

Undergraduate student survey results

LIBRARY ASSESSMENT & COMMUNICATION (A&C)

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Survey Facts

PURPOSE

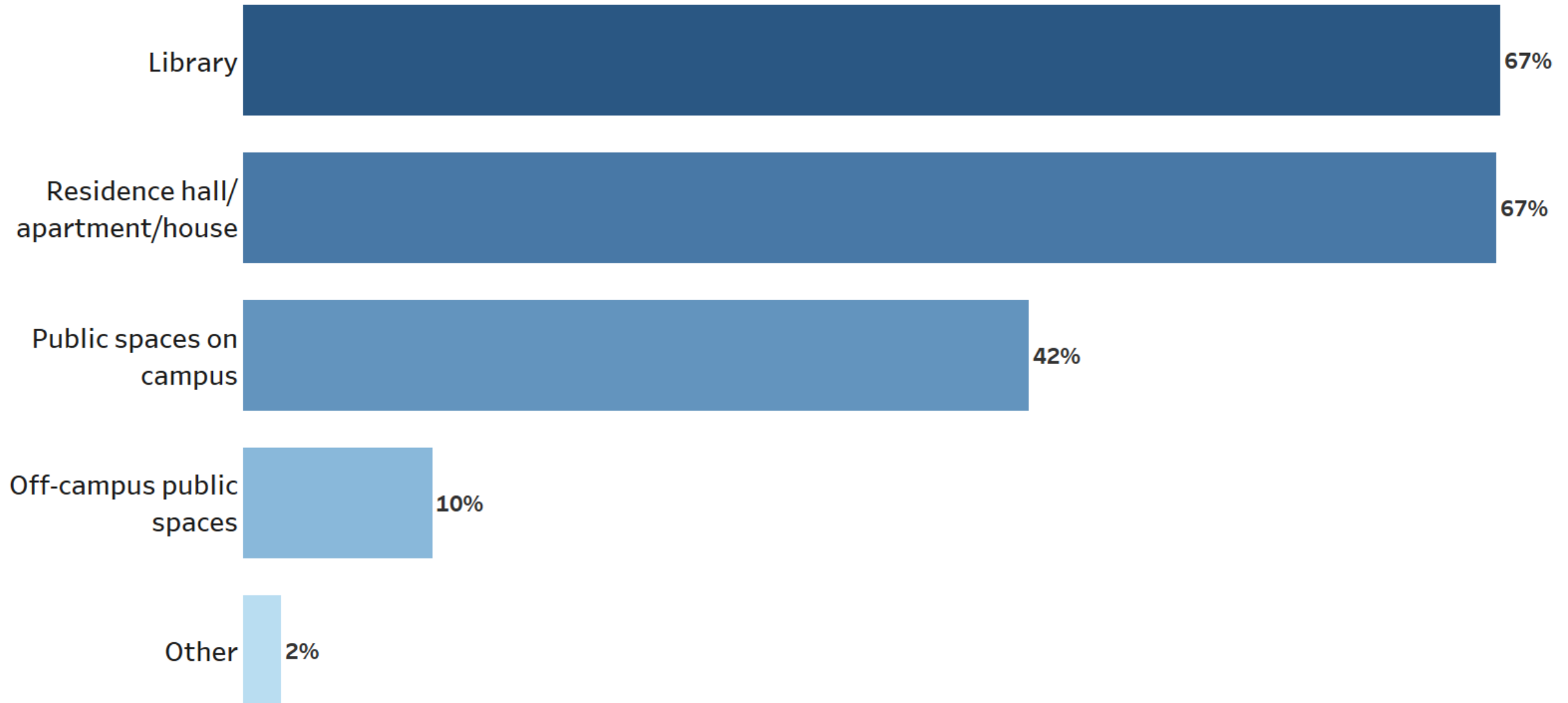
- To help improve library services
 - Use of resources, services, spaces
 - Interest in using resources, services, spaces
 - Library's contribution to student success
 - Ideas for improvement
- Challenges in student life

STATS

- Open to all undergraduates
- 8 questions
- Fall 2017 (Oct. 10 – Nov. 3)
- Response rate: 34%
 - (5203 students)
 - All colleges; all Years
 - 65% female; 35% male

