Graduate Student Survey Responses

Overview of Results

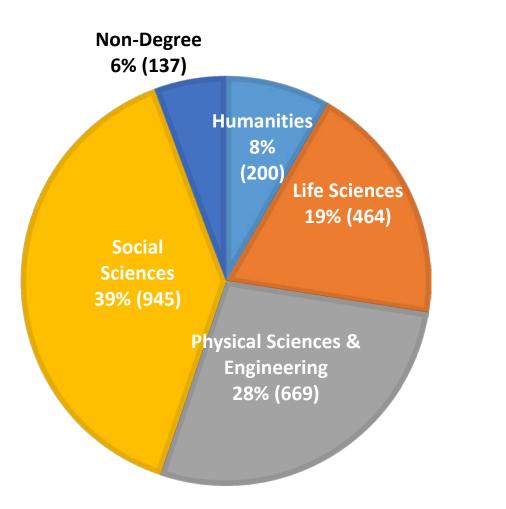
Gabriela Castro Gessner & Vandana Shah Library Assessment & Communication

Library Assessment & Communication September 2016

Graduate Survey

- Purpose
 - Gauge how CUL supports grad students (resources, services & spaces)
 - Learn where we can improve
 - Learn about graduate students' life
- Reach
 - <u>Ithaca</u>: Grad School, Law, Johnson, Vet (distance programs, 1 & 2 year Masters & Phd)
 - <u>NYC</u>: Weill Med Cornell, Cornell Tech (PA, MD, MA, Phd)
- Response Rate
 - 2784 (32%)

Responses by Discipline



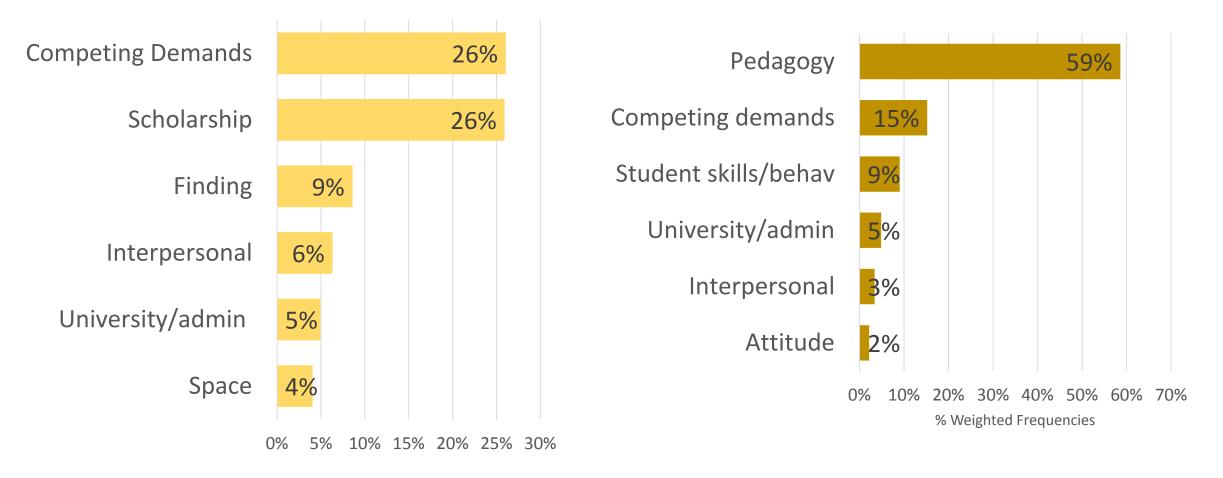
~40 % international students

Grad Student Life

What are their challenges?

