# Welcome to Cornell University Library





# Welcome!



Welcome to Cornell University Library! This is a wonderful place to work. The Library is truly one of Cornell's most precious assets - its collections, services, and especially the staff are among the very finest in the world. Graduating seniors consistently rank the Library as the first among 38 administrative services of the university and the Library leads its peers in user satisfaction ratings among research libraries in North America. You can take pride in joining our ranks.

This welcome packet has been designed to help acclimate you to the Library as well as the University. You will find information on policies and procedures, services, organizational culture, learning opportunities, and the various means for communicating within the system. Our staff in Library Human Resources (LHR) is also available to help you gain your sea legs and to provide support throughout your tenure. We wish you a productive and enjoyable career.

We look forward to having you as a colleague.

Your HR Team – Craig Wiggers, Bonnie Bailey, and José Delgado

# **Onboarding at Cornell**



New employees will be prompted to schedule an appointment with the HR Services & Transition Center as part of the new employee onboarding process. This appointment may occur on or before the first day of employment.



Pages for: <u>Welcome</u> / <u>Staff</u> / <u>Academics</u> / <u>Retirees</u>

### Working at Cornell

Job Opportunities –	Benefit	s, Pay & Perks	HR Policies	Wellbeing -	Develop & Lead	Our Workplace Culture
Welcome	Get Started 🔻	Before You Arrive 🔻	Your First Days 🔻	Your First Months 👻	Your First Year	For Supervisors
Home / Before You Arri	ive					
IN THIS SECTION:	Bef	ore You Ar	rive			
Important Steps						
Get To Know Cornell		There are in	nportant s	teps to take		8.0
Welcoming All		before your				
	You've s	igned your offer letter	now what?			
Plan	to comr	lete necess	sarv nane	rwork have	vour nh	oto ID taken,
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https://hr.cornell.edu/new-hires

# Big Red Welcome



Cornell University Library



The Big Red Welcome is designed to help you get off to the best possible start at Cornell.

This is a voluntary program for recent hires to share resources that introduce you to our extraordinary community.

https://hr.cornell.edu/welcome/your-first-days/big-red-welcome

## **Review Health Protocols**



As a member of the Cornell community, we expect you to take active steps to stay informed as new information and governmental guidance becomes available regarding working during COVID-19.

Visit Cornell's <u>Covid-19 website</u> for up-to-date information.

### COVID-19 and Reactivation Planning



DOWNLOAD TOOLKIT

https://hr.cornell.edu/sites/default/files/faculty\_and\_staff\_health\_safety\_protocols.pdf

## **Responsibility at Cornell**



Cornell is committed to providing and maintaining a safe and inclusive environment for all students, faculty and staff. This commitment is an essential part of creating a successful and equitable living, learning and working environment. Each member of our community benefits when our classrooms and workplaces are respectful and when the atmosphere is collegial and welcoming.

*Responsibility* @ *Cornell* meets federal and state legal requirements and will include updates based on the 2020 Federal Title IX regulations and Interim Policy 6.4: Prohibited Bias, Discrimination, Harassment, and Sexual and Related Misconduct. This training is assigned to new employees as part of the University Onboarding process and it should be completed within the first month of employment.

### HR 300 - Responsibility at Cornell

All course assignments will appear on your <u>"Me" tab in CULearn</u>. Click the link or copy and paste the URL into your browser: <u>https://cornell.sabacloud.com/Saba/Web\_spf/NA1PRD0089/app/me/plans</u>.

# **Diversity & Inclusion**



We are committed to fostering a diverse and inclusive environment, where each person feels they belong.

- Advancing Diversity, Equity & Inclusion at Cornell Six courses need to be completed within the first year of employment
- Library Diversity, Inclusion, and Belonging Council (DIB)
- □ Find a community: <u>https://diversity.cornell.edu/networks-and-orgs</u>
- Join a Colleague Network Group
- Restroom/Facilities Use Guidelines Statement
- Get help or report a bias incident: Contact Library HR at <u>libhr@cornell.edu</u> OR see <u>https://cornell.guardianconduct.com/incident-reporting</u>
- Library Forum: The Library Forum was established to provide Library staff with the opportunity to enhance their understanding of the library, weigh in on important issues, and become more engaged in the life of the Library. All staff are members of the Library Forum.



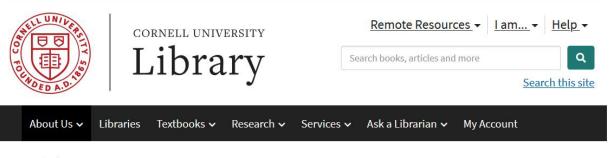
Notice and respond to someone in distress

# About Us



<u>About Us</u> provides information about the Library's administration and <u>organization</u>. Included are links about our vision and mission, collections, events, partnerships and initiatives, and more.

