

Public SERVICES

TO ~~THE~~ USERS

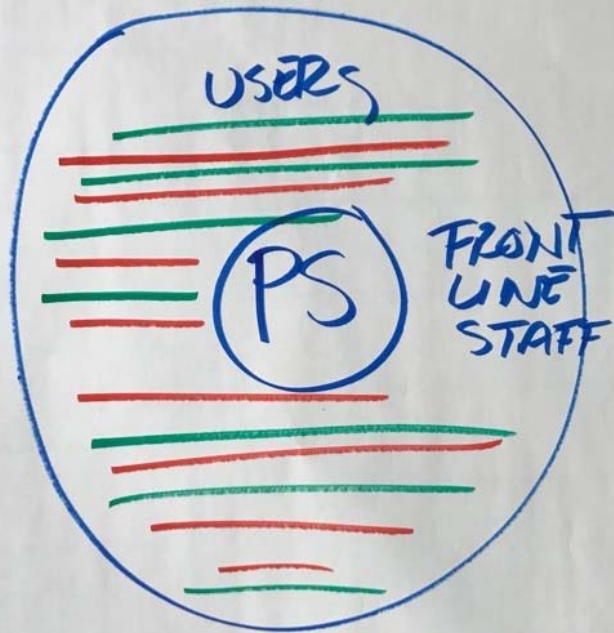
- EXPECT ACCESS TO LIB RESOURCES:
COLL + TOOLS
- TRAINING IN IL + RESEARCH SKILLS
- ACCESS TO TECH THEY DON'T OWN
- SPACE(S) - COLLAB INDIVID.
 - intangible atmosphere
 - all welcome
 - FORMING / ENG. w/ COMM

- LIBRARY AS LAB
FOR LEARNING- AGENCY
(self-directed)
- PRACTICE & PERFECT
- COMMON PURPOSE FOR
BEING THERE

PS. CURRENT OFFERINGS

- DEV. / MAINT. COLLS
- REF. RES SUPPORT
- INSTRUCTION / LEARN SUPPORT
- SCHOLARLY COMM
- QUIET / GROUP STUDY SPACE
- ACCESS TO MATL'S

PHILOSOPHY OF SERVICE



ENABLERS
FOUNDATION - DONORS, COLLABORATORS
FUNDEES, PARTNERSHIPS

PS. KEY PLAYERS

* FRONT LINE STAFF
(interactive - directly) - ~~users~~ modes

* USERS - FAC
STUD.

- INDIRECT w/
USERS - e resources
- LIS

- COLLABORATORS

[* LIAISON LIB
- ACCESS, REF, INST]

- DONORS
- FUNDERS

CUL PRIORITIES

- ◆ STUDENT EXPERIENCE
- ◆ RESEARCH LIFE CYCLE
- ◆ GLOBAL IMPACT
- ◆ DIVERSITY & INCLUSION
- ◆ WORK PRIORITIZATION

HOPES & CONCERNS

uncertainty about future
public services adrift

budget

not on same page

diversity

- Recruit / Retain

purpose: membership LDU

collaboration

Finding balance

- innovation
+ shared.

too inward looking

what is a library

NEXT STEPS

for identified priorities

Ref Research Support (bread & butter)

- protect from cuts
- prioritize funding

SPACES to meet users' needs

- assmt - which yes/no
- involve users in planning
- employ Design Thinking
- ① meet vision - ^{overall} functionality, aesthetics, needs, similarity & units.

DIU + INCLUSION

- Define for CU
- support programs already
- collaborate w/ U- grads (eg)

DIU + INCL

NEXT STEPS

- what are other universities doing.

COLL DEV + MAINT.

Ross Atkinson.

- o AUL ROLE ^(?) IN COLL. DEV. Leadership

- o COLLABORATIONS -

Peer institutions re: coll dev practices

COLLEAGUES

- well-thought out emails
- knowledge coll dev. process
- calmness
- anticipatory
- asks focused questions
essence

• Community
engagement -
how Libe fits
in it

- prepared +
innovative

Revisit Later

LDLT membership

- Reporting Lines

- Purpose of group

- PSEL

org structure -
pros / cons

CUL UNITS

G
Professional
Development

TO GROW
Diversity
Inclusion

G
Space to collaborate
with other schools
have you
(eg. feeder school)

G
Technology
enhanced
Spaces
Make
Space

Grow
More collaborative
working, incl
learning

G
New
renovated
Spaces
Buildings
Space renewal
(pavement
- surfaces)

G
e-learning
for staff
lit.

G
Collaboration
with others
(CTI)

G
in Software
Expertise
inclusion
of staff
Green, Better
Lives
Staff
(learning
opportunities)

G
with
Call IT
(B-technology)

G
Timely
with information
by all aspects
(inclusion
- support
- staff)

G
Systematic
Reviews
Evidence based
support for S

TO GR

G
Purchase
software tools
to enhance
productivity
eg. Conference

G
Digital
resources

G
Cafe
Food
Drinks
Refreshment
info point

G
EAT + drink
making
& technical
spaces

G
Further Learning
for staff
(inclusion
- support
- staff)

G
A/V - video
production
support
for students

G
GIS
Services +
Collections

G
Ink of
programs

G
Software
Development
Advantage

GM
Leadership
opportunities
for staff

CWL UNITS

TO EXPLORE

E
Peer mentoring
program
● ●

E
Annoyance
Distraction
● ●

E
Visualization
● ●
● ●
● ●
● ●

E
How best to bring
out into the
classroom
● ●

E
Community
Collaborative
Programs
●

E
Intentional
Interactions
in planning/
practicing
●

E
Reduce social
media building
●

E
Future
planning
●

E ●
● ●
● ●
● ●

E
diversity
efforts
●

E
How to provide
services
●

E
Community Outreach
Beyond CQ
●

E
Staff training
●

E
Student
●

E
● ●
● ●

E
Hamilton
Copyright
access
●

E
● ●
● ●
● ●

E
● ●
● ●
● ●

E
● ●
● ●

E
● ●
● ●

CUL

UNITS

TO CONTINUE

Continue
Access Services
incl. ILL + SD,
stacks room, etc.

C
Data
management
& digitization
training support

C
Study Space

C
Tech.
Scanning, copy.

TO CONTINUE
Providing spaces
that meet users
ways of working
User experience
meal space
designs

TO CONTINUE
Reference &
Resource
Support

TO CONTINUE
Develop &
Maintain
Collections

C
Instruction
On or off
campus
etc.

C
Outreach
programs
exhibit
events
etc.