

LDLT Meeting, Feb. 23, 2022

Attendees: Bonna Boettcher, Andy Horbal, Curtis Lyons, Christina Sheley, Kofi Acree, Lenora Schneller, Sara E. Wright, Greg Green, Kim Nayyer, Susette Newberry (notes)

I. Sunsetting of faculty office delivery (Andy H): This was part of the Access Services Team (AST) proposal for contactless delivery submitted last summer. Following a fall semester trial pause of faculty office delivery, the Access Services Strategy Team (ASST) feels it still lacks staff resources to restart the service and would need to cut other services to be able to do so. There have been no major complaints from faculty, and very few minor complaints, either. ASST is therefore making the following recommendation:

In the Contactless Pickup and Cost-Free Scanning Proposal developed by the Access Services Team that LDLT and LEG reviewed in June, we recommended suspending faculty office delivery for at least the fall semester for the following reasons:

- 1. The three new pandemic services that we officially decided to continue offering when LEG approved this proposal (cost-free scanning, holds self-pickup, and in-house paging) give faculty another way to retrieve materials quickly and easily from a convenient location of their choice*
- 2. These services are more inclusive because they are open to all members of the Cornell community, including staff and students, not just faculty*
- 3. Several unit libraries have lost Access Services positions that would make it extremely difficult if not impossible to provide both contactless pickup (which encompasses both holds self-pickup and in-house paging) and faculty office delivery, and the former is a more manageable/sustainable service at our current staffing levels*

Because all these things are still true, and in light of the fact that we have not been inundated with requests from faculty to restore the service, the Access Services Strategy Team recommends that we sunset faculty office delivery indefinitely.

- AST discussed this recommendation at its February meeting and unanimously supports sunsetting.
- FOLIO service point will be switched to inactive.
- If an individual library wants to activate a delivery service, they can choose to do so, but the service as a whole will be discontinued.
- This proposal does not have any impact on delivery of materials to Geneva.
- There is no expectation that all units offer contactless pickup.
- No one on LDLT expressed any concerns, so Bonna will now take this forward to LEG.

II. Goal-setting and vision/mission/values discussions for public service units (All)

- Bonna: sees a need for goals that span all public services. Discussion of goals in SMT last week. Concluded that goals flow from values; should focus on public services values first. Does not preclude any unit-level work toward values and goals and will be informed by unit discussions.
- Law paused its goal-setting process in March 2020 and is restarting its process now.

- c. Olin/Uris working with Tanya Grove of central HR to craft a values statement and develop a mission statement. Especially important for communicating values associated with public spaces as public services.
- d. Mann had updated mission/vision/value just before March 2020. See links for Mann and Vet (mission & values only). These guide values in working with one another.
- e. Is this meant to change behaviors or just be pro forma & sit on the website? It can be used for making decisions. Does something fit with our values? Helps decide which grants to choose, how to allocate funds, ...creates a "checkpoint."

III. Updates and Announcements (All)

- a. Bonna: we can return to using library funds to recognize staff, including modest expenses for food (e.g., bringing in donuts, ordering sandwiches for lunch). For directors reporting to Bonna, please keep her in the loop, so she is aware of expenses.
- b. Currently no one is interested in rotating LDLT meetings around various libraries. In-person LDLT meetings will continue to happen in Olin, but we will continue to have the Zoom option.
- c. Kofi/Africana: Patricia Abraham will be joining CUL as the new Africana Librarian on July 1.
- d. Kim/Law: Law Library will be lifting swipe access next week.
- e. Susette/Sara: Mann/Olin collaborating on cluster hire: Olin & Uris will be hiring an Engaged Learning Librarian and Mann will be hiring a Critical Pedagogy Librarian.
- f. Sara: lots of positions soon to be posted at Mann in addition to the cluster hire