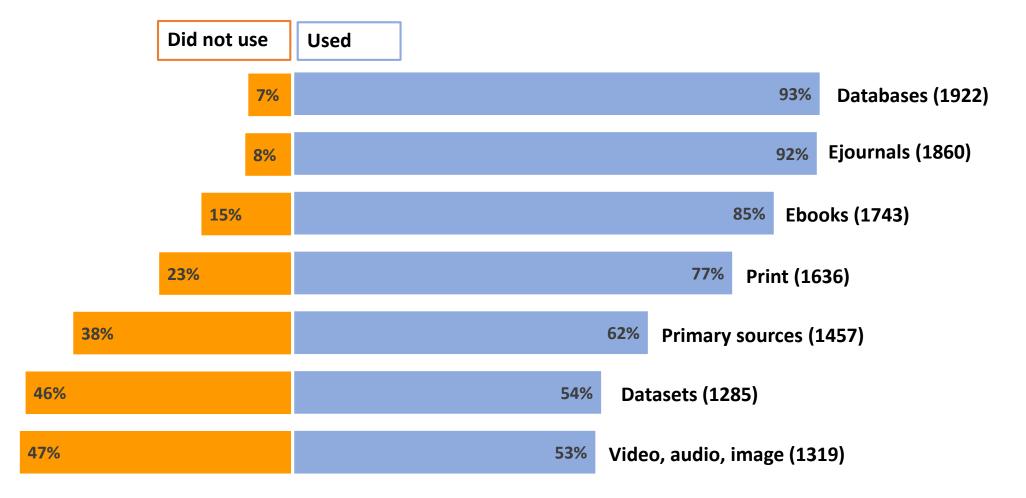
Academic

Teaching

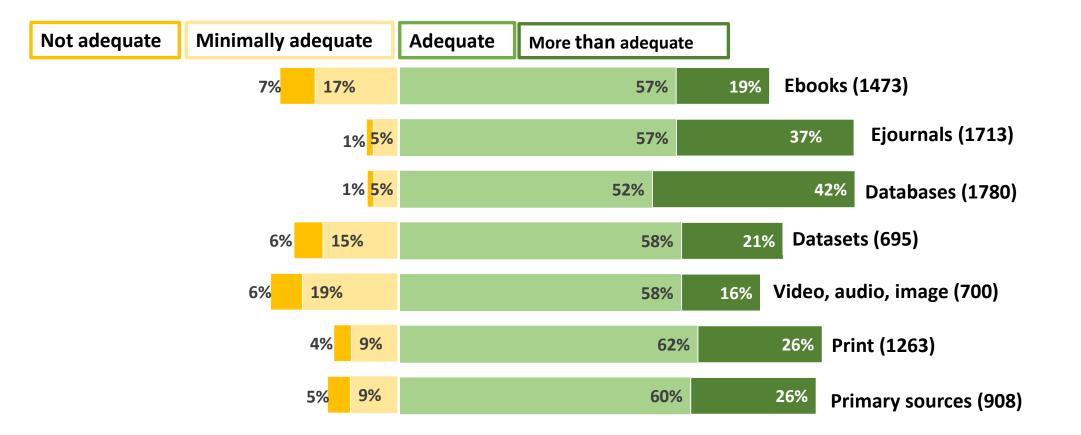


Collections

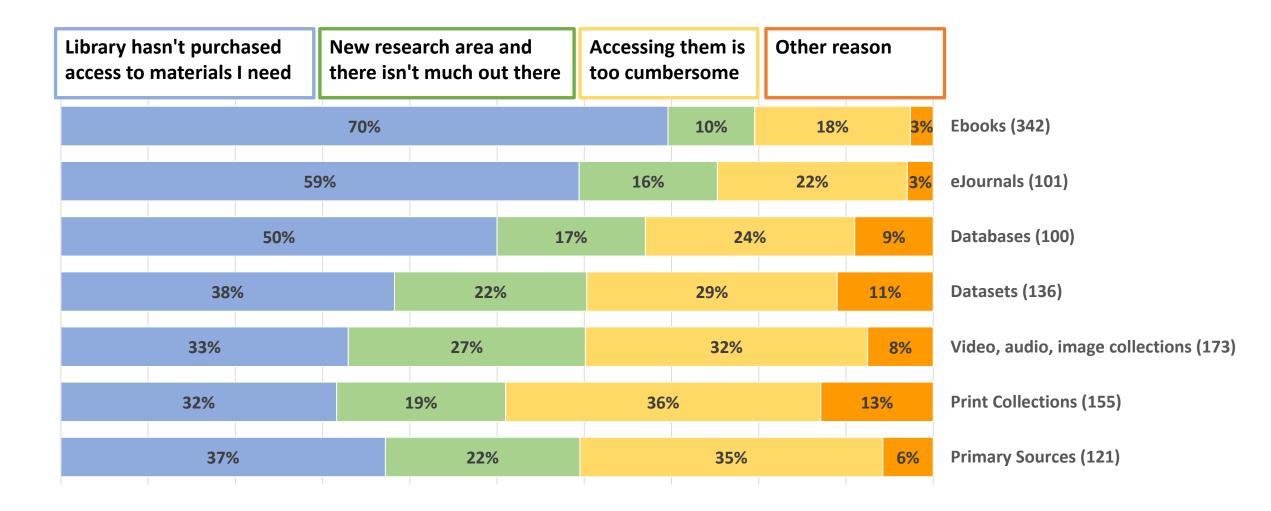
Use of Materials and Collections



Adequacy of Materials and Collections



Reasons for Materials/Collections Inadequacy



What are they saying about library collections?

