

## Update to Contactless Pickup

- LEG approved the Contactless Pickup and Cost-Free Scanning Proposal we discussed at our last meeting on 6/23 pending consultation with Library Communications about branding.
- Per their regular process, LibComm conducted research which found that Cornell Dining has been using this name for years for their quick pickup services, and that they were concerned that it would cause confusion for the campus population if we started using it as well.
- LibComm surveyed users of contactless pickup about possible alternative names, and concluded that "naming the service Contactless Pickup is the most broadly supported option among the ones presented."
- The Access Services Team and Access Services Strategy Team which authored the proposal support this recommendation. We are therefore moving ahead with making the following changes to the pickup options available to patrons effective August 9:
  - Add:
    - Africana
    - Annex Reading Room Use Only
    - Fine Arts
    - Industrial Labor and Relations
    - Management
    - Mann
    - Math
    - Math Contactless Pickup
    - Music
    - Olin
  - Change:
    - Annex Main Entrance Foyer to Annex Contactless Pickup
    - Mann Lobby to Mann Contactless Pickup
    - Uris Clock Tower to Uris Tower Contactless Pickup
  - Remove:
    - Africana Center Entrance
- Additional changes can be made any time in the future. Please let me know if you have any questions or concerns!