Welcome to Harper Adams University

We are very pleased that you have chosen to study at Harper Adams University and we hope that you find your stay both rewarding and enjoyable. This handbook contains information to help answer some of your questions before you arrive.

If you have any further questions prior to your arrival or need advice during your stay, please contact the staff member responsible for your course or Jo Rawlinson, International Student Support Manager or Pam Thompson, International Officer in the International Student Support Office.

Ms Jo Rawlinson
Room: Faccenda Building  FS6
Email: jrawlinson@harper-adams.ac.uk
Tel: +44 (0)1952 815005

Mrs Pam Thompson
Room: Faccenda Building  FS6
Email: pthompson@harper-adams.ac.uk
Tel: +44 (0)1952 815051

University Address
Harper Adams University
Edgmond, Near Newport
Shropshire
England
TF10 8NB

Website: http://www.harper-adams.ac.uk

The Local Area
Harper Adams University is set in rural Shropshire, located in central England, in the heart of a mixed farming area. Due to the importance of agriculture to the economy of the local area, there are also many businesses which supply the farming industry, and the location of the college provides a unique perspective on a variety of farming systems and the food supply chain.

The beautiful local countryside provides opportunities for walking, golfing and canoeing. Within one hour’s drive there are also the Welsh mountains, the North Wales coastline, the Peak District and the Shropshire Hills for those interested in climbing, mountain biking, horse riding and other outdoor pursuits.

The UK’s second city, Birmingham, is less than one hour’s drive away. The historic town of Shrewsbury (25km distant) and the urban town of Telford (15km distant) offer access to the arts, cinema, theatre, ice rink, bowling and major shopping centres.
Academic Calendar 2013-2014 (total 32 weeks)

AUTUMN TERM: Monday 30th September–Friday 13th December 2013 (11 weeks)
Christmas Vacation
From : Saturday 14th December 2013
To : Sunday 12th January 2014

SPRING TERM: Monday 13th January – Friday 28th March 2014 (11 weeks)
Easter Vacation
From : Saturday 29th March 2014
To : Sunday 27th April 2014

SUMMER TERM: Monday 28th April – Friday 4th July 2014 Inclusive (10 weeks)
End of Year Exams
Usually held at the end of May/beginning of June but exact dates to be confirmed.

END OF TERM
Friday 4th July 2014 @ 5.30 pm
National Bank Holidays (England)
Wednesday 25th December 2013 (Christmas)
Thursday 26th December 2013 (Boxing Day)
Wednesday 1st January 2014 (New Year’s Day)
Friday 18th April 2014 (Good Friday)
Monday 21st April 2014 (Easter Monday)
Monday 5th May 2014 (May Day)
Monday 26th May 2014 (Spring Bank Holiday)

Arrival, Orientation and Induction
For international students starting courses in September 2013, there will be an induction course which we strongly advise you attend. There are several induction courses, adapted to the needs of specific international students. Please check with your staff contact at Harper Adams University to find out which course you should be attending.

For students beginning in January, the induction programme will be tailored to your individual needs.
Autumn Term (September 2013 start):

- Erasmus Students undertaking Post Graduate modules (level 7) – Arrive for 12 September 2013.
- Erasmus and Other International Programmes (level 5 programmes) – Starts 23 September 2013.

Spring Term (January 2014 start):

Erasmus Students undertaking Post Graduate modules (level 7) – Arrive for 20 January 2014 (for induction and beginning of Research Information Skills module).

What will we do?
You get to know your way around the campus, meet members of staff, be introduced to Newport, receive introductions to the library and IT facilities and attend workshops on important aspects of university study in the UK. It’s also a chance to get to know other international & UK colleagues through a variety of social events and trips to a variety of local sites of interest and nearby cities.

You will be assisted in opening a UK bank account, registering with the on-campus Doctors surgery and if necessary, the local Police. You will meet with your wardens, who are final year students living on campus.

IMMIGRATION

It is very important that you find out about immigration procedures well in advance of travelling to the UK to study. That way you will be less likely to experience problems.

