Library Services	Keep as is	Enhance	Total	Comments
1. Library hours during semesters	Grad: 2 Undergrad: 2	Grad: 0 Undergrad: 0	4	
2. Library hours during semester breaks	Grad: 1 Undergrad: 0	Grad: 2 Undergrad: 0	3	*Very important for grad students. A lot of conference and thesis/diss prep comes to a head in these times
3. 24/5 Uris hours	Grad: 0 Undergrad: 2	Grad: 0 Undergrad: 0	2	
4. Individual study space	Grad: 0 Undergrad: 2	Grad: 10 Undergrad: 1	13	*Grad student space for individual study *Individual study space areas could be modernized and improved to reach the levels of cocktail lounge and Mann Library in addition to increasing the # of spaces
5. Group study space	Grad: 0 Undergrad: 0	Grad: 5 Undergrad: 4	9	*System to reserve study spaces in advance would be great
6. Print books in my field	Grad: 6 Undergrad: 0	Grad: 2 Undergrad: 0	8	*It is the library :)
7. e-books in my field	Grad: 0 Undergrad: 1	Grad: 0 Undergrad: 0	1	*I'm surprised to find that I'm not alone in finding these utterly unhelpful. Except as a means of finding a desired term, not useful
8. e-journals in my field	Grad: 2 Undergrad: 0	Grad: 6 Undergrad: 1	9	*Science & Engineering students tend to get annoyed when articles are not available online
9. Other resources (e.g., images, sound, multimedia) in my field	Grad: 0 Undergrad: 0	Grad: 0 Undergrad: 0	0	
10. Special collections (e.g., rare books, manuscripts, etc.)	Grad: 2 Undergrad: 0	Grad: 0 Undergrad: 2	4	*Something we may have a hard time evaluating since it may not affect us directly, but it does draw a lot of important scholars to Cornell. Being in the experience roster for top researchers is an important way to keep us competitive academically *Our special collections are renowned among medievalists (among others) and a great teaching tool. We should at least maintain the current level.
11. Ability to request items to purchase	Grad: 1 Undergrad: 0	Grad: 0 Undergrad: 0	1	*I've done this a couple of times and it moves very slowly or they buy e-books instead..eeek
12. Getting materials I need from other institutions	Grad: 5 Undergrad: 1	Grad: 0 Undergrad: 0	6	
13. Print collections in my field stays on central campus	Grad: 0 Undergrad: 0	Grad: 0 Undergrad: 0	0	*In retrospect I think that keeping collections in central (as opposed to the annex) is important, really for textbooks where it is nice to browse the books before checking them out as opposed to asking for several from the annex without seeing them first. Journals online I feel are more flexible
14. Book delivery to nearby library for convenient pickup	Grad: 2 Undergrad: 1	Grad: 1 Undergrad: 1	5	*This needs to include print articles as well as books
15. Returning books to any library	Grad: 3 Undergrad: 4	Grad: 0 Undergrad: 0	7	*I like the fact that I can return books to any library some libraries where I have to take out books are out of my everyday paths about campus
16. Borrowing laptops	Grad: 1 Undergrad: 1	Grad: 0 Undergrad: 1	3	
17. Borrowing digital cameras and other equipment	Grad: 1 Undergrad: 2	Grad: 0 Undergrad: 0	3	*Keeping access to projects and video equipment as well as a poster printer

Library Services	Keep as is	Enhance	Total	Comments
18. Access to desktop computers	Grad: 0 Undergrad: 0	Grad: 2 Undergrad: 4	6	*To me, this is an area for much consolidation with other university resources and, when push comes to shove, is not the library's priority *Desktop software is more important than just the desktop. Ex. ArcGIS, SAS, Atlasiti *I use the desktops a lot in the libraries because they are faster when loading large internet sites when doing research etc. using wifi is sometimes not effective *Extremely crucial in both classes and independent study and it is becoming increasingly crowded
19. Technology help in the library	Grad: 1 Undergrad: 0	Grad: 0 Undergrad: 1	2	
20. Access to library catalog/services/information via mobile devices	Grad: 0 Undergrad: 0	Grad: 0 Undergrad: 0	0	
21. Instruction sessions taught by librarians	Grad: 0 Undergrad: 0	Grad: 0 Undergrad: 0	0	
22. Technical Workshops (web design, HTML, refworks, etc.)	Grad: 2 Undergrad: 1	Grad: 0 Undergrad: 0	3	*I think this is extremely useful to both students and faculty and will continue to be so
23. In-person reference/consultation	Grad: 5 Undergrad: 1	Grad: 0 Undergrad: 0	6	*Everyone I know mentions the knowledge and friendliness of the reference librarians (in Olin especially). A strength to keep!
24. Reference/consultation via chat/phone/email	Grad: 0 Undergrad: 1	Grad: 0 Undergrad: 0	1	
25. Exhibits and talks	Grad: 0 Undergrad: 0	Grad: 0 Undergrad: 0	0	
26. Digitizing content (books, photos, etc.) so I can access online	Grad: 1 Undergrad: 0	Grad: 0 Undergrad: 3	4	*It is easier to store and organize digital content on computer, so much preferred to having to photocopy an article *I like the ability I have now to get information online e-books etc. because it allows me to have access to the books in my field available at all hours even if the library isn't open
27. Resource discovery via Library web site	Grad: 1 Undergrad: 0	Grad: 0 Undergrad: 0	1	
28. New publications get added to the library collection quickly	Grad: 1 Undergrad: 3	Grad: 1 Undergrad: 0	5	*I have noticed that it often takes a while for Cornell to have new books that I have seen advertised in materials from publishers or heard about at conference, etc. Other Borrow Direct schools seem to get many of them sooner.
29. Other services provided in library (e.g., Knight Writing, career services)	Grad: 1 Undergrad: 0	Grad: 0 Undergrad: 0	1	
30. Other (please specify below):	Grad: 0 Undergrad: 0	Grad: 3 Undergrad: 0	3	*Post degree completion support is essential for both (MS & PHD) completion and publication *Keeping access to online data base/search engines such as Web of Science and Scifinder *Keep a poster printer available is important for students presenting their research at conferences.