Textbooks

•Access to required/optional textbooks as a distance learning student on a budget.

Multiple Copies

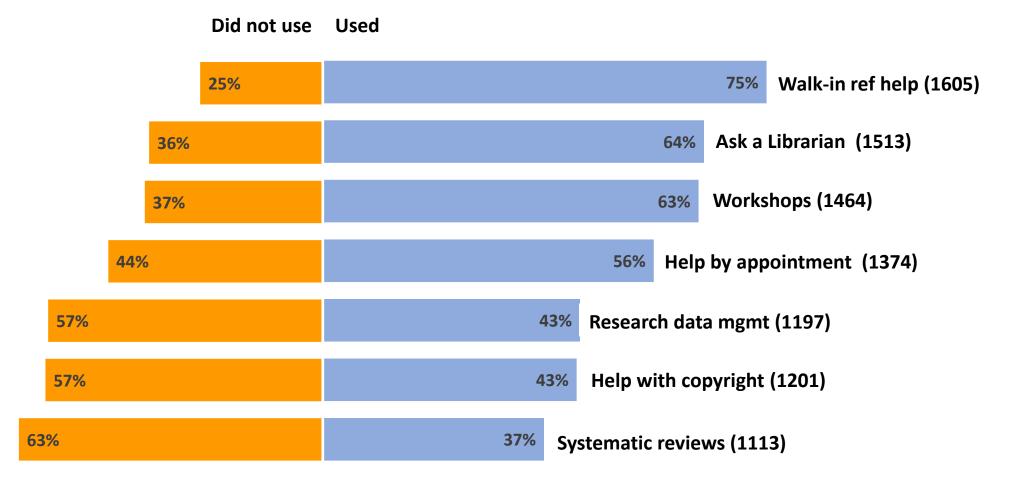
• Oftentimes study aids are missing/not on the shelf. Perhaps getting multiple copies of some would help?

eBooks

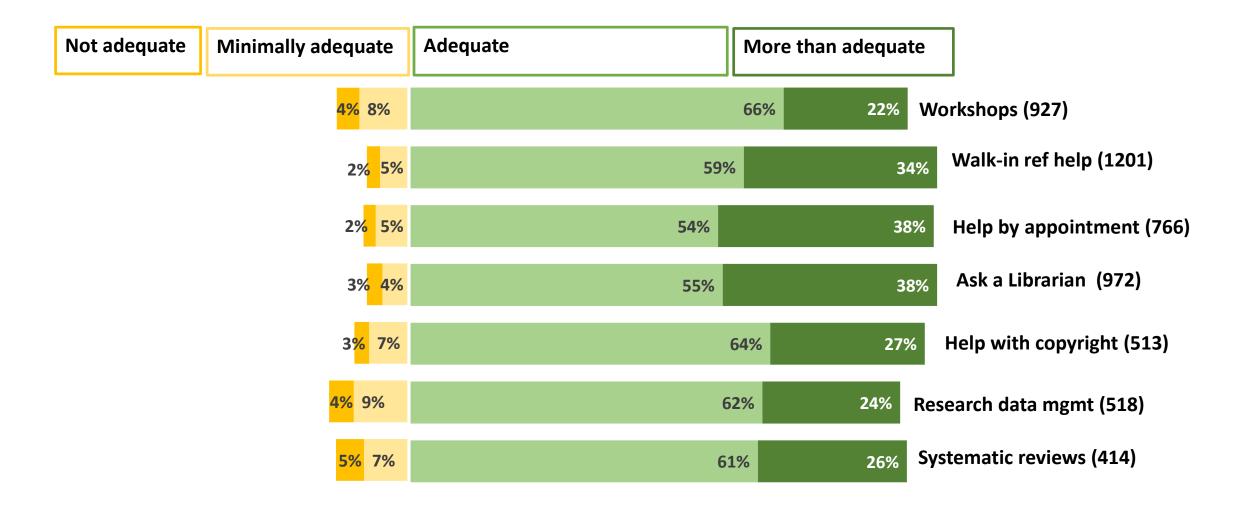
• ebooks that can only be accessed by one person at a time

Services

Use of Library Services



Adequacy of library services



Reasons for inadequacy of services

	on	Other reason		Hours for this service are inconvenient for me		use	Wasn't a good use of my time		Didn't get the information I needed		
Workshops (109)	17%			5	31%			9%	29%		23%
Walk-in ref help (79)	18%			20%		%	23%			%	39%
Help by appointment (56)	18%			16%		41%		41%			25%
Ask a Librarian (65)	11%	2%	1		%	329				45%	2
Help with copyright (44)	23%		25%			25%		27%			
Research data mgmt (66)	20%		18%		,)	39%			23%		
Systematic reviews (46)	13%		24%		37%		37%		26%		

What are they saying about library services?

