Support status for Mac OS X 10.7 Lion

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Lion, ready or not

- New Macs arrive with Lion.
- Latest models can't be downgraded.
- Users will upgrade whether we like it or not.
- We can only wait so long.
Items of concern at Lion’s release

• Hardware compatibility
• Web browser upgrade
• Net-Print compatibility
• EZ-Backup (TSM) compatibility
• Symantec Endpoint Protection
• PGP or FileVault Encryption
• PowerPC code (Rosetta)
Hardware compatibility

- Intel processor required.
- Core Solo & Core Duo models unsupported.
- Core 2 Duo or Xeon processors required.
Safari 5.1 & Java compatibility

• New version of Safari means new rendering engine
• New Java VM not supported with Kronos
• Most web apps simply work.
• Third-party browsers (Firefox, Chrome) may work better for some web apps.
Net-Print compatibility

- New Net-Print installer required for Lion
- Leopard and Snow Leopard users must also install an updated Kerberos configuration.
- August installers had a missing component!
- Summary: All Mac users should install current Kerberos and Net-Print 4.4 packages by September 30th.
EZ-Backup (TSM) compatibility

- Previous version of TSM client software is not compatible with Lion.
- TSM 6.2.2 is supported on 10.5, 10.6, 10.7
- EZ-Backup team strongly suggests requesting a filespace rename to avoid a mixture of different OS versions in the same backup!
Symantec Endpoint Protection

- Symantec Endpoint Protection & Norton Antivirus 11 for Mac officially unsupported.
- The software reportedly installs and runs.
- Apple’s built-in malware protection is rudimentary but adequate to Cornell policy.
- We expect supported software from Symantec in November, but...
PGP & FileVault encryption

- Symantec PGP Whole Disk Encryption *must* be disabled and completely uninstalled before upgrading to Lion. Guaranteed data loss!
- Symantec has no published timeframe yet for a Lion-compatible PGP release.
- FileVault encryption should be disabled before upgrading to Lion.
PowerPC code (Rosetta)

• Lots of Mac software that runs on Snow Leopard is actually compiled for PowerPC and runs in compatibility mode thanks to Rosetta.
• Rosetta is simply not supported in Lion.
• Notable issues: Eudora; older Thunderbird, dataComet, Fetch; Microsoft Office 2004.
• Use System Profiler on the user’s Mac, or RoaringApps web site, to check compatibility http://roaringapps.com/apps.table
Questions?

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