

# Notes from the Student Library Advisory Council (SLAC) Meeting

February 13, 2012

## **1. Plans for Marriott Center**

Don Schnedeker showed the group PowerPoint slides of the plan for the new Marriott Center

Project purpose:

- Provide a new Student Center and Learning Environment that will be a major hub of social and academic activity for the Hotel School undergraduate and graduate student population.
- Take advantage of the opportunity to repurpose Nestle Library space after the Library vacates its space in June of 2012.
- Update the space to reflect the changes in technology and learning while also reflecting the increasingly international makeup of the student body.

Programmatic Goals: Provide a model student-centered space which...

- ...supports a broad range of services, activities and multi-model learning and collaboration settings
- ...drives collaboration, collegiality and community amongst Cornell "Hotelies"
- ...is professional and draws on the dynamism of the hospitality industry where "business and pleasure meet"
- ...demonstrates the global reach of the School and the hospitality industry.

There are nine proposed zones for the center to meet varying space needs including reservable study rooms

All of the books will be moved into Catherwood Library and inter-shelved. Two offices will remain for library staff.

The Bloomberg machine will stay on premises.

There will be a coffee bar incorporated into the new space.

The East Ave entrance will be closed until the start of fall classes for the renovation.

Questions/comments from the group:

- Will there be a period of time when the books will be hard to get to? Yes, but the books will be able to be paged even though they aren't browseable.
- How will students be able to access print services? There will be four printers that are available, as well as potential printing dedicated machines.
- What will the hours of operation be? They will be the same as the building hours.
- It sounds awesome!

## 2. Feedback on transitions of Physical Sciences and Engineering Libraries

Questions/comments from the group:

- Physics classrooms are currently not conducive to teaching and the empty PSL space could be used for this purpose as it currently doesn't have a use.
- It would be nice to advertise the new library websites so that people realize they have changed. It might be good to use digital signs around campus for this purpose.
- It would also be nice if there was a library dropbox left in the space.
- Advertising that there are study spaces might be good.
- There is an error on the PSL site saying that books have gone to Engineering. Because of this and the other book moves it has made it very difficult to track down books on campus (books have been scattered)
- Concern that Cornell might be one of the only Ivies that no longer has a physical engineering/science library
- Having dropboxes will make at least returning books easier. McCue said that a book return will return to Carpenter this summer.
- Books on similar topics are scattered all over campus and if they were moved as a whole like with the Hotel books it would be easier to know where to find the items
- Could the time period be extended when Recalls are issued during break? (i.e. sometimes it's difficult to return books by the due date if you are out of town or out of the country). McCue explained that if you get a recall notice and you are out of town that you can always contact the Access Services Dept and they can extend the recall date for extenuating circumstances.
- Please extend the time on Hold Shelves during Spring break. Sometimes the books are returned before the student has a chance to pick it up because the student is on break. McCue will bring both issues to the Access Services Committee to see if dates can be modified around breaks.
- Recall Screen on website is confusing: Suggestion to enhance this screen to reflect that things are in process. Matt Connolly will check into it and try and resolve this issue.
- Most people are happy with the virtual library changes.
- Thanks for the Mac chargers in Olin and Uris.
- Passkey works well—even abroad. The Passkey link is very visible on some websites (e.g. Physical Sciences)--how about making it more visible on other library sites? McCue will refer this suggestion to the Web Development team.

Overall feedback was very positive and some good suggestions were made as well. The students who used the PSL were pleased with the transition, thought the study space and access to librarians was very good.

## 3. Reaction to SUMMON

A rough summary comments about Summon. Jesse Koennecke led the discussion. Several of the comments reference the three tasks that members were asked to try to complete using Summon prior to the meeting:

## Questions

- Find a PDF of the article “What’s Your Personal Social Media Strategy?” in the November, 2010 edition of Harvard Business Review and email it to yourself.
- Find an ebook on web development with Java and look at the Table of Contents.
- Find three articles on the role of ambient scent on social interactions – two of them must be peer-reviewed. For a real challenge, add them to your folder and email the citations to yourself in APA format.

## Comments

- First two tasks of three were so simple. Used Summon myself, found it extremely useful.
- All tasks were really easy, the only issue was on the first one where the first PDF link wouldn't let me email it to myself... Probably the site rather than Summon (native interface)
- Do you have to have a WorldCat account to add items to a folder and mail them to yourself?
- Not a Summon issue, but when searching in a DB, is anyone concerned about (essentially link resolver/get it/open url issues)? Jesse explained about rollout of new link resolver within a couple of weeks.
- Re: number 3 question: didn't even know what field it was, so first thing I did was look for the source journal. Found multiple hits for same title, very confusing. Should consolidate identical hits; also make sure that all sources are very obvious for each article citation. Third result says it's a journal article but doesn't say what journal it is. Source of concern.
- Used advance search, which worked really well. One thing really cool: in a PDF view, could drag PDF and flick it like on an iPad ... Just thought that was really nice. (Probably a native interface?). Didn't have an issue sending citations, that was really easy
- No problem doing the assigned tasks. On my own searches, I've missed the search by author ability (actually under advanced search)
- Seconded link resolver problem, delighted to hear its being improved
- Hasn't used Summon before but thought the assignment was really easy. Noticed a big improvement in off- campus access (someone else: "magical. It just works")
- Peer review: found it eventually but it wasn't obvious in the sidebar... Would be nice if it were in a separate box on its own.
- Didn't know how to get back to the main library page