Awareness & help developing expertise

• teach me how to do proper research in a topic and make me aware of the resources available

Hours

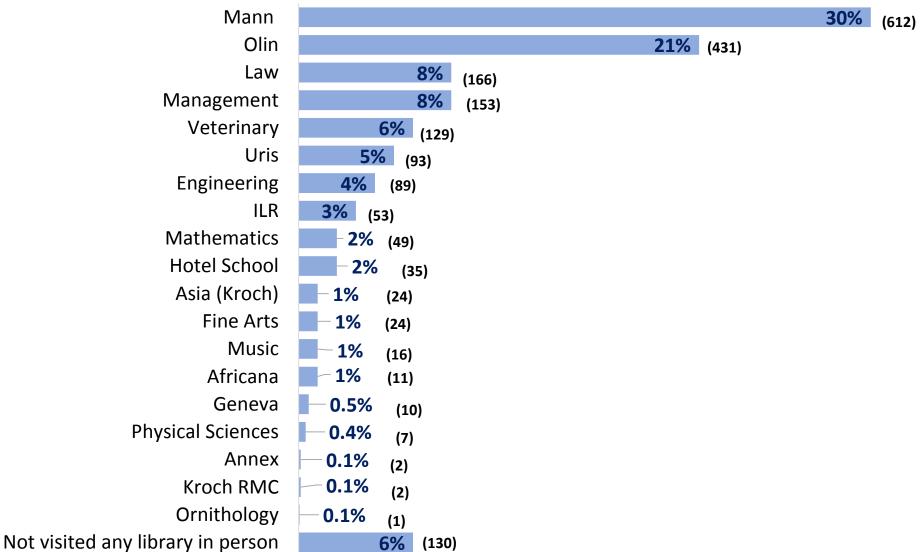
• ...it would be nice if they would open at 7:30 instead of 8:00.

Library policies

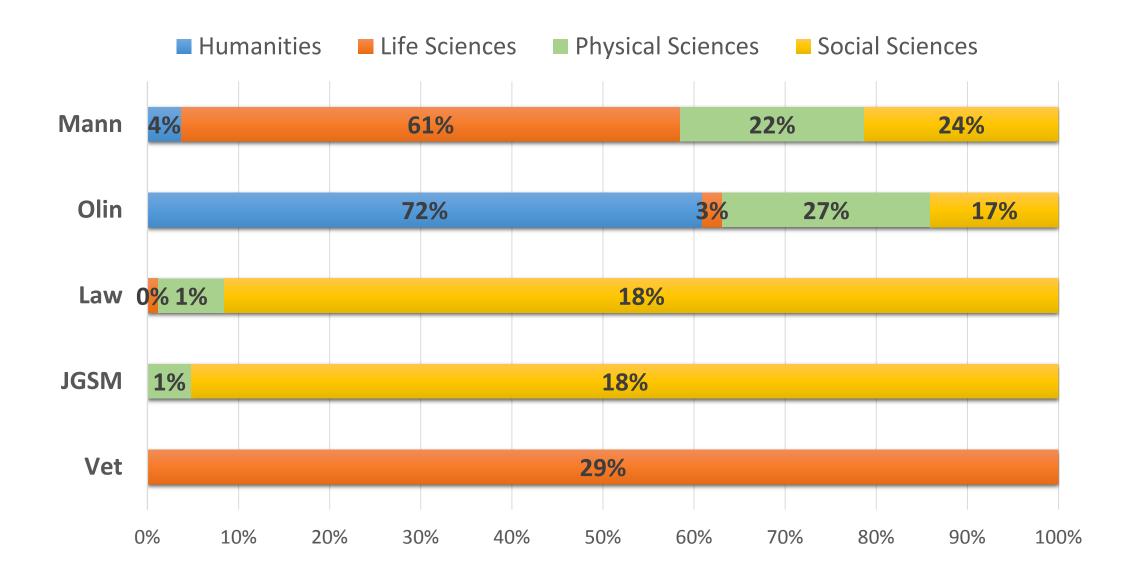
 more access to multimedia materials--longer loan periods on ILS materials in these formats

