

Library Directors Leadership Team

January 14, 2019

Present: Gerald Beasley (chair), Eric Acree, Bonna Boettcher, Greg Green, Tobi Hines, Curtis Lyons (minutes), Dianne Mizzy, Mary Ochs, Anne Sauer, Jacob Sayward

1. LibAnswers – Mary Beth Martini-Lyons, Jill Powell, and Alison Shea joined to discuss the move from CountIt to LibAnswers. The fall trial is now moving to a pilot involving a rolling launch in 5-6 CUL units over the course of the spring. This was in response to LDLT's list of IT priorities that included replacing CountIt and will provide a much desired ticketing system that will help eliminate duplicate responses to patrons. The RefAnalytics reporting aspect of the system is limited, collecting data in only 10 fields that allow for only 30 different answers in each field. Some CountIt fields cannot be included in that, including instruction and consultation data. We will be doing a trial of LibInsights, another SpringShare product, to see whether that can fill in the gaps. Alison Shea is going to be meeting with CUL units to understand their reporting needs. Dianne emphasized that the criteria for need is going to be in how and how often that data is currently used, in the name of work prioritization we don't want people spending time collecting data that isn't necessary and used.
2. ClimateQual replacement – Gaby Castro Gessner and Steven Folsom joined to discuss potential turnkey ready replacements for ClimateQual. In response to LDLT's concerns about the ClimateQual tool for measuring staff morale and general atmosphere, Gaby chaired a task force which explored 19 options, including ClimateQual, and narrowed the list down to 6 viable ones. Of those 6, three were seen by the task force as being superior to the others: products from Aon, Gallup, and Hanover. Discussions with the three companies are on-going but these would allow surveying more often than ClimateQual's every 5 years, which is becoming less common. Questions that were discussed included how important would it be to do pulse surveys, which allow for quick testing on particular issues, and whether the instruments can adapt to an academic vs. private sector work environment. LDLT asked Gaby to inquire on a couple of points with the companies. LDLT will make a recommendation to LEG within two weeks.
3. Unit library updates:

HLM:

- It is now expected that the proposed Management Library renovations will be delayed until Summer 2020.
- Wesley Chenault started as the new Kheel Center Director. Marcie Farwell from RMC will be interviewing for the Osborne Textile Industry Curator position on January 25.
- Curtis, Dianne, Susan Kendrick, and Jill Powell have begun to meet to discuss the transition from HLM to the separate Catherwood and BEE library structure.

Law:

- Kim Nayyer will be joining us from the University of Victoria as the next Edward Cornell Librarian and Professor of the Practice in the Spring.

Mann:

- Mann is working on a revision of its mission and vision statement which is over 10 years old and in need of updating. We are keeping in mind the larger context including CUL priorities and University and College mission/vision statements.
- Mann continues to collaborate with IP CALS on its program with the West Africa Center for Crop Improvement in Ghana. Sarah J. Wright will be travelling to Ghana at the end of January to conduct a training session on information literacy and scientific writing.
- Mann is sending several librarians to ACRL and will likely be renting 2 cars to travel to Cleveland. There may be room for others in the cars, so contact Lianna May at Mann if you are interested in traveling with the Mann group.
- Mann has posted a position for a Teaching and Learning Librarian. The position will have a significant focus on developing online learning modules. This posting will fill the position left open when Kelee Pacion left to go to Princeton.

Olin-Uris-Annex:

- Work in the Cocktail Lounge is underway; as far as we know, the schedule is on track (interior completion mid-April; exterior completion mid-May).
- The Humanities and Social Sciences Immersion Program begins Tuesday, 15 January and running through Friday, 18 January, with a cohort of 19 students.
- The CIT Walk-In Help Desk is relocating from the CCC Building to temporary space on the lower level of Olin (B16 – formerly Boris Michev's office). Hours are 9a-12n and 1p-6p, M-F, the move-in was completed on Tuesday, 15 January; the desk opened for business on Thursday, 17 January.
- The Digital CoLab has been successful and is outgrowing its space in 701 Olin; we are planning to move the CoLab to 107 Olin very soon; planning is underway.
- The Caiasoft (Annex inventory management system) migration happened successfully at the end of December 2018. Annex staff are tweaking various workflows, based on efficiencies provided by the new inventory platform.

Public Services:

- The Research from Start to Publish workshop on Jan 7-8, 2019 was a success and was featured in a Cornell Sun story. There were 138 attendees for Roald Hoffmann, 50 attendees on Day 1 of the sessions and 34 attendees on day 2. The planning group met to go over the feedback.

RMC:

- The search for a new Assistant Director for Technical Services has been successfully completed, and an announcement will go out to CU-LIB soon.
- A search is currently underway for a Research Services Librarian, with onsite interviews taking place in early February.