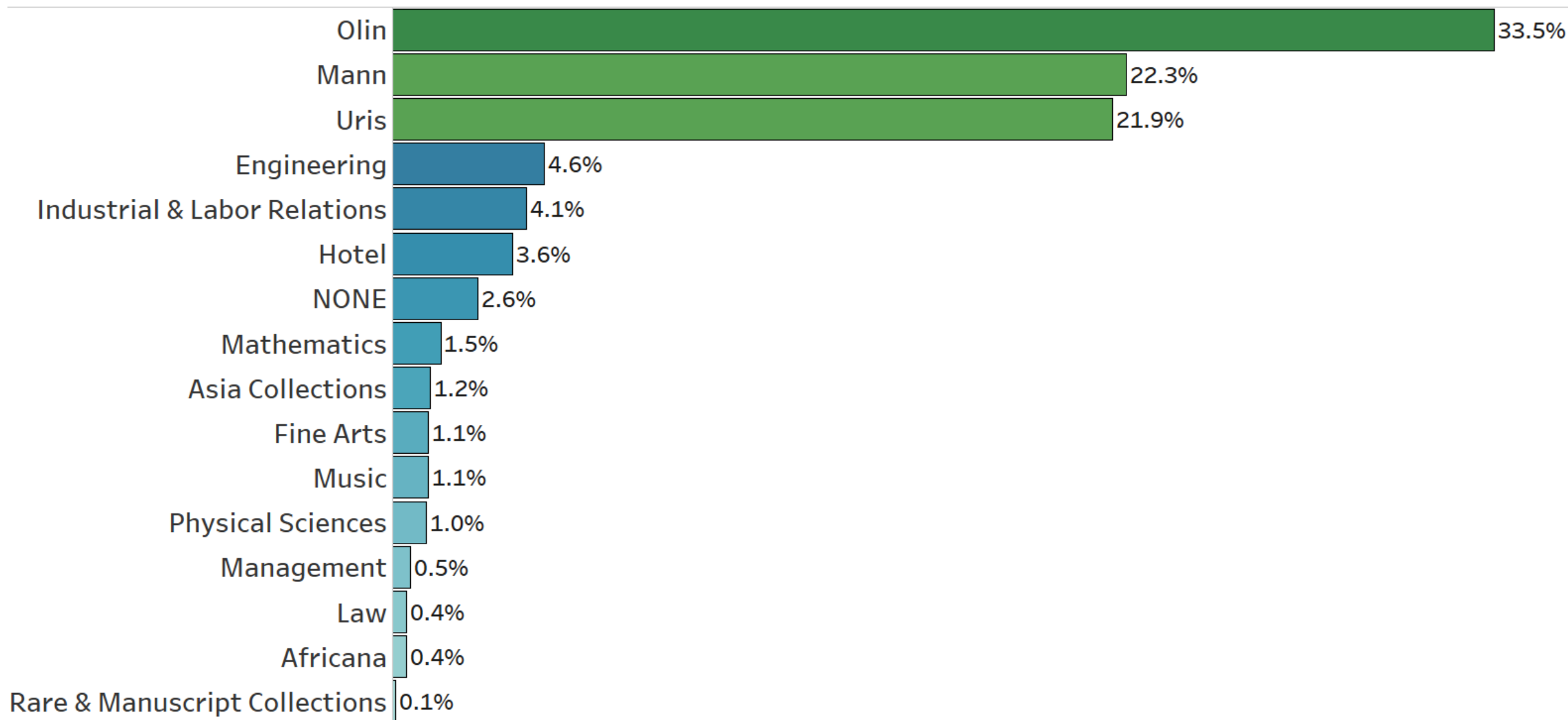
Quantitative results

Where do you usually study? Choose all that apply.

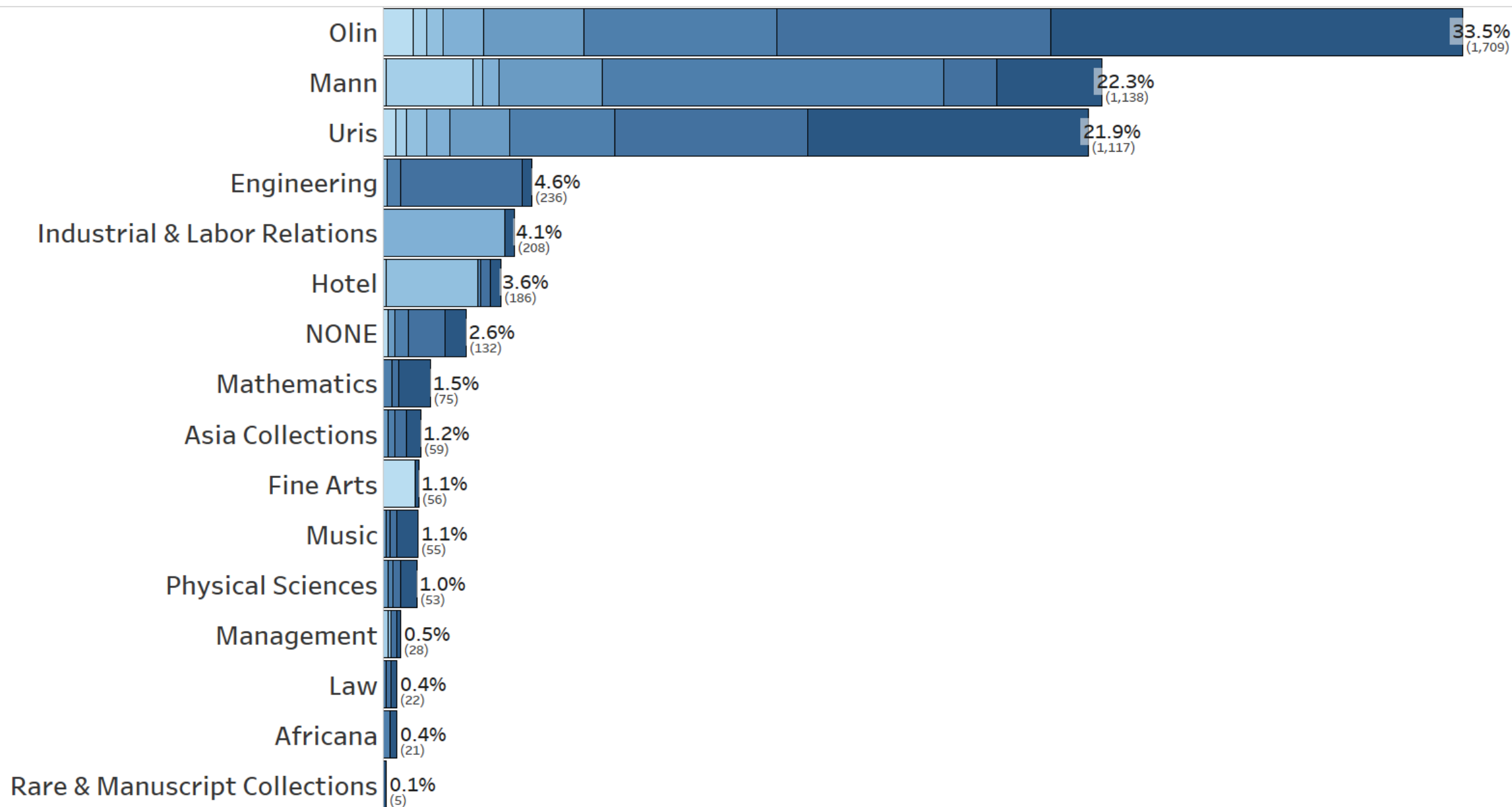




Which library do you use most often in person? (only pick one)



