

Library Directors Leadership Team Meeting Notes for January 17, 2019 (9:30-11:00 am)

Attending: Gerald Beasley, Bonna Boettcher, Eric Acree, Jean Pajerek, Greg Green, Curtis Lyons, Anne Sauer, Andy Horbal, Christina Marie Sheley, Mary Ochs

1. Upcoming launch of "Privacy Services" (Adam Chandler).

Concerns were expressed among electronic resources staff re: data gathering including patterns of use, data breaches, usage stats that show collecting personal info, etc. Tried to figure out how to move that concern forward. Recommendation to present at Ref and Outreach. Gerald is interested in this as well and has been working with Adam and team. Adam had good sense of who within CUL had interest and knowledge in this area. Formed a group to have a sustained discussion. In fall 2019 had draft of web page – shifted attention to services, not just policy. Distilled a lot of discussion down. Met with SLAC – very enthusiastic. Met with Faculty Library Board and also interested. Paul Fleming noted that book, *Age of Surveillance Capitalism*, is on syllabus, Jeremy Braddock also familiar with book. Reached point of forming steering group – Eliza Bettinger, Gerald Beasley, Pete Magnus, Peter McCracken, and Adam Chandler. Have developed communication plan – Adam shared with group (see email). Policy remains the same – always have been good at this. Bringing together what we have been doing as a service. “Launch and learn.” Different ways of assessing different components:

Digital privacy workshops – same as past, # of attendees

Consultation appointments – Eliza is getting questions in workshops, how do we formalize this?
A bit more experimental

Licensing for privacy – longer term project, trying to find formula for being able to do this in a rigorous way so that other libraries and librarians can benefit. How does the profession do this? Peter McCracken is speaking at ALA Mid-Winter and looking for partners. Web archive for privacy policies. Also experimental – need additional staffing resources to do this.

Desktop computing – very few opportunities to get on Internet and not be monitored. Computers in library where can't be tracked are a “rare gem.” Risk is that you are opening this up to bad actors. So communication about the availability of this is problematic.

Questions and comments:

Data mining – Bonna Boettcher suggested getting student through Prof. David Mimno, Curtis Lyons knows him.

Similar to copyright, we can do workshops but can't give legal advice. Do we have to be cautious with our service? Eliza Bettinger is aware of this as our point person. Committee has been thinking about this.

As this is becoming advertised service, what is the scalability if it becomes popular and intensely used?

Interest in privacy is more important than it was a few years ago. A shift has started – students, faculty and staff are more aware of issues. This will likely increase the priority of this service,

but it still will need to compete for resources with other CUL services. Generally a growing area in libraries. Increase in demand is an indicator that we are on the right track. This would be a good problem to have! Eliza does not have additional capacity but at the moment Olin is down a position that is affecting Eliza's workload. Some flexibility in Olin to make more of Eliza's time available to focus on privacy services. Bonna will need to figure this out within department.

"Resource neutral" – no new service is resource neutral, but at beginning of conversation discussed how large a role to take. Plan proposed is to communicate the work/services that are already in place. Have tried to bring the people together who all think about privacy. Trying to get ahead of increasing demand.

Hope that public services staff will know that when these questions come in they can refer to CUL experts.

2. How do we set priorities for grant applications, and what might be in the hopper across our units?

LDLT discussed suggestions for increasing support for library staff applying for grants. The following suggestions were floated:

- Grant application registry – who has applied for which grants, what is the scope of the project. Staff could use this as a resource. It was noted that more paperwork is not desirable, however.
- List of staff who have been serving on granting agency review committees – tap for advice
- CUL internal grant competition – did this in the 90s to give people practice in grant writing

The conversation turned to how to get started on grants and where we are in the process of applying for new grants.

- More of a culture in archives – Kheel has taken a break because of transition, but will likely get started again soon – railroad collection
- How do you come up with ideas? In archives it is project oriented. Digitization. Big granting agencies are at conferences and talk about what they are looking for.
- Asia – just got grant so nothing new in the hopper
- RMC is finishing up some grants, and preparing for a new round of applications

Sometimes there are unexpected opportunities. NYS Higher Ed – provided funding for renovation of Uris addition. Ezra Delaney was aware of this opportunity. Unexpected option for endowed side to get state money.

Action item: Gerald will take idea of grant registry to possibly implement. Continue discussion.

Gerald has been speaking to Tamar Dougherty about taking a coordinating role for grants. LDLT recognizes that this is an existing need. Coordinate expertise that we have, strategic needs and matching to grants, explore mini-grants competition within CUL to encourage more people to submit grants.