You are strongly advised to look at the following website for advice on your entry clearance/visa application which includes details of your nearest British Consulate, application forms and other charges, required documents and guidance on how to complete the forms. – [www.ukba.gov.uk](http://www.ukba.gov.uk)

EEA Nationals

If you are a passport holder of a country within the European Economic Area (EEA), you have the right to enter, live in, study and work in the UK without the need for a visa. The EEA consists of Austria, Belgium, Bulgaria, Cyprus, the Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, the Republic of Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, the Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden and the UK. Although Iceland, Liechtenstein and Norway are not members of the European Union (EU), their citizens have the same rights as EU citizens to enter, live in, study and work in the UK.
**Non-EEA Nationals - Process for obtaining a visa/entry clearance**

- Get a visa application form and guidance notes on completing the Tier 4 form, as well as how to apply from the following website [www.ukba.gov.uk](http://www.ukba.gov.uk). The form and guidance can be downloaded for free but you will have to pay a fee later.
- Fill in the form carefully and keep a copy of the completed form and of all the documents you send with your application.
- Make sure that you have all the required documents before applying. These documents need to be included with your application form and shown at immigration control when you arrive in the UK.

NB: If you are refused entry at immigration control and you have not obtained an entry clearance visa before your arrival in the UK, you will be sent home immediately with no right to appeal. However, if you are refused entry but have received an entry clearance/visa prior to arrival, you have the right to remain in the UK whilst any appeal is heard.

**Before you depart from your home country to join Harper Adams, you must have already been granted your student visa to stay in Britain.**

Further help and advice can be found at [www.ukcisa.org.uk](http://www.ukcisa.org.uk). This organisation produces information and guidance sheets on a variety of international matters, including how to apply for the correct visa. It is far better to get advice from within your home country, but you can also contact the International Student Support Office who may be able to help if you are experiencing difficulties.

Students on our joint Beijing Agricultural College/Harper Adams University programmes will be offered assistance with their visa applications through our official representative in China, PFB Associates. More information on this will be provided in-country.

**IMMIGRATION AFTER ARRIVAL IN THE UK**

**Passport Control**

On arrival in the UK, you will be asked to show your passport to an immigration officer. There will be two queues; one for EEA nationals and the other for non-EEA nationals – make sure you join the right queue!

**EEA Nationals**

EEA nationals will be allowed to enter the UK freely with their valid passport/identity card. You will have nothing stamped in your passport as you have right to residency in the UK for the period of your studies.

**Non-EEA Nationals**

Non-EEA nationals will be asked questions when presenting their passport about why they are coming to the UK and if there are sufficient funds to cover the cost of studies, including documents to prove both. Be prepared to answer questions about yourself and make sure you have all the necessary documents in your hand luggage. Along with your passport containing your visa, these documents may include:

- Unconditional offer letter from Harper Adams
- Proof of funds to pay for your course or any receipts, if you have paid already
- Educational certificates

Once satisfied, officials will stamp your passport with an arrival date. If you are refused entry, seek advice immediately from the representative of the Immigration Advisory Service (IAS) at...
your port of entry. They will be able to advise you on your right to appeal. We advise you also to contact Harper Adams University as soon as you are able.

CUSTOMS

There are strict rules about bringing some foodstuffs (plant and animal products) into the UK due to the spread of plant pests and diseases. Meat or meat products and dairy products are banned from most countries outside of the EU along with other items too. For more information on this, prior to travel, see

http://www.hmrc.gov.uk/customs/index

and also

https://www.gov.uk/bringing-food-animals-plants-into-uk/

http://www.hmrc.gov.uk/customs/arriving/arrivingnoneu.htm#1

Red or green channels are the areas you walk through to leave airports, international train stations and ports. If you are unsure about any of the food products you are bringing in, speak to a UK Border Agency (UKBA) officer in the red channel or on the red point phone. If your products are illegal, the goods will be seized and destroyed but you will face no further action (like a fine or prosecution).

If you go through the green channel and UKBA Officers find undeclared items, you could face long delays, the goods will be seized and destroyed and you may be prosecuted.

If in any doubt, do not bring it to the UK

GETTING TO CAMPUS, ONCE YOU ARRIVE IN THE UK

Students are responsible for the cost of getting to the university. However, if you would like assistance with organising a taxi to meet you, or to find out if the university has a bus meeting students that day, then please contact the international student support department on +44 (0) 1952 815051 or liaise with the staff member responsible for organising your course.