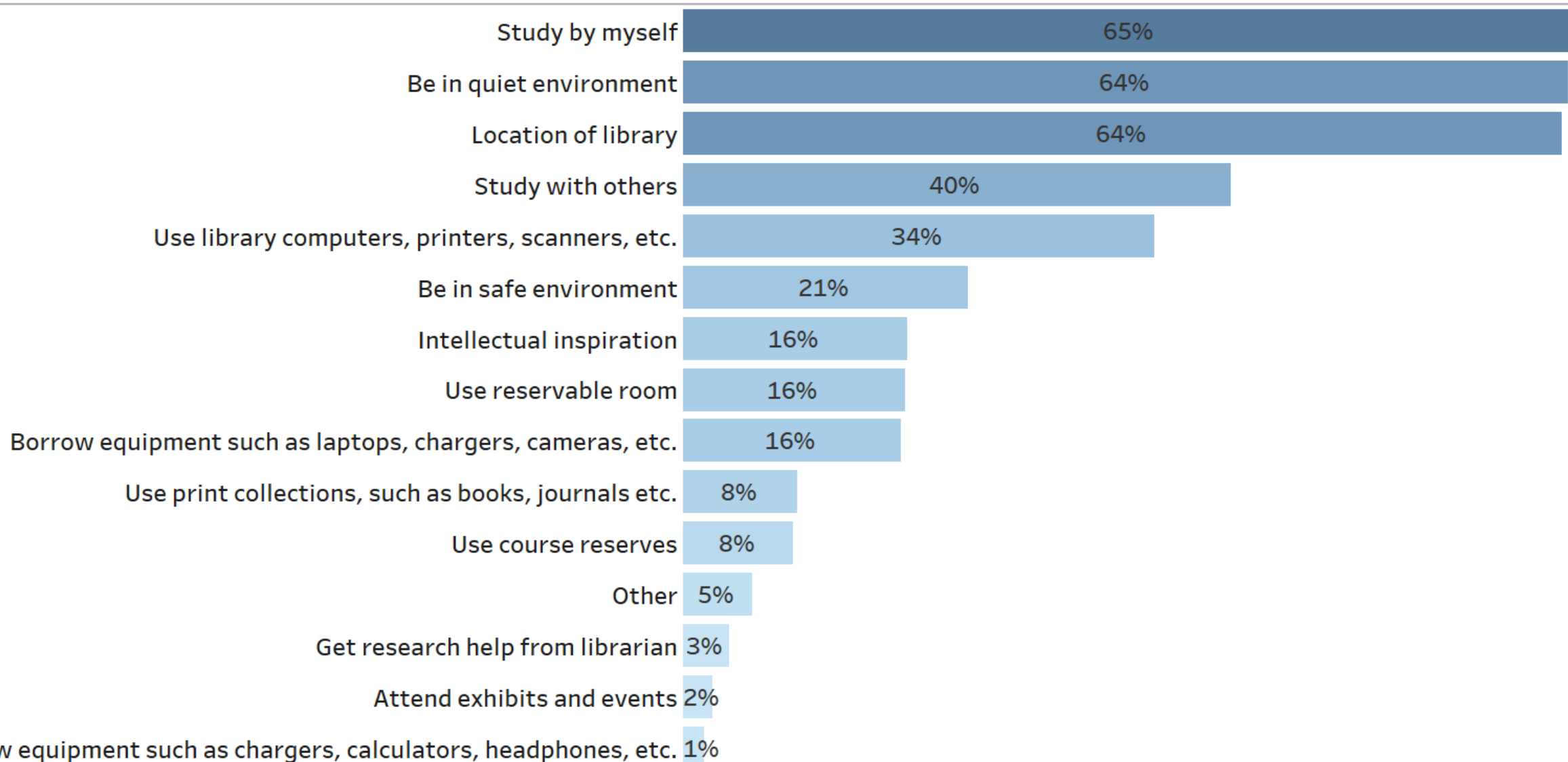
Which library do you use most often in person? (only pick one)





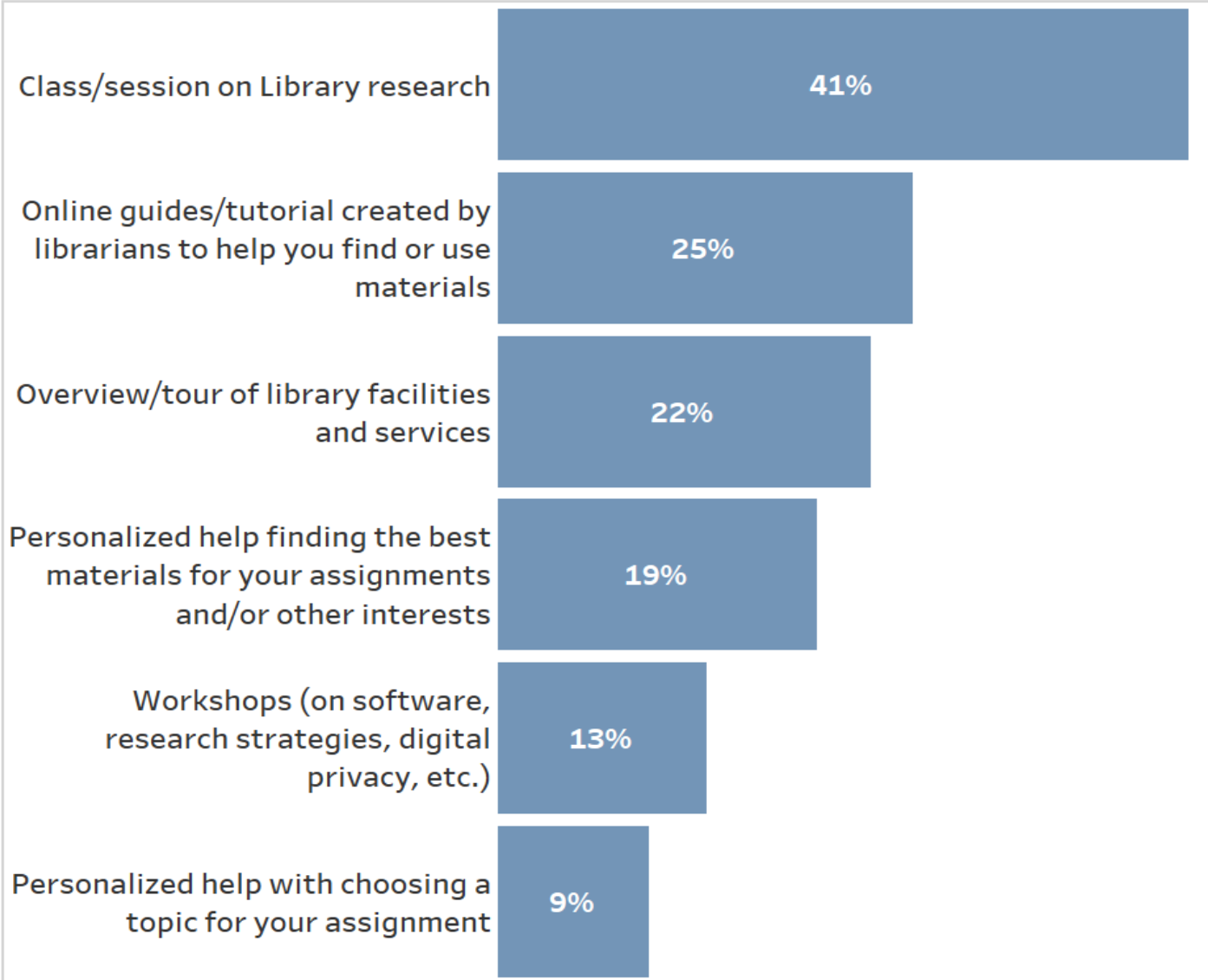
Why do you choose to spend time in the Library? Check all that apply.