3. Updates

Eric Acree

- Appreciates help from Bonna's unit for assistance in training new staff member.
- Many public programs in the works related to Toni Morrison.
- Collaborating on exhibit in Olin on Toni Morrison's *Bluest Eye*.
- Working with Kheel on Martin Luther King, Jr. and labor exhibit for launch this spring.

Jean for Kim Paula Nayyer

- Staff turnover at Law. Some reorganization of info management group. Several retirements of long time staff. New staff starting. Dan Blackaby is moving to University of Hawaii. Diversity Fellow has completed. Long time admin assistant retired on Wednesday.

Gregory Green

- We are currently recruiting for the Southeast Asia Digital Librarian position. This is a permanent position, housed at Cornell but shared between eight institutions who participated in the grant. It is grant funded for the first four years with funding covered by the grant participants after that point.
- A new exhibit has just been installed in the Kroch first floor hallway. The "Story/Lines" exhibit explores the development of the manga literary genre out of Japan.

Anne Sauer

- RMC is wrapping up final reports for NEH grant "Documenting the Origins of Hip Hop Milestone with Atlantic Philanthropies: partial opening of the collection will take place January 23. Grant files documenting grants in Ireland, UK, South Africa, Cuba, etc. will be part of this first round of materials being made available for research. Next will be US grants.
- Three exhibits opening in RMC in Feb/March. February 7: Li Fong Chinese Street Photography, in coordination with a large exhibition at the Johnson Museum; Reference Room cases will feature materials documenting women in Hip Hop; the next exhibition in the Hirshland Gallery will be Electrifying Music and features the Robert Moog Collection.

Andy Horbal

- Working with Adam Chandler and Cammie June Wyckoff on Steady State project. ILR and Mann are focus at the moment.

Curtis Lyons

- Renovations starting. 1st floor below ref desk converting to collaborative study area. Construction should be done by end of Feb.
- ILR celebrating 75th anniversary. Many events starting in fall through 2021. Kheel is big part of this. Curtis on committee.
- Catherwood has been going through a refocus process. After end of HLM decided good time to think about what they are doing. What does it mean to be the top library in the Labor field? Identified some new things to do, but mostly things they are doing but want to do better. Good process.

Christina Marie Sheley

- Borrow Direct: Have launched a 1 year pilot for Tech Campus. Support is coming from ILL and Access Services department.
- A PhD orientation for NY Tech scheduled for February.
- Entrepreneurship: Have put together a CUL-wide team to participate in a customer discovery process to learn more about entrepreneurs needs and process. Information gathered during this project will then be analyzed and used to create a support/service model in summer 2020.

- Renovation in Johnson School (Sage Hall) to expand dining space/operations. Some of the Management Library office space will be taken for this initiative. Renovation will most likely occur this summer or fall.
- The Management Library will be hosting a book talk for Lourdes Casanova (*The Era of Chinese Multinationals: Competing for Global Dominance*) on February 12.

Mary Ochs

- Immersion program for grad students has about 20 enrolled for January session this week
- Annex transfer project at Lab of Ornithology – Adelson Library. Will be moving some bound serial runs to the Annex to make space available.
- In the process of handing off responsibilities. Job description for director position is getting finalized.
- Refurbished grad study area on 3rd floor at Mann. Gift money used to buy some new furniture. Will be closing off that section a slightly higher divider to separate from main part of 3rd floor
- Carpeting 2nd floor of Mann during the summer. Weeding 2nd floor collections in preparation.
- Bonna Boettcher
- Leah Dodd joined Olin/Uris RLS on 7 January as the Lead Librarian for Research Services. She is meeting people and is participating in the Immersion Institute this week.
- The January Immersion Institute is in its final day, with a cohort of 15 students. Students I've spoken with are glad they are participating.
- First book talk on 2/4, 4:30p, 107 Olin: Gustavo Flores-Macias will discuss his book, *The Political Economy of Taxation in Latin America*. This is the first of four talks scheduled for the spring semester.
- All those who work near the Olin-Kroch area are relieved that the water-line break repairs have been completed, especially the work to refill the holes created by the digging that had to be done. Thanks to help from Jon Ladley, we are making progress with punch list and other facilities-related work in the Fine Arts Library.

Gerald Beasley

- Thanks to this group for engagement on Associate University Librarian search.
- Save the date for library leadership retreat. Kathy Burkgren will facilitate. Gallup survey closes on Monday, January 20. Please encourage staff to participate before end of weekend.