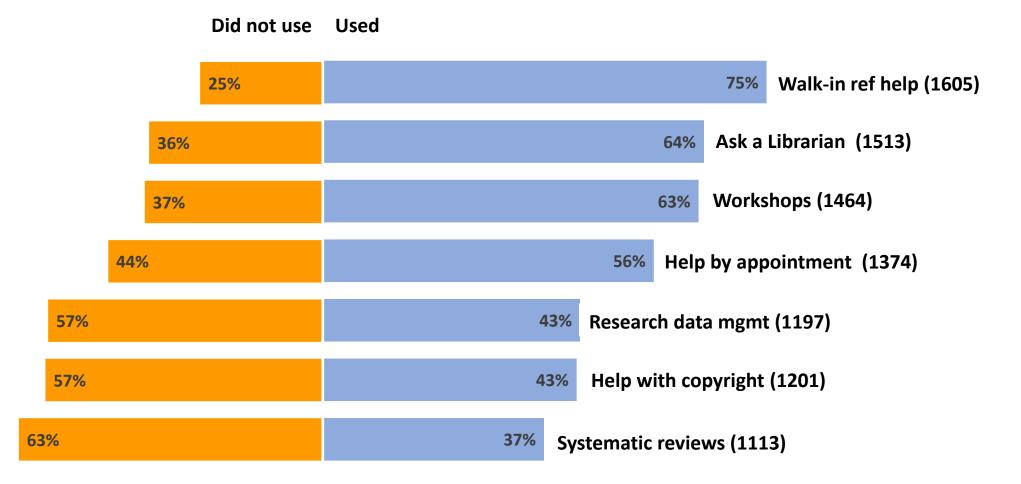
• Oftentimes study aids are missing/not on the shelf. Perhaps getting multiple copies of some would help?

eBooks

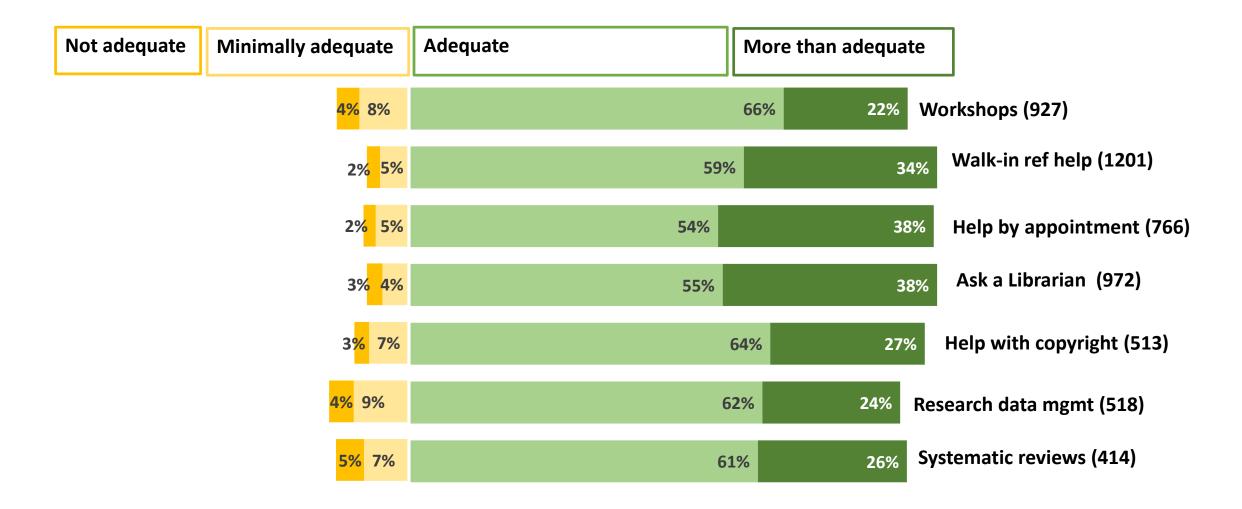
• ebooks that can only be accessed by one person at a time

# Services

### **Use of Library Services**



### Adequacy of library services



### Reasons for inadequacy of services

	on	Other reason		Hours for this service are inconvenient for me		use	Wasn't a good use of my time		Didn't get the information I needed		
Workshops (109)	17%			5	31%			9%	29%		23%
Walk-in ref help (79)	18%			20%		%	23%			%	39%
Help by appointment (56)	18%			16%		41%		41%			25%
Ask a Librarian (65)	11%	2%	1		%	329				45%	2
Help with copyright (44)	23%		25%			25%		27%			
Research data mgmt (66)	20%		18%		, )	39%			23%		
Systematic reviews (46)	13%		24%		37%		37%		26%		