*Responses refer to the Library used most often in person

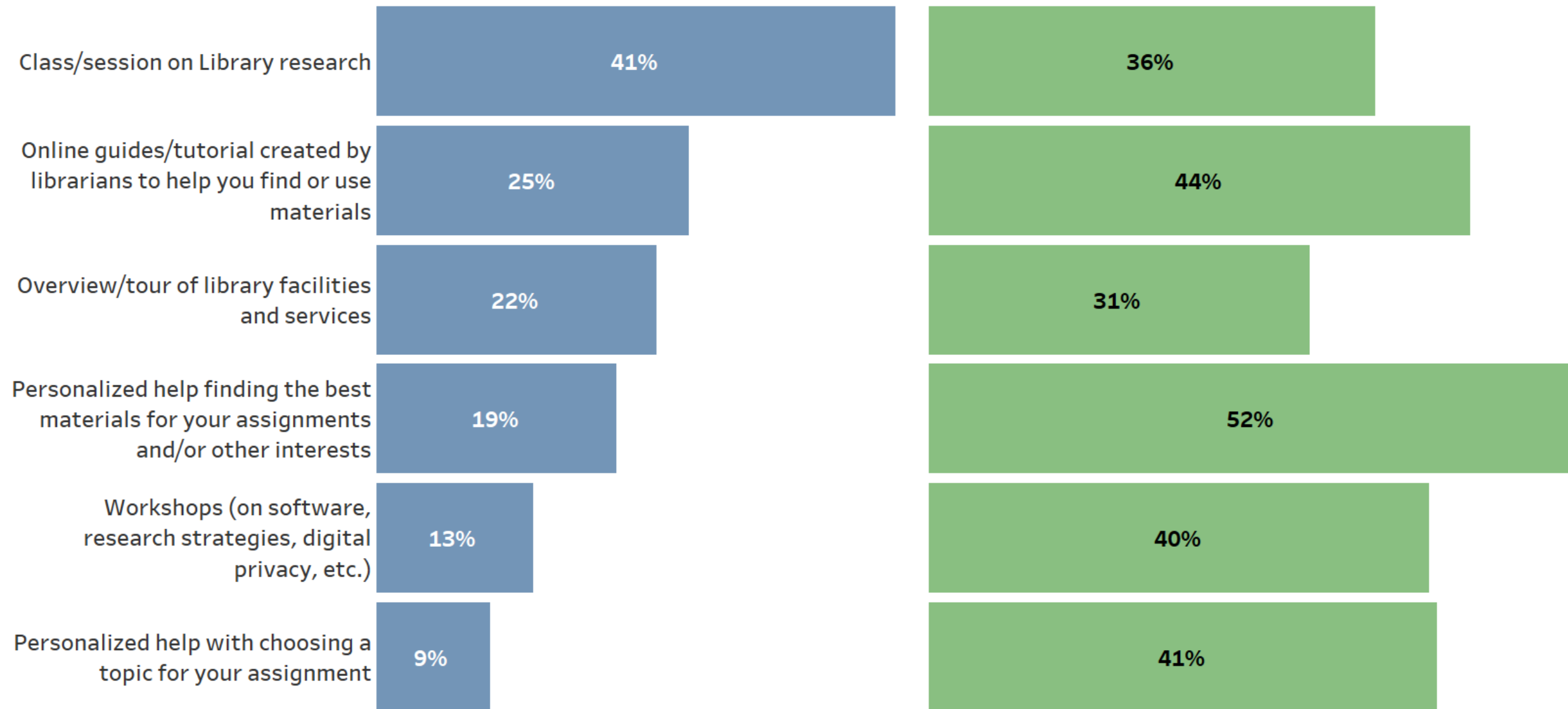




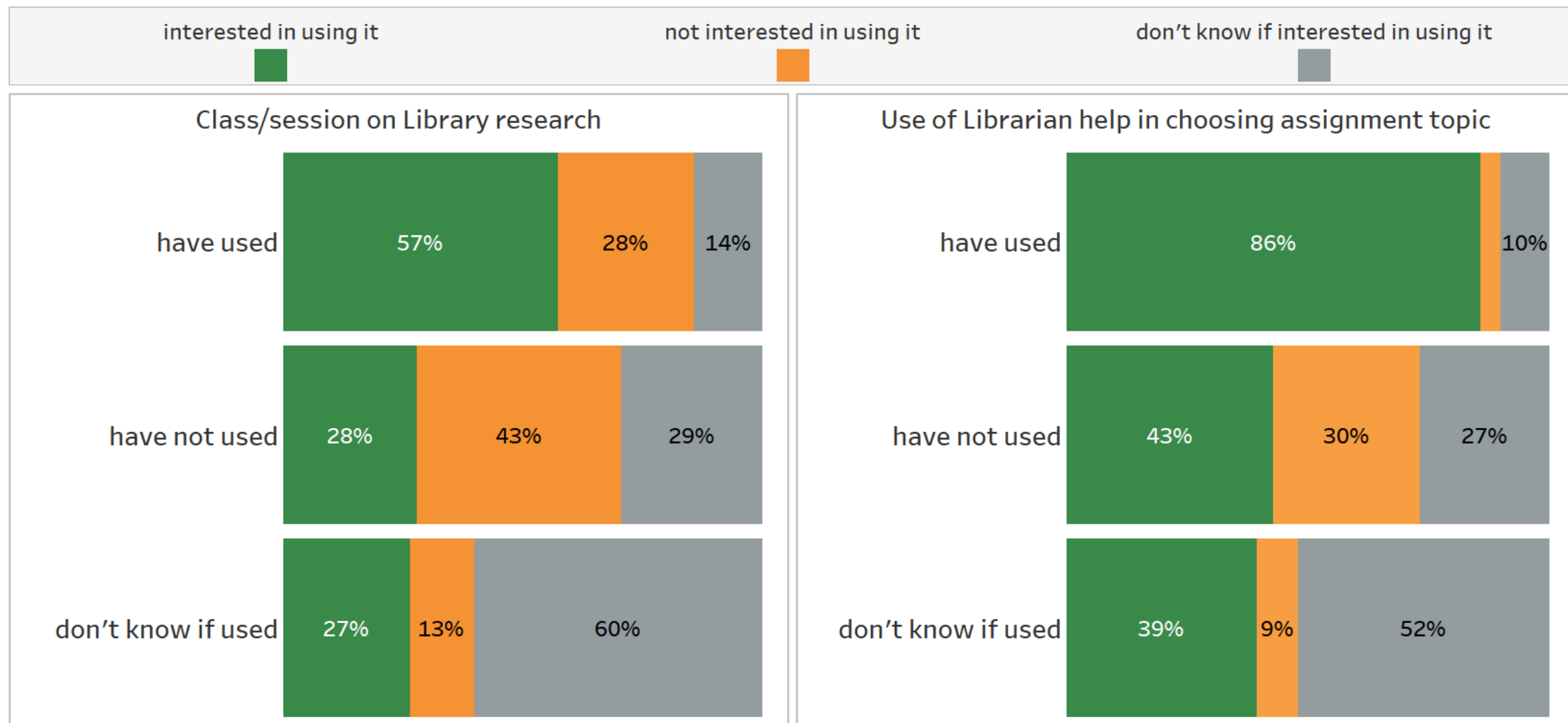
Have you used each of these Library services ?