From Heathrow airport, near London:

By Train:
You will need to travel to central London (15 mins by Heathrow Express train) or 50 mins by underground to Euston Station where you can get connecting trains to Birmingham New Street, and then on to Telford or Stafford station. You will then need to get a taxi to the campus, which will cost between £12-£20. See www.thetrainline.com

By Coach:
National Express runs coaches from Heathrow (Terminal 4) to various locations. You will need to go to Birmingham, and then get a connection to Telford, and then a taxi to campus from Telford bus station. See www.nationalexpress.com The coach is generally cheaper but takes 2-3 hours longer than the train.

From Birmingham (50 minutes by train), Manchester, Liverpool or East Midlands airports (2 hours by train)
Consider a flight to a regional airport in England when you book your ticket, as all the above are nearer to the university than London. On arrival, you can then catch a train to Telford, Shrewsbury or Stafford railway station and then a bus or taxi to the campus.

Useful contacts
Rail Travel Enquiries  +44 (0)20 7278 5240  www.nationalrail.co.uk
British Transport Police  0800 405040  www.btp.police.uk
Virgin Trains  08719 774 222  www.virgintrains.co.uk
London Midland Trains  0844 811 0133  www.londonmidland.com
Arriva Wales Trains  0845 606 1660  www.arrivatrainswales.co.uk
Arriva Bus  0871 200 22 33  www.arrivabus.co.uk
Good value hotel close to campus  www.premierinn.com/en/hotel/NEWBEE/newport

Local Transport to and from Harper Adams University

**Bus** – There is a bus stop just outside the university where you can take a bus to Newport (and then connecting buses to Stafford, Telford etc), or in the other direction, Shrewsbury.

**Minibus** – A university minibus will provide free-of-charge transport to and from Newport on Saturdays for students, and a similar service will also be available to Telford on Sundays. Most shops are open on Sundays (11am-5pm), except banks and post offices. There is also a daily university minibus which runs from Newport to Harper Adams campus and return, Monday to Friday in the morning, midday and late afternoon, during term-time.

**All bus/minibus timetables** for local services will be placed in your welcome pack and further copies are available from your student warden or from Student Services.

**Trains** – The nearest train stations are Telford, Stafford and Shrewsbury. Stafford offers fast trains south to London (1 hour 20 mins) and north to Scotland (4 hours). Telford and Shrewsbury are on the Birmingham to Wales (East/West) line.

**Taxis** – Average cost of single taxi journey, seating 4 passengers from HAU to Newport £5, HAU to Telford £15, HAU to Stafford train station £25. There are a variety of local taxi companies in the area including - Ultimate Taxis: 01952 813636  Central Taxis: 01952 501050/505000  ABC cars: 01952 616161  A Star Taxis: 07861 455556. More details can be obtained from Student Services or the International Student Support Office.

**Academic English Language Support**

**English Language support**
**Jo Rawlinson**  
International Student Support Manager/English Language Tutor  
Office: FS6
Telephone : +44 (0) 1952 815005
E-mail : jrawlinson@harper-adams.ac.uk

**Monica Tolocica**  
English Language Tutor  
Office FS6
Telephone : +44 (0) 1952 815124
E-mail : mtolocica@harper-adams.ac.uk

**Sarah Estibeiro**  
English Language Tutor  
Office: FS6
Telephone : +44 (0) 1952 815013
E-mail : sestibeiro@harper-adams.ac.uk
English Language support is available for all international students and you will have access to weekly:

- English language classes supporting academic reading, writing, listening, research & presentations.
- One-to-one tutorial support.

You will be given further details of these on registration or call in to the International Student Support Office once you arrive.

We strongly advise you to attend these classes.

Past experience shows us that students who regularly attend these sessions are much more successful in their studies. There are many aspects of language used for academic study that can have an enormous impact on the quality of your work.