Visit the Library <u>Acronym</u> <u>Dictionary</u> to help orient yourself to Cornell University Library-speak!



Home / About Us

#### About Us

- > Inside the Library
- > <u>News</u>
- > Events
- > Collections
- > Visitor Information

### About Us

Welcome! In a time of rapid change, Cornell University Library continues to stand at the center of intellectual life on campus. With world-class collections and services — print, online, and in

https://www.library.cornell.edu/about

# Cornell University Library



### We offer outstanding resources and services.

THE REAL PROPERTY OF THE REAL	-	l universit		<u>Remc</u>	ote Resource	<u>es</u>	<u>Help</u> <del>-</del>
About Us 🗸	Libraries Textl	oooks 🗸 🛛 Resea	arch 🗸 Servic	es 🗸 🛛 Ask a L	ibrarian 🗸	My Account	
Search Search fo Search	Library Website		more	About this search Search	23	SPOTLIGHT Borrowing a b	book?
RESOURCES Catalog	Articles & Full Text	Databases E	. Journal Titles	Images	avita	Try contactles pickup. Learn more »	S

In addition to traditional resources and services, we offer more:

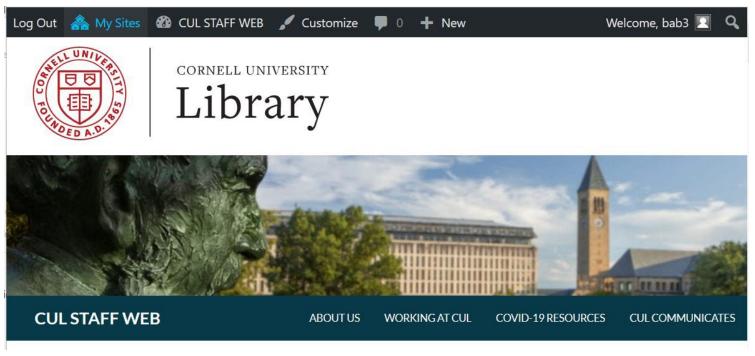
- Loans for special equipment, including phone chargers, laptops, and umbrellas
- Streaming audio and video (classical music, including video and live performances
- Extensive DVD collections

http://www.library.cornell.edu/

# Library Staff Web



Our <u>Staff Web site</u> helps keep employees informed about the topics and priorities of the Library, as well as providing information about committees, newsletters, and annual reports. This site is restricted to active Cornell University Library employees.

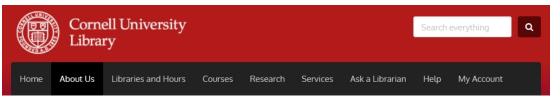


https://blogs.cornell.edu/culstaff/

# Libraries & Departments



Links to Central <u>Departments</u> provide quick reference to individual libraries, collections, or departments/ divisions.



Home / About Us / Inside the Library / Central Departments

#### ABOUT US

- Inside the Library
   Vision and Mission
   Strategic Plan
   Central Departments
   Public Policies
- News
- > Collections
- Visitor Information
- Staff
- Partnerships and Initiatives

#### **Central Departments**

These departments provide central support services for Cornell University Library:

- Administrative Services: Accounting, Facilities and Business Operations, and Human Resources
- Alumni Affairs and Development
- Assessment and Communication
- Collection Development
- CUL Information Technology
- Digital Scholarship & Preservation Services
- Library Technical Services: Acquisitions & E-Resource Licensing Services, Cataloging & Metadata Services, Post-Cataloging Services, and Technical Services Automation
- Research and Learning Services

## Library Human Resources



The *Library Human Resources* page provides helpful resource for our employees, including information about training and professional development, payroll, student employment, recognition, and links to policies and forms that are frequently requested.