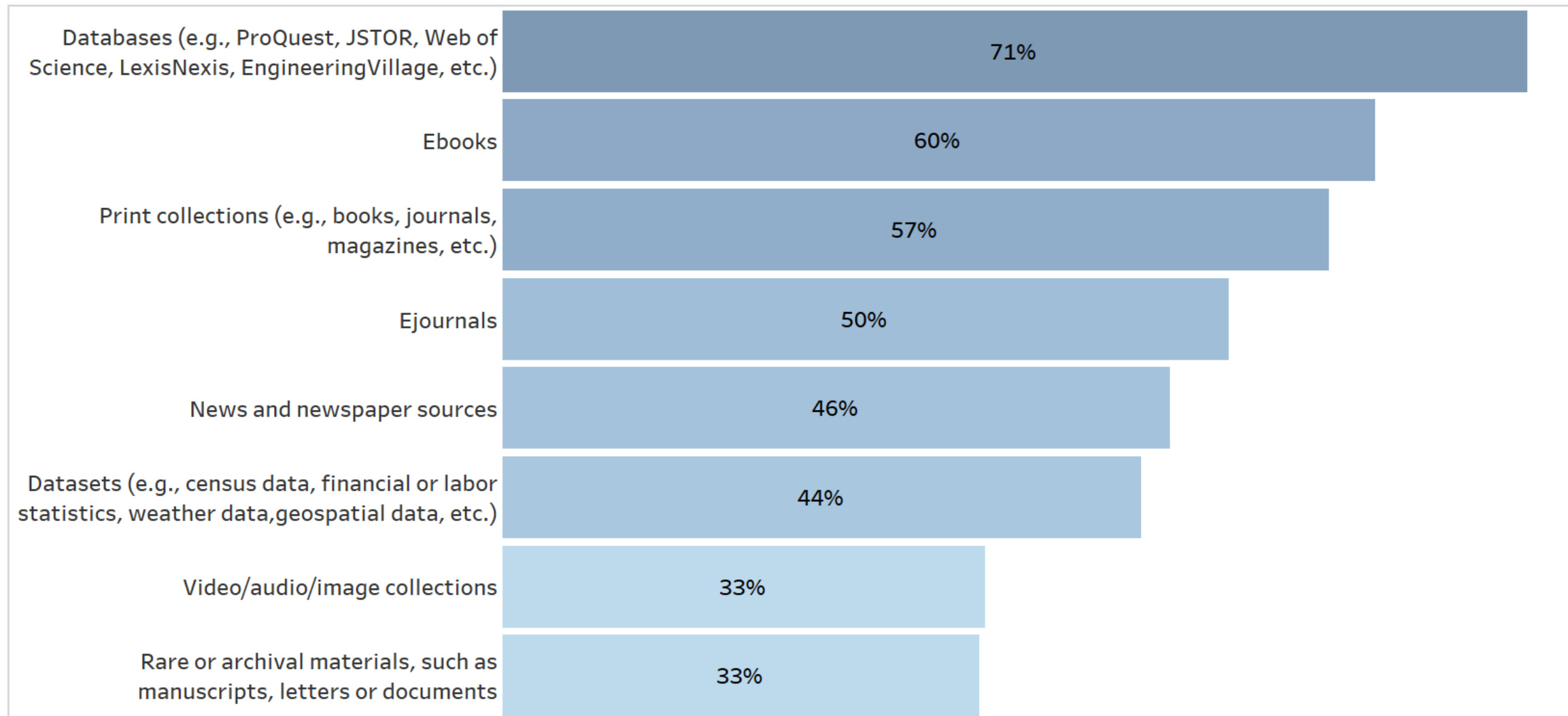
Have you used each of these Library services AND are you interested in using/continuing to use the service?



Have you used each of these Library services, and are you interested in using or continuing to use them?