**OTHER HELP**

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Office</th>
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<tbody>
<tr>
<td>Sandra Turner</td>
<td>BAC China, Course Manager</td>
<td>JAF40</td>
</tr>
<tr>
<td>Telephone:</td>
<td>+44 (0) 1952 815280</td>
<td></td>
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<tr>
<td>E-mail:</td>
<td><a href="mailto:sturner@harper-adams.ac.uk">sturner@harper-adams.ac.uk</a></td>
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<tr>
<td>Mitch Crook</td>
<td>International Exchange Co-ordinator</td>
<td>Tudor Lodge 3</td>
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<tr>
<td>Telephone:</td>
<td>+44 (0) 1952 8155432</td>
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<tr>
<td>Email:</td>
<td><a href="mailto:mcrook@harper-adams.ac.uk">mcrook@harper-adams.ac.uk</a></td>
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<tr>
<td>Vivian Slann, Assistant to Deputy VP and Research Administrator</td>
<td>M42</td>
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<tr>
<td>Telephone:</td>
<td>+ (0) 1952 815328</td>
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<tr>
<td>Email:</td>
<td><a href="mailto:vslann@harper-adams.ac.uk">vslann@harper-adams.ac.uk</a></td>
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<tr>
<td>Heather Hogan – Post Graduate Administrator</td>
<td>PG105</td>
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<tr>
<td>Telephone:</td>
<td>+44 (0) 1952 8155289</td>
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<tr>
<td>Email:</td>
<td><a href="mailto:hhogan@harper-adams.ac.uk">hhogan@harper-adams.ac.uk</a></td>
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<tr>
<td>Jo da Silva – Student Services (accommodation issues)</td>
<td>FF7</td>
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<tr>
<td>Student Services Assistant Manager</td>
<td></td>
<td></td>
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<tr>
<td>Telephone :</td>
<td>+44 (0) 1952 815286</td>
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<tr>
<td>E-mail :</td>
<td><a href="mailto:jdasilva@harper-adams.ac.uk">jdasilva@harper-adams.ac.uk</a></td>
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<tr>
<td>Rebecca Hayhurst – Student Services</td>
<td>FF9</td>
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<tr>
<td>Student Services Manager</td>
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<tr>
<td>Telephone :</td>
<td>+44 (0) 1952 815222</td>
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<tr>
<td>E-mail :</td>
<td><a href="mailto:rhayhurst@harper-adams.ac.uk">rhayhurst@harper-adams.ac.uk</a></td>
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<tr>
<td>International Student Support</td>
<td>(banking, police reg, medical, visas, general)</td>
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<tr>
<td>Pam Thompson</td>
<td></td>
<td>FS6</td>
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<tr>
<td>International Officer</td>
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<tr>
<td>Telephone :</td>
<td>+44 (0) 1952 815051</td>
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<tr>
<td>E-mail :</td>
<td><a href="mailto:pthompson@harper-adams.ac.uk">pthompson@harper-adams.ac.uk</a></td>
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<tr>
<td>Students' Union, social and sporting activities</td>
<td>FF12</td>
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<tr>
<td>Liz Latimer</td>
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<tr>
<td>Office: FF1</td>
<td>To Be Confirmed</td>
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<td>E-mail :</td>
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</table>
Student Union Support Officer
Telephone   :  +44 (0)1952 815153
Email       :  elatimer@harper-adams.ac.uk

Sports & Societies Co-ordinator
Telephone   :  +44 (0)1952 815442
Email       :  tbc

Careers Office (Looking for work in the UK)
Maria Simpson
Telephone   :  +44 (0)1952 815239
Email       :  msimpson@harper-adams.ac.uk

Claire Toogood
Telephone   :  +44(0)1952 815150
Email       :  ctoogood@harper-adams.ac.uk

Office: FS8

Emotional Support & Counselling including mental health and well-being:
Marcia MacDonell
Telephone   :  01952 815473
Email       :  mmacdonell@harper-adams.ac.uk

Dave Dalmeny
Office FF12
Telephone   :  01952 815473
Email       :  ddalmeny@harper-adams.ac.uk

International Students on top of Wrekin Hill, Shropshire

Who can I contact for help, when at Harper Adams University?

For on-campus safety and accommodation emergencies
OUTSIDE OF TERM TIME

DURING OFFICE HOURS (Monday – Friday 0900-1700 hours)
• See Student Services Office (1st floor of Faccenda)
  Jo Da Silva, Assistant Student Services Manager, responsible for any accommodation issues. Email: jdasilva@harper-adams.ac.uk
  Rebecca Hayhurst, Student Services Manager, responsible for any other on-campus student related issues. Email: rhayhurst@harper-adams.ac.uk

• Alternatively, go to the International Student Support Office for help/guidance on any issues you have. (top floor of Faccenda).
  Pam Thompson, International Officer.
  Email: pthompson@harper-adams.ac.uk

OUTSIDE OF OFFICE HOURS & WEEKENDS (BEFORE term starts)
• Contact SECURITY on telephone number

