

LDLT, December 17, 2020, 3pm

In attendance: Gerald Beasley, Eric Acree, Bonna Boettcher, Greg Green, Andy Horbal, Curtis Lyons, Kim Nayyer, Christina Sheley, Sara E. Wright, Anne Sauer (notes).

1. Gerald provided an update on LEG's discussion of the action plans prepared by departments and units in response to the Gallup survey results. LEG is reviewing the plans and a message will be shared soon via CU-LIB with updates about how unit plans will inform LEG's action plan, which is expected to be finalized early in the New Year.
2. The group discussed the university's Inclement Weather Policy and recent guidance on the policy and its relation to online instruction. It was clarified that the intent of the policy and guidance was only that direct support of online instruction (such as teaching a class session) would be expected to continue if the university has a change in operating status due to inclement weather. Indirect support of instruction, such as reference/research support, chat services, or space for students to attend classes remotely, would not be expected to continue if the university was closed.
3. Gerald provided additional information and context regarding the Task Force on Library Research Infrastructure. The Task Force has been created in response to the newly-established Scientific Research Infrastructure Committee, which is focused on laboratory and scientific research support. The Task Force, which will specifically consider the role of the Library in research, is in the process of being formulated, with the intention of a report being produced by the end of the next academic year (May 2022). The Task Force will focus on soliciting input from faculty on what they feel they will need from the library in the future. As part of the discussion it was noted how important it will be to capture input from junior faculty, graduate students, and members of underrepresented communities.

#### Unit Updates

##### Annex/ILS

- Staff in the Library Annex and ILS recently collaborated on implementation of a CaiaSoft/ILLiad API, allowing for more streamlined workflows for ILL requests sent to the Library Annex.

##### Mann/Science Cluster:

- Successful Chats in the Stacks series completed – many thanks to the team working on this to make it all happen in a virtual environment
- Poster printing is now available at Mann – it is all handled through an online form and then made available for pick-up in our contactless pick-up area: <https://mannlib.cornell.edu/help/poster-printing/details-and-policies>
- Math stacks access by appointment has finally launched – will see modified hours over January while Malott is locked down at 5pm and closed on the weekends
- Mann anticipates offering additional quiet study on the 3<sup>rd</sup> floor
- Mann consultation area is being seriously considered as a potential classroom space for the spring

##### Olin/Uris

- We have submitted a new reactivation plan for the spring semester after working with Ezra.
- Chat and e-mail reference numbers continue to be high.
- In place of our usual end-of-fall-semester gathering/food-fest, we held a drop in to preview an Olin/Uris Public Services cookbook that included recipes from a number of staff members

#### Fine Arts

- Working with Jon Ladley, Ezra, and Frank Parish (Head of AAP Facilities), we are addressing issues with the security curtain/moveable gates.
- The FAL will continue to host architecture student studios during the spring semester

#### Music

- Music continues to receive requests for research appointments, primarily from graduate students

#### RMC

- Research by appointment is going smoothly, with consistent demand from Cornell faculty, staff, and students, averaging 4-6 appointments per day.

#### BEE:

- Quiet study is still being offered in the Management, Nestlé, and Engineering Libraries. Nestlé and Engineering will close during the online winter period and reopen on February 8, 2021.
- All libraries continue to field a high number of reference and research support requests via e-mail or Zoom. For example, the Management Library has answered 595 questions since the start of the fall semester.
- We are hoping to restart our entrepreneurship project in spring 2021. We will be using customer discovery to test hypotheses related to entrepreneurs' research needs in order to create innovative library offerings and develop a service model for that population.