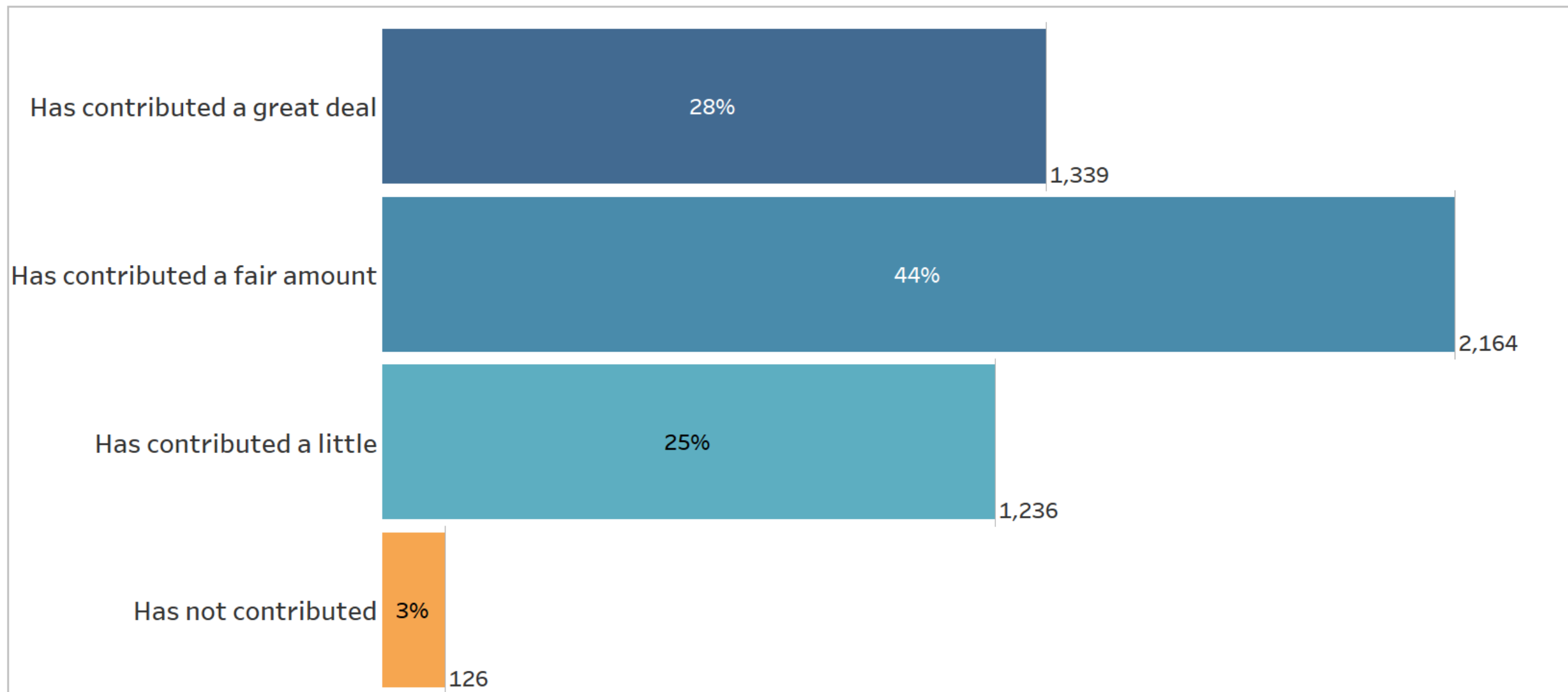


Are the following Library materials important to you (either for work or pleasure)?





When it comes to your success as a Cornell student so far, Cornell University Library:

