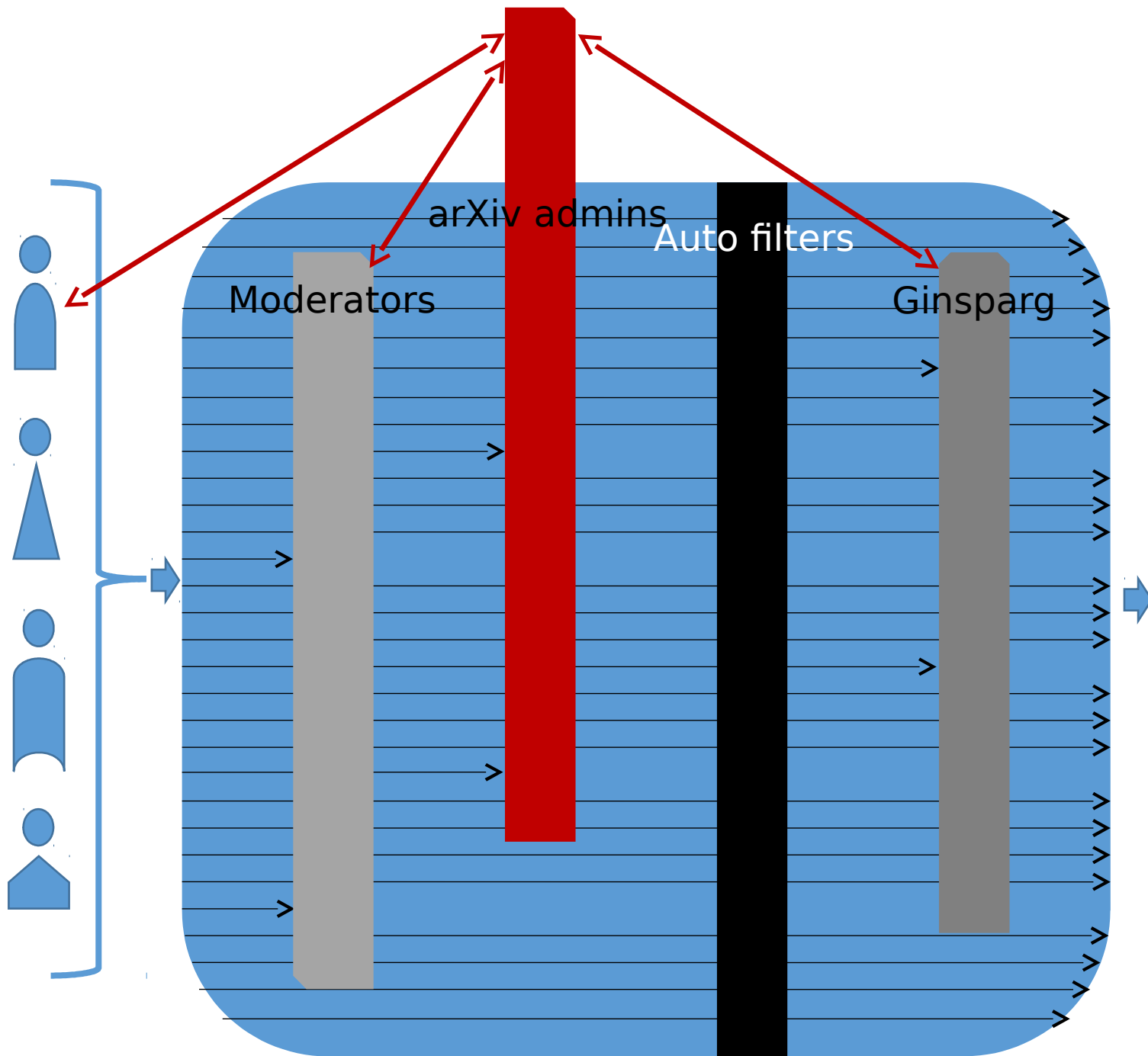


# Ops Manager Updates

Sept 2016



Primarily manual curation with emphasis on moderation.

Moving towards automation.

600 submissions per Day  
~20% get touched

Volunteer Moderators

- Judgment on Subject Class & Quality

Admin Staff

- Technical issues & Actions based on Mods

# Other Highlights

- Authorship disputes
- Mod survey
- iThenticate
- Personnel updates
- PG Transition

# Looking Ahead

- Moderation tools has been focus of Dev team
- Mod interface – responsive/functionality
- Further automation of Mod and Admin workflow
- User submission screens
- Clearly define our policies and services
  - Develop priorities / Prevent scope creep
- Help pages rewrite
- Moderator Organizing
- Transparency