Use of Physical Library

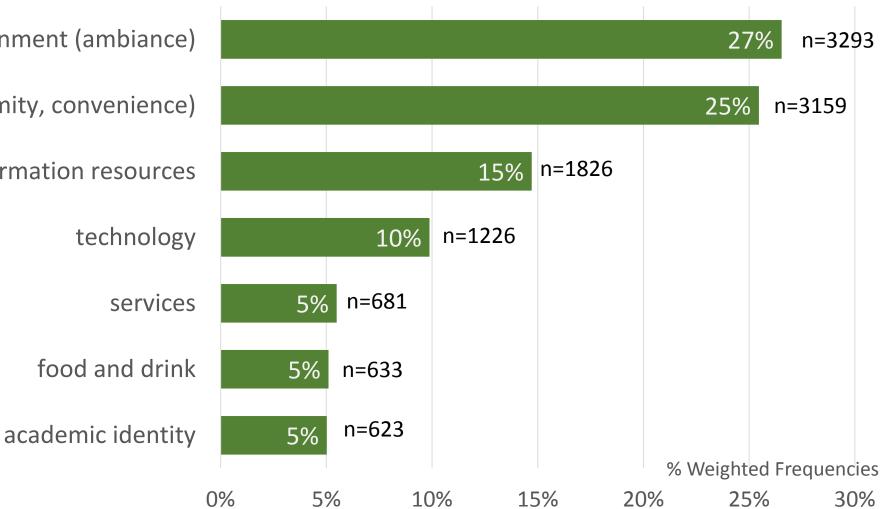
Library most frequently visited in person



Library choice by discipline



Reasons for library choice



environment (ambiance)

location (proximity, convenience)

information resources

Top five reasons for library choice by discipline

Humanities

- information resources
- environment
- location
- food and drink
- services

Life Sciences

- location
- environment
- information resources
- technology
- food and drink

Social Sciences

- environment
- location
- information resources
- technology
- academic identity

Physical Sci & Engineering

- environment
- location
- Information resources
- technology
- food and drink

Non-Degree

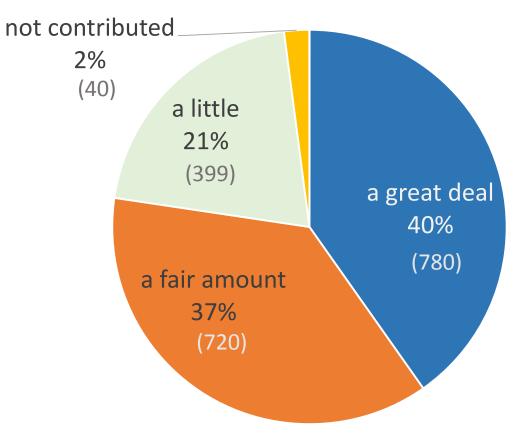
location

- information resources
- environment
- academic identity
- services

Perception of and suggestions for the Library

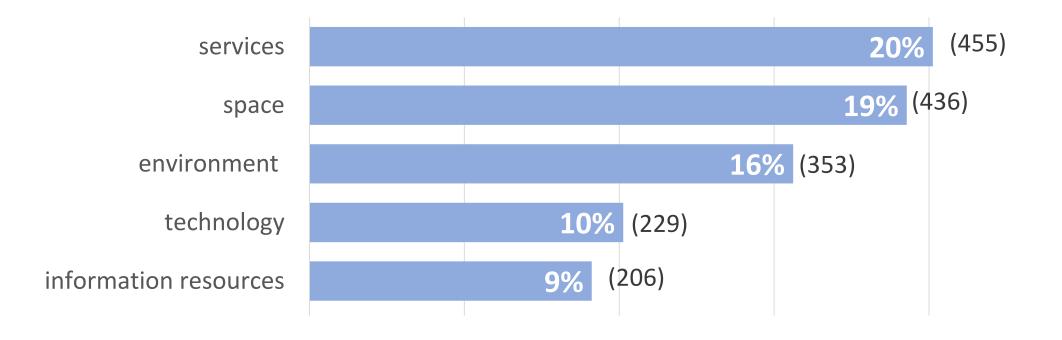
Library's contribution to their success

The library has contributed.....



Suggestions

How can the library improve?





Future outlook

Future:

What students would like from the University & the Library

• Career support:

- Networking opportunities with alumni, recruiters, potential employers
- Mentoring / guidance
- Skill building: resume writing, mock interviews, etc.
- Information on alternative career paths

• Library information resources:

• Access post-graduation

Results Online

Assessment & Communication: <u>https://ac.library.cornell.edu/data</u> > Find Data & Reports > Graduate Student Survey 2016

Thank you.