## What are they saying about library services?

#### Awareness & help developing expertise

• teach me how to do proper research in a topic and make me aware of the resources available

#### Hours

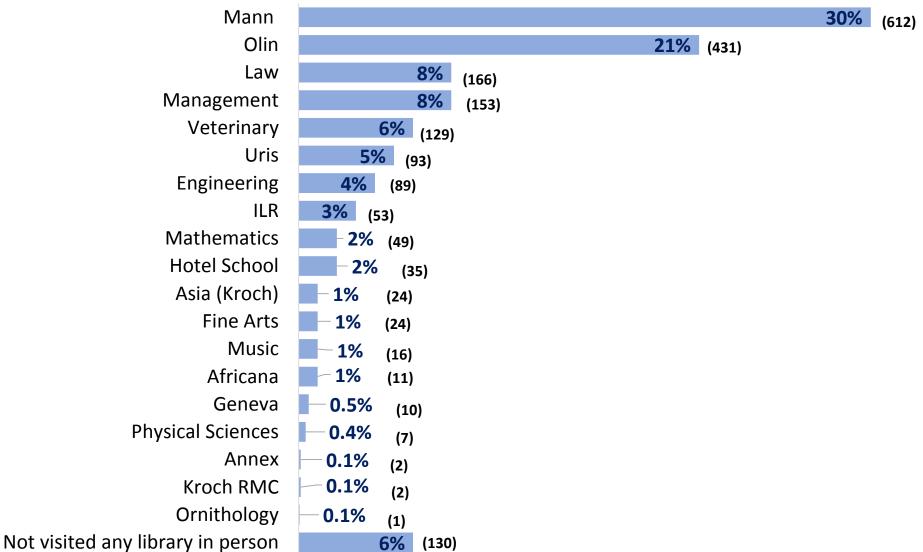
• ...it would be nice if they would open at 7:30 instead of 8:00.

#### **Library policies**

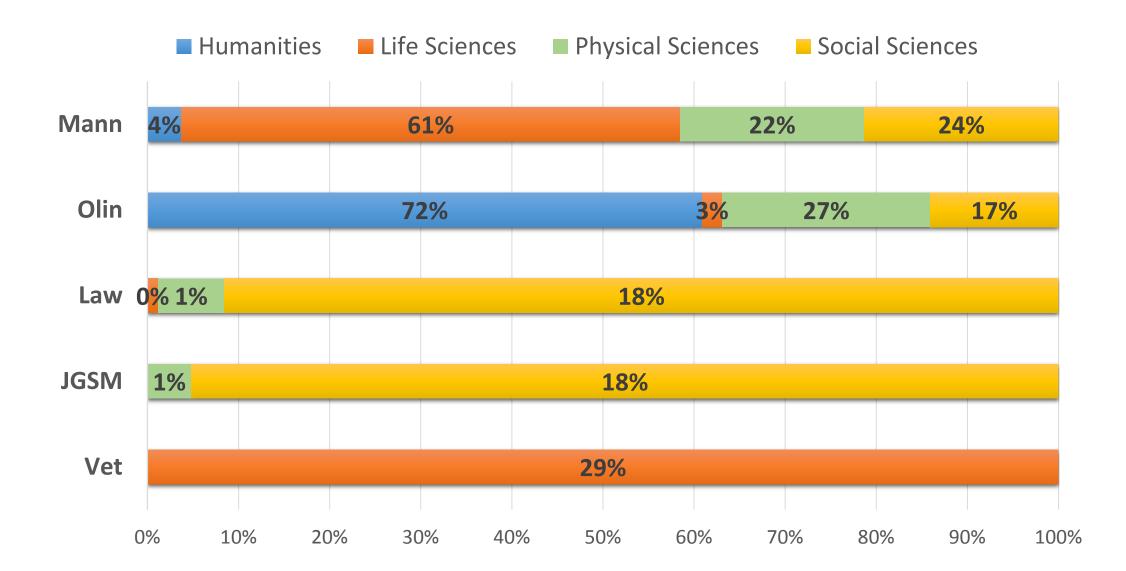
 more access to multimedia materials--longer loan periods on ILS materials in these formats