  0798 006 1128

DURING TERM TIME

DURING OFFICE HOURS (Monday – Friday 0900-1700 hours)
• See Student Services Office (1st floor of Faccenda)
  Jo Da Silva, Assistant Student Services Manager, responsible for any accommodation issues. Email: jdasilva@harper-adams.ac.uk
  Rebecca Hayhurst, Student Services Manager, responsible for any other on-campus student related issues. Email: rhayhurst@harper-adams.ac.uk

• Alternatively, go to the International Student Support Office for help/guidance on any issues you have. (top floor of Faccenda).
  Pam Thompson, International Officer.
  Email: pthompson@harper-adams.ac.uk

OUTSIDE OF OFFICE HOURS AND WEEKENDS (Term Time only)
• Contact the DUTY WARDEN on telephone number

  07976 881772

REMEMBER IN THE UK FOR FIRE, POLICE OR AMBULANCE LIFE EMERGENCIES DIAL 999

SOCIAL LIFE
The Student Union (SU) is a very important part of student life on campus, and is a great way to meet British and international students, practice using your English, try new things and get involved. Go and see the Student Union president or Liz Latimer on the middle floor of Faccenda for further information.
Clubs and Societies
There are many to choose from; e.g. Badminton, Gym, Netball, Cricket, Football, Hockey, Tennis, Rugby, Christian Union, Singing & the International Society called Planet Harper. There is a small charge for each club you would like to join and this charge varies on the club.

Make sure you attend the Freshers Fair on Saturday 29th September 2013. This is an events day where existing clubs enrol new members and it is recommended not to miss, in order to find out what is on offer at the various clubs at Harper.

Planet Harper - £50 to join annual fee. This club offers students the chance to get involved with trips away from campus and social events during the year. Trips are often offered free of charge or at a reduced rate for members.

If you enjoy a sport or activity that does not have a club at Harper-Adams, such as Tai Chi or cooking, why not think about starting one with your friends? (See Clubs and Societies co-ordinator, 1st floor, Faccenda building for help and advice or tel. 5442).

Ask in the International Student Support office about our hosting scheme with local families,

ACCOMMODATION
Student Services will be able to assist with on-campus accommodation, subject to availability, or offer suggestions for finding accommodation in the locality. Anyone wishing to have a TV in their accommodation or watch downloaded TV on their PC, must buy a TV licence for £145. Only one licence is needed per house. Failure to do so may result in a large fine

For those with on-campus accommodation, here are some general points:-

Laundry
Washing, drying and ironing of your personal clothes and bedding will be done for you during term-time. Outside of term-time, students will be responsible for their own laundry. There are washing and drying machines on campus, for students use, for a small charge.

Warden Service
Harper Adams runs a Warden Service for the benefit of all students on campus. Wardens are Harper Adams final year students, whose job it is to give advice and guidance on many matters. Since they are students themselves, they understand the stress and strain of student life. They will be glad to help you with any problems or questions you have - just ask! Each warden is responsible for a specific accommodation area. Make sure you know who your warden is.

Visitors
If you wish to have friends or family to stay on campus, please contact Student Services who will give you more information on arrangements.
**It is safe to drink the water from the taps**

On campus, there are 2 cafés (Kaldi and Graze), the main dining hall (QMH) and a small shop.

In Edgmond
There is a small village shop with Post Office in Edgmond village (walking distance from campus). For exact location, ask in the International Student Support office. FS6 for directions. The shop is open daily from 0800 hours and closes at 1300 hours on Sundays.

In Newport
A small market town, Newport has a variety of small shops, butchers, bakers etc. There is a market on a Friday/Saturday morning. There are two supermarkets in Newport (Co-operative and Waitrose).

In Telford
Telford is the largest local town and a free minibus leaves campus for Telford town centre every Sunday. This service is operated on a first-come, first served basis. The main supermarket in Telford is Asda (see www.asda.co.uk) but there are many shops in the shopping centre, both retail and food outlets, discount stores and home ware shops. (See www.telfordshopping.co.uk)

On-Line Shopping
In recent times, many students have ordered their groceries on-line. Most supermarkets in the UK now offer this facility for a small delivery charge (less than £5, sometimes free). This is most convenient and cost effective if you buy in groups, as a household, to do your weekly shop, but do remember the amount of storage/fridge and freezer space you have available in your accommodation, before buying large amounts of food in one order.

