Student Library Advisory Council Monday, April 16, 2018 5:00-6:30 pm 703 Olin Library

Vandana Shah and Gaby Castro-Gessner from the Library Assessment and Communication Unit presented on the results from the Library Undergraduate Survey conducted in late 2017. (Presentation attached)

SLAC and the presenters had an engaging discussion. SLAC members made the following suggestions:

- In addition to questions asking about challenges, add, "What do you feel you are doing well?"
- Increase the number of reminders to students (up to 6-7 times) to increase the response rate. Two graduate student members cautioned that this approach may not work for grads and may backfire.
- Issues with disambiguation between "databases" and "ejournals" and variant interpretations of the category, "intellectual inspiration", "Being in a safe environment" in the survey questions.
- Look into the number of seats available in library and rate of occupied seats may help library promote some libraries more than the other to increase the use of libraries that have unoccupied seats.

Regarding Issues from SLAC, members mentioned the following:

- Need a sign on the AD White Library door to deter tourists from disrupting study. Some spend a very long time taking pictures.
- Can the library do something about hording seats, especially hording a seat without using the public computer on the desk?
- Are height-adjustable tables included in Mui Ho FAL?
- Can the library increase reserved space for students writing dissertations, since they often have no office space at this stage? A member expressed the willingness to pay a fee for this.

Since this is the last SLAC meeting of the semester, Gerald distributed tokens of thanks to SLAC members, gave good wishes to those who will graduate in May, and solicited feedback for future SLAC work. (Absent members please contact Rachel Brill at RLB54 for your gift.)

SLAC members said that they enjoyed the meeting with the Puerto Rican students and the opportunity to share information of their interest area and the library. They suggested hosting similar gatherings with freshmen and international students. They asked about how library works with ESL office and PREPARE. They are happy to be the ambassadors for the library to distribute information about the library services because they are on multiple social networks. Several graduating students said that serving on SLAC was a good experience for them.