# Use of Physical Library

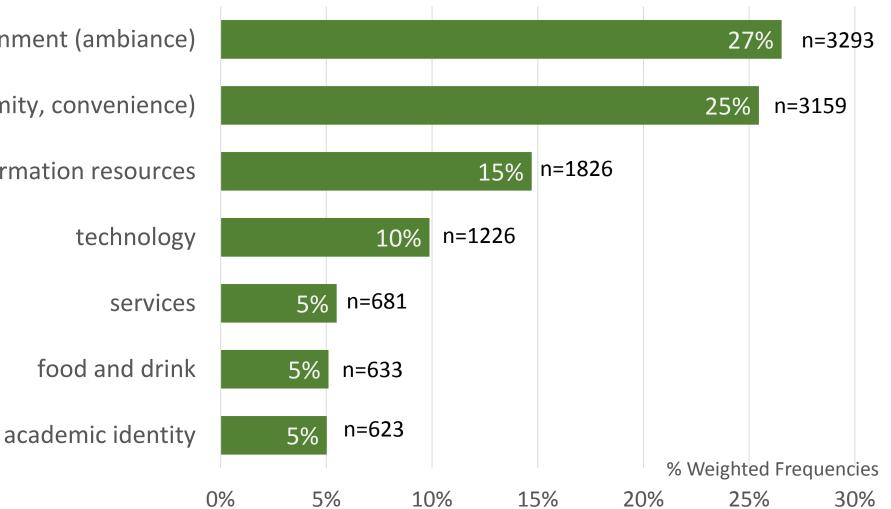
### Library most frequently visited in person



## Library choice by discipline



### Reasons for library choice



environment (ambiance)

location (proximity, convenience)

information resources

## Top five reasons for library choice by discipline

**Humanities** 

- information resources
- environment
- location
- food and drink
- services

Life Sciences

- location
- environment
- information resources
- technology
- food and drink

Social Sciences

- environment
- location
- information resources
- technology
- academic identity

Physical Sci & Engineering

- environment
- location
- Information resources
- technology
- food and drink

**Non-Degree** 

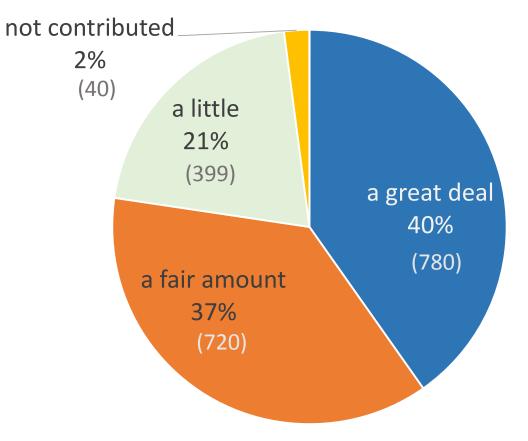
location

- information resources
- environment
- academic identity
- services

Perception of and suggestions for the Library

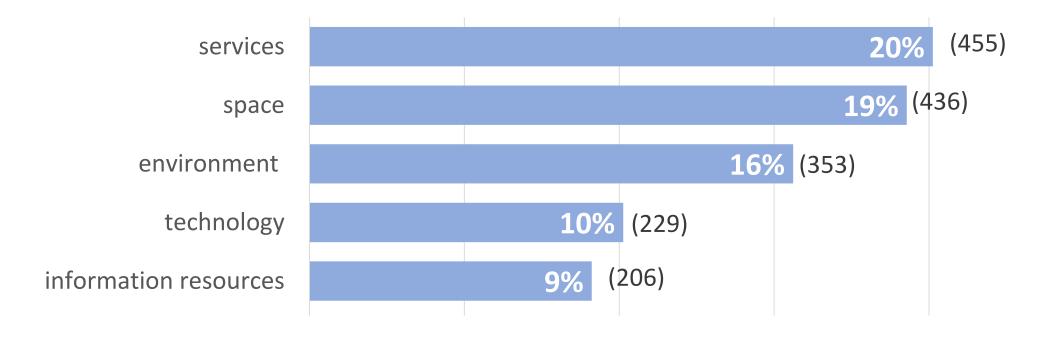
### Library's contribution to their success

The library has contributed.....



# Suggestions

### How can the library improve?





# Future outlook

### Future:

### What students would like from the University & the Library

#### • Career support:

- Networking opportunities with alumni, recruiters, potential employers
- Mentoring / guidance
- Skill building: resume writing, mock interviews, etc.
- Information on alternative career paths

#### • Library information resources:

• Access post-graduation

### **Results Online**

Assessment & Communication: <u>https://ac.library.cornell.edu/data</u> > Find Data & Reports > Graduate Student Survey 2016

# Thank you.