CUL Human Resources 🛛 😭	Dashboard 🚡 🖉		🖋 <u>E</u> dit	☆ Save <u>f</u> or later	• Watching	<b>≪</b> <u>S</u> hare	••••
<ul> <li>Pages</li> <li>PAGE TREE</li> <li>Who We Are</li> <li>Employment Opportunities for State</li> <li>Student Employment</li> <li>Working in the Library</li> <li>Academic HR</li> </ul>	Cornell University's core values and inclusive work environmer mission. Cornell students hired to work an electronic form I-9 may em- for other jobs (outside the Libr paperwork.	s a leadership role in providing programs and servi s and human resource principles. We strive to creat at for all staff to achieve success in fulfilling Cornell in the Library of for the Cornell University Press an ail LibHR@cornell.edu to schedule an appointment ary or Press) should work with their hiring departm are working remotely during Covid-19. Inquiries m	te and maint I University I nd who neec t. Cornell stu nent to com	tain a diverse Library's I to complete Idents hired plete this			
<ul> <li>Learning Opportunities</li> <li>Supervisor Resources</li> <li>Employee Recognition</li> <li>Diversity Initiatives</li> <li>Forms</li> <li>Space tools</li> </ul>	DIVERSITY ALLIANCE 2021	Cornell University Library is a proud member of the Association for College & Research Librarie (ACRL) Diversity Alliance. The ACRL Diversity Alliance program unites academic libraries committed to increasing the hiring pipeline of qualified and talented individuals from underrepresented racial and ethnic groups.	25				

# Whom to Contact in HR...



You are encouraged to contact anyone in the <u>Library Human Resources Office</u> if you have questions or concerns. Each of us will be happy to speak with you, but the following list identifies staff based on their areas of primary support:

### Craig Wiggers, Director for Library Finance & Administration and Acting HR Director, <a href="https://www.cww67@cornell.edu">cww67@cornell.edu</a>, 607-254-5714

Oversees all HR functions for the Library and the Cornell Press.

#### Bonnie Bailey, HR Generalist, <u>bab3@cornell.edu</u>, 607-255-7021

Academic HR support (all departments). Non-academic and student employment HR support for all Public Services departments. Support includes recruitment, payroll and Workday time tracking, leaves, and job changes. Additional support provided for CU-Learn & other learning opportunities/training, employee recognition, employee relations, exit interviews, position reviews, and general Workday support.

#### José Delgado, HR Associate, jad25@cornell.edu, 607-255-5485

Student employment and non-academic HR support for Library Administrative Operations, Asia Collections, Assessment and Communications, CU Press, CUL-IT, DSPS, Law, LTS, RMC, and Scholarly Resources. Support includes leave administration, recruitment, learning opportunities/training, employee recognition, payroll, and Workday time tracking support, as well as general Workday support.

https://confluence.cornell.edu/display/libhumres/Who+We+Are

# **Electronic Communities**



**CU-Lib** is a non-moderated e-list that is used to facilitate the communication of library-related business information and issues among library staff. Membership is restricted to active benefits-eligible Library employees. Library HR will automatically subscribe new employees. All members may post business-related messages. **Review the <u>Best Practices</u> guidelines for using CU-LIB.** 

**CUL-Community-L** was created to share announcements and events that are not work related and therefore not appropriate for posting to CU-Lib. Membership is voluntary, but is strongly encouraged as members will share helpful information. Examples may include recommendations about doctors, repairs, housing, or recreation.

**CUL-Student-Supervisor-L** was created for Library student supervisors to share information related to student employment. Library HR will automatically subscribe new student supervisors. Examples of messages that might be posted to this list are questions about procedures for handling different situations or communications related to deadlines or general student employment information. Replies go to the entire list.

Many other special interest Library lists were created to facilitate communication within specific communities. See: <u>https://blogs.cornell.edu/culstaff/e-lists-at-cul/</u>.

Instructions for joining, leaving, and managing e-lists are here: https://it.cornell.edu/lyris .

For a more comprehensive information about communicating in the Library, visit: <u>https://blogs.cornell.edu/culstaff/cul-communicates/</u>.

# Computing in the Library



Library Desktop Services provides IT support to the majority of the endowed and statutory library units. Please go to the desktop support page to see the chart for your support group.

Confluence Dashboard	Spaces	~ Create	
Web Conference Best Practices	^	Pages / CUL	-IT Desktop Services
Web Conferencing Checklist			
Meeting and Conference Roo			Desktop Services Snapshot
PAGE TREE			
> About this site		Welcome to	Desktop Services!
Working From Home		Who We Are	r.
		Debra Howel	l, Director of Operations
Handy links		Peter Magnu	s, Manager
<ul> <li>Meeting and Conference Room R</li> </ul>	1.1	Amy Blumen	
Policies and Procedures		Andy Goldma	
rolicies and roccoures		Laura Heisey	
<ul> <li>Wiki tips and notes</li> </ul>		Paul Owens	
<ul> <li>CUL-IT Desktop Services Snapsl</li> </ul>		Joe Richards	DN
		Sean Taylor	
• Who do I contact for Help?		Contacting I	Desktop Services -
<ul> <li>Library Public Computers Snapsh</li> </ul>			
CUL-IT Desktop Services overview			<ul> <li>Desktop Services Support Portal - https://tdx.cornell</li> <li>cul-desktopservices@cornell.edu – using this central</li> </ul>

Submit a ticket to Library Desktop Services at <u>https://tdx.cornell.edu/TDClient/71/Portal/Home/</u> or by calling 607-255-8530.