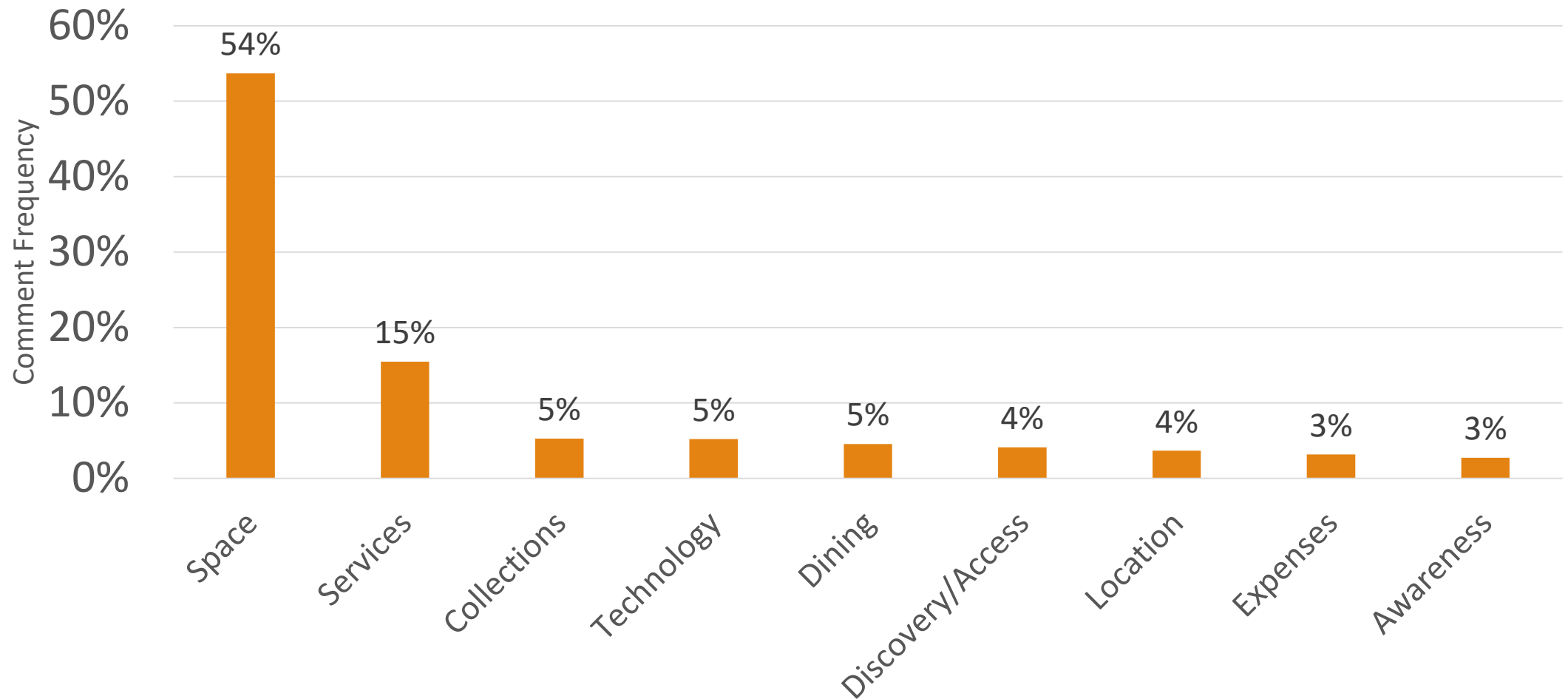


Qualitative Results

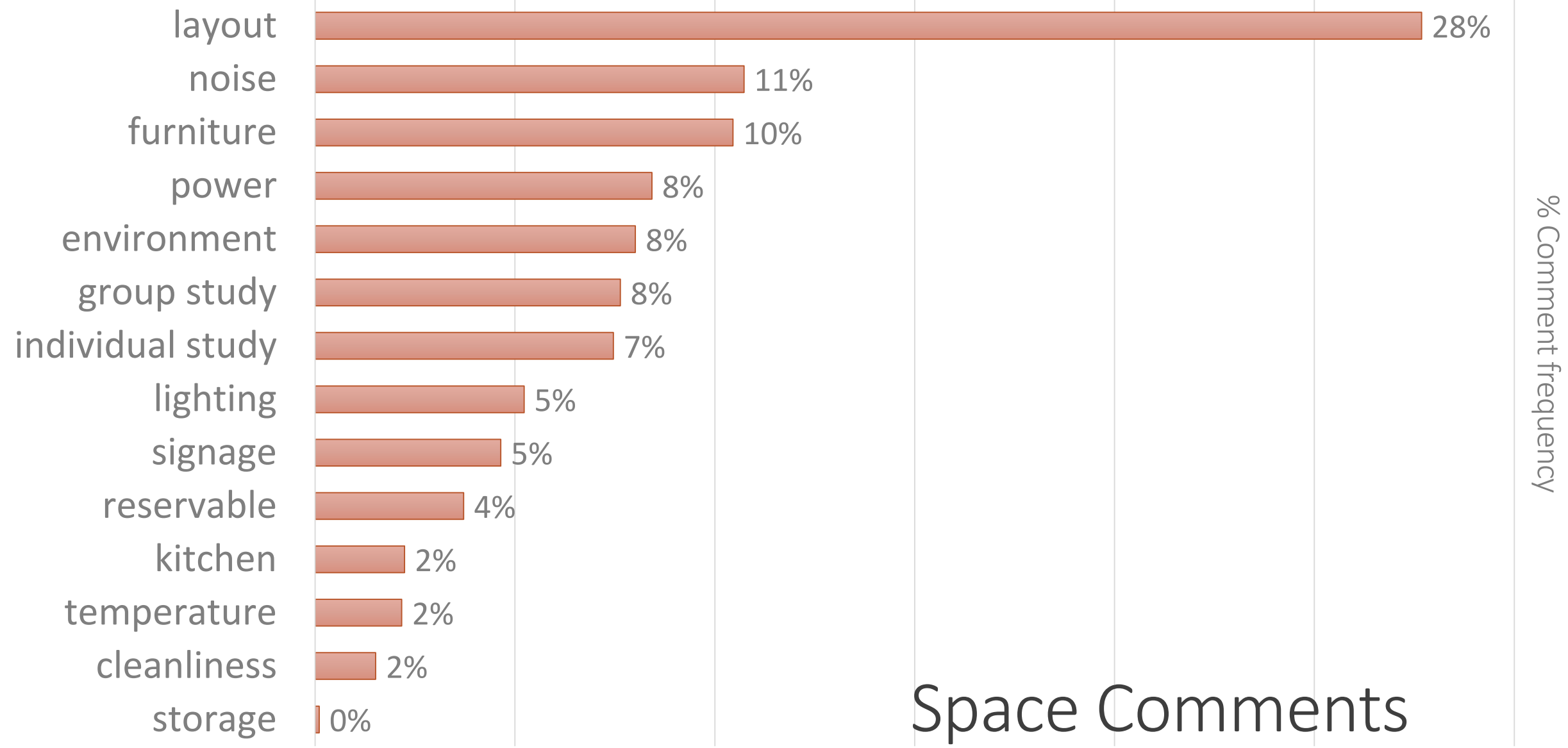
What do you think was the most frequently mentioned area in need of improvement?

- a. **Collections** – books, textbooks, databases, journals, videos
- b. **Discovery/Website navigation** –finding materials online in the library website
- c. **Services** – course reserves, hours, policies, research support, delivery (BD, ILL)
- d. **Space** – furniture, environment, lighting, individual & group space, signage, noise
- e. **Technology** – wifi, printers, computers, laptops, phone chargers

If you had a magic wand what would you improve about the library?