See: www.asda.co.uk  www.sainsburys.co.uk  www.waitrose.co.uk  www.tesco.co.uk

Supermarkets in the UK now offer a wide range of products from other countries, so there may be products you recognise from home in the local stores. There are, however, several supermarkets which specialise in foodstuffs from other countries and offer on-line home delivery. Examples are: - www.wingyip.com (Chinese)  www.indianmart.co.uk (Indian) and www.africanonestopshop.co.uk (African food).

For all on-line grocery deliveries, you state a delivery date and time slot at the time of ordering. **YOU MUST ENSURE THAT YOU ARE IN YOUR ACCOMMODATION AT THIS PRE-ARRANGED TIME.** Grocery deliveries will not be accepted at the main campus buildings and should there be no-one in your accommodation when delivery is made, the order will be returned to store, at your cost.

For more information on costs of living in the UK, go to www.studentcalculator.org.uk

**International Student Card**
An international student card is an identity card which identifies you as a student, world-wide. In Europe, this means reductions on the cost of tickets, such as cinema and historic sites and also special student discounts in certain shops and travel centres. You will be offered the chance during induction to apply for an International Student card for a small charge (approximately £8 for the year). You will need to provide a small passport sized photograph. For more information, go to www.isic.org
MONEY AND BANKING

Currency
One pound sterling (£1) is divided into one hundred pence (100p). Coins issued are 1p, 2p, 5p, 10p, 20p, 50p, £1 and £2 and paper notes to the value of £5, £10, £20 and £50.

You are advised not to carry large amounts of cash with you and not to leave it in your accommodation for security reasons. If you are only in the UK for a short time, check with your own bank at home to see if you are able to use your cash card in UK machines and the relevant charges for this. Consider bringing travellers’ cheques. These are safer because they are insured against loss or theft. You can change them at banks, shops and travel agents throughout the UK. Credit cards are also widely used throughout the UK.

We recommend you bring NO MORE than £500 in cash and the remainder in cheques, made payable to yourself. If you intend to open a UK bank account, these can be stored safely in the bank safe, on request, until your account is opened. Once your bank account has been opened, your account will then be credited with any cheques.

The sterling cash will be used to pay for items before your account is opened, which should take approximately two weeks.

Opening a UK bank account
We will arrange for Lloyds Bank to come to the college during induction and organise a bank account for you. This way, you should have a working bank account with debit card, within two weeks of arriving on campus. This will be considerably faster than if you choose to use another bank independently, as the university has an excellent working relationship with Lloyds Bank. If you have a bank account in your home country, it would be helpful if you could bring the details with you, as this provides added security for UK banks. We strongly advise that you do not bring very large amounts of cash with you to the UK.

Should you arrive after induction, ask in the International Student Support Office for assistance in opening a bank account. If you are only in the UK for a short period and do not wish to open a UK bank account, you can access sterling cash with a debit or credit card from your home country bank account from most major bank cash machines in the UK.

Working in the UK
Most non EU nationals on a course of study longer than 6 months will be able to work for 20hrs per week term time and full time in the holidays to supplement their income. You will have to apply for a National Insurance (NI) Number as soon as you wish to start work. For further information on how to apply for a NI number, see the International Student Support Office.

For those over 21 years, the minimum wage is £6.19 per hour (Oct 2012). For more details on this go to www.direct.gov.uk

HEALTH AND INSURANCE

Most overseas students will be given free medical treatment by the UK National Health Service. Registration with the college Doctors will take place during the induction course or through the International Student Support Office if you arrive after induction.

We also recommend that you take advice in your home country about additional health insurance as the level of free medical cover you may receive in the UK will depend on where you come from.
It may be useful to make enquiries about whether the cost of repatriation (in the event of serious illness or death while in the host country) is covered, especially for non-European Union and non-Commonwealth nationals.

Dentists are not free, can be expensive and it can be difficult to make appointments for those not registered, so we strongly recommend that you have your teeth checked before you arrive in the UK.

**Personal Insurance**
We strongly recommend that all students insure their personal possessions, especially items such as laptop computers. Try the Student Union supported *Endsleigh Insurance Services Ltd* which has a policy for international students studying in the UK. See [www.endsleigh.co.uk](http://www.endsleigh.co.uk).

Making new friends at Harper Adams University

If you have any queries before you arrive, do contact any one of us detailed in the information provided in this handbook.

We would be happy to help.

We look forward to meeting you when you arrive.