0% 5% 10% 15% 20% 25% 30%



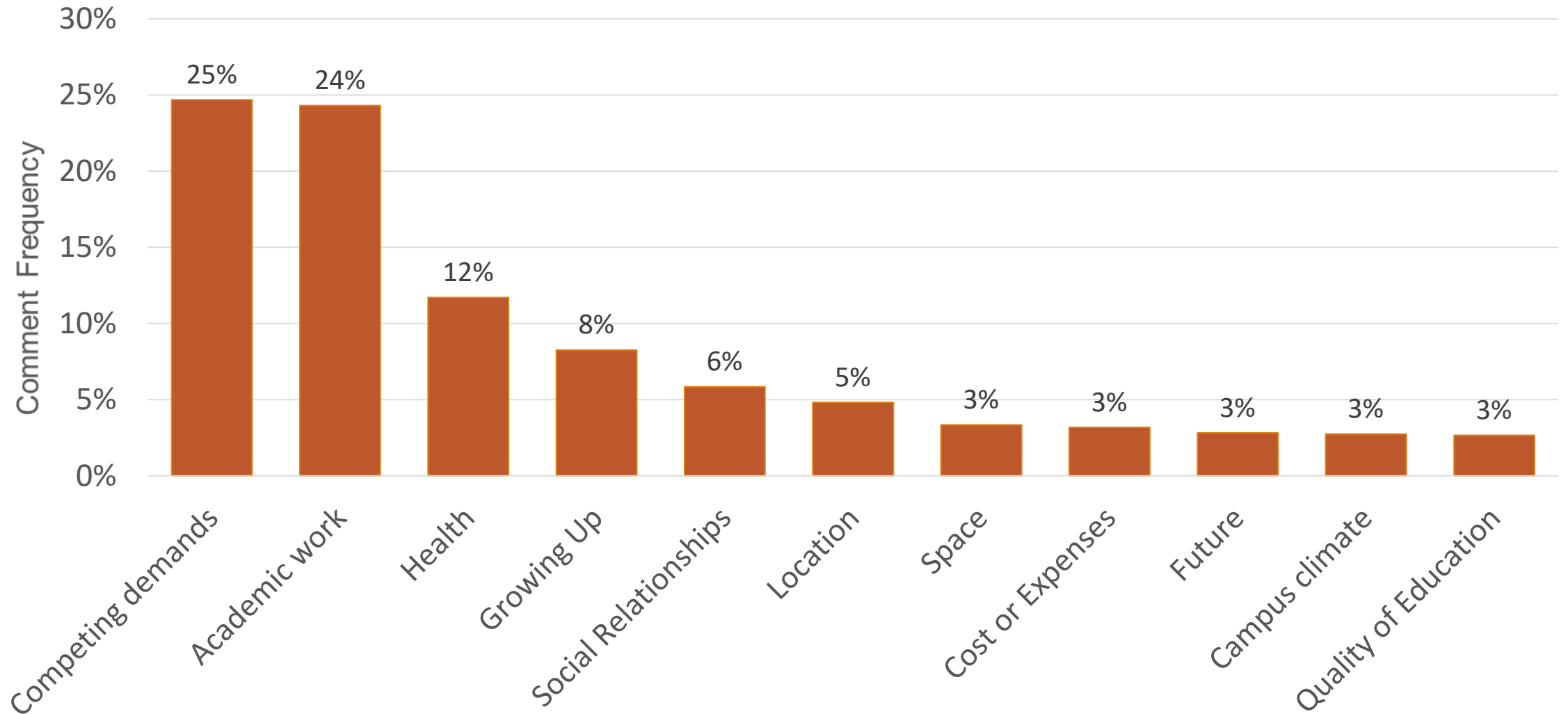
Space Comments

- more space (especially during finals)
- More places to study and more signs of [where] things are closer to one another.
- Make sure students don't talk or make noise in areas that are designated for quiet studying
- Air Conditioning is loud in some places
- I would add the comfortable and unique chairs of Mann Library to all of the libraries.
- Less low coffee tables, more individual desks
- More outlets!!!!
- Provide more strips for charging computers. Create more small group study rooms (for 2-4 people)
- more individual study rooms. the third floor is ABSOLUTELY SILENT
- blankets!! less air conditioning
- Add layout maps so students can identify good spaces
- Remote booking of study rooms.

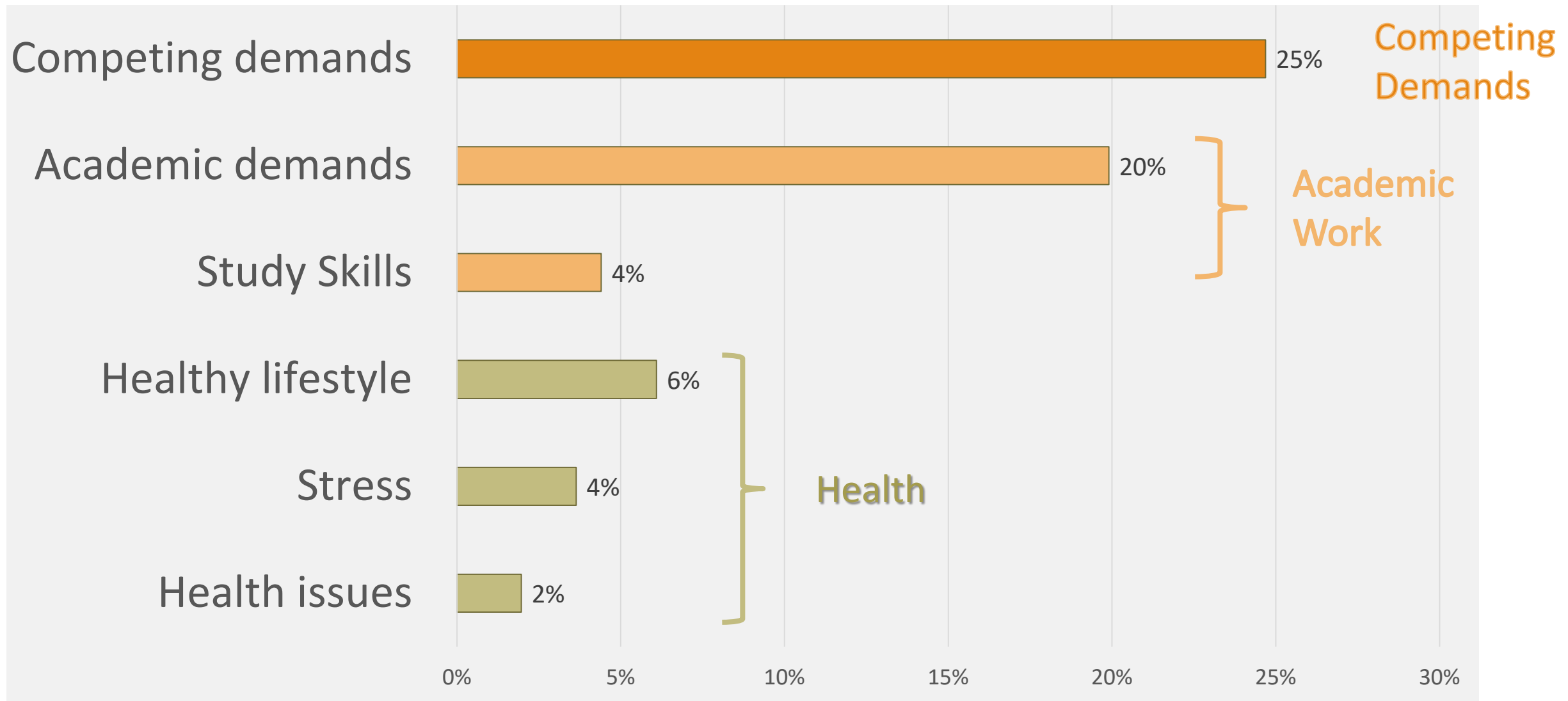
What are the biggest challenges in your student life?

- a. **Academic work**– rigor, amount of homework, prelims, problem sets, writing, how to study
- b. **Competing demands** – juggling academic work and personal life, time
- c. **Future** –post-graduation concerns, finding a job, figuring out interests, acquiring experience
- d. **Growing up** – adjusting to college, maturity, life skills, laundry, grocery shopping, confidence, homesick
- e. **Health**– physical/mental health, stress, sleep, eating healthy, exercise, managing health
- f. **Social relationships**–finding friends, relationships, fitting in, feeling isolated, peer pressure

Challenges in their student life



Top Three Challenges



Competing Demands

- Finding a balance between school and other commitments
- Over involved - pressure to do so much and not having enough time for everything
- Managing Time
- classes are difficult to get good grades in even if you try really hard

Academic Work

- Chemistry
- Ridiculous workload
- Studying without distraction
- Starting/brainstorming a paper
- Efficient ways to study

Health

- Getting enough sleep
- Keeping healthy habits
- Tests vs. ADHD
- social anxiety and stress

Next Steps

- Further analysis and sharing results
- Inform library discussions about strategic priorities

Thank you!

Questions? Suggestions?

INTERACTIVE DASHBOARD OF RESULTS CAN BE FOUND AT:

[LIBRARY ASSESSMENT & COMMUNICATION](https://ac.library.cornell.edu/)

[HTTPS://AC.LIBRARY.CORNELL.EDU/](https://ac.library.cornell.edu/)