#### https://tdx.cornell.edu/TDClient/71/Portal/Home/

## **Employee Recognition**



We value our employees and have created ways to recognize accomplishments:

### **Appreciation Portal**

Cornell is committed to cultivating a culture of appreciation that celebrates our employees' achievements and contributions throughout the year. The <u>Appreciation Portal</u> is designed to provide employees and managers the ability to recognize a colleague's success or milestone the moment it happens.

Other forms of recognition are also encouraged.

The <u>Library Outstanding</u> <u>Performance Award</u> and the <u>Library</u> <u>Innovation Award</u> are awarded to selected employees on an annual basis. Calls for nominations typically occur in the spring.



https://confluence.cornell.edu/display/libhumres/Employee+Recognition





Cornell University Library

The University Office of Human Resources page is another great resource.



https://hr.cornell.edu/

## Facilities and Campus Services



*Facilities and Campus Services* outlines sustainable transportation options for helping you get to work. Choices include purchasing a parking permit, bus services, vanpool, and more.



#### FACILITIES AND CAMPUS SERVICES



#### https://www.fcs.cornell.edu/

# Learning Opportunities



CULearn

The library is committed to fostering an environment which supports growth in both job-related skills training and professional development. Cornell employees have many opportunities to continually develop their careers.

- <u>CUL Career Development and Mentoring Committee</u>
- <u>CU-Learn</u>, Cornell's Learning Management System
- <u>Career Management Resources</u> Tools for developing your career
- Library employees in a leadership role will receive training to help support them.



- Educational Benefits Employee degree program (EDP), part-time study, tuition aid, tax information, Public Service Loan Forgiveness (PSFL) Program, dependent education
- Tuition Aid FAQ





Life involves more than the time spent at work. Cornell offers many programs to assist our employees in managing both life and work, including:

- □ <u>Financial resources</u>
- Faculty and Staff Assistance Program
- SHARE Sexual Harassment & Assault Response and Education
- Domestic Violence Resources
- □ <u>Identity Resources</u>
- Transgender Resources

- Care.com Membership
- □ <u>Parenting</u>
- Caring for elders
- Caring for pets
- Employee Emergency CARE Fund
- Navigating health challenges

# Cornell Wellness Program

Cornell University Library

The Cornell <u>University</u> Wellness <u>Program</u> provides employees and retirees with diverse opportunities that foster joy, balance and well-being.



http://recreation.athletics.cornell.edu/wellness/

# Sustainability at Cornell

Cornell University Library

Cornell has earned a platinum sustainability rating—the top status from the Association for the Advancement of Sustainability in Higher Education (AASHE), the international group that tracks environmental stewardship for more than 1,000 college campuses.



### Sustainability



Cornell is a global leader in sustainability and climate change research, teaching and engagement. Our campuses are living

# Perks & Discounts

#### Car Purchases

In addition to excellent health care, retirement, and education benefits, Cornell employees can take advantage of these conveniences and discounts.

#### Maguire Automotive

#### Car Rentals

- Avis Car Rental
- Budget Rent A Car
- Enterprise Rent-A-Car
- Hertz Corporation
- National Car Rental

#### **Cellular Phones and Service**

- Verizon Wireless
- T-Mobile
- AT&T Mobility

#### Computers

- Apple Computers
- Dell Computers
- The Computing Center
- The Cornell Store

### Cornell University Library

#### **Computer Software**

- Microsoft Office Software
- Antivirus Software

#### **Printing Services**

 FedEx Office and Print Services

#### Retailers

enterprise

- Agway True Value Ithaca
- Corporate Shopping Company
- Michaels Stores
- Sedgwick Business Interiors
- W.B. Mason

#### **Moving Services**

Moving Services

#### **Travel Discounts**

- AAA Corporate Travel
- Club Quarters
- Delta Air Lines Inc.
- Hotel Discounts



**Budget** 

MAGUIRE

AVIS





Northeas

# Cornell Dining



Cornell Dining offers a large selection of dining facilities. Cornell MealChoice is designed for faculty and staff and allows you to use your staff ID card as a debit card. There are several dining locations that offer \$7.50 All-You-Care-to-Eat lunches.

Applications	&	Changing	
Plans			

City Bucks

Deadlines & Terms

Graduate Meal Plans

Manage Your Account

Meal Plan FAQs

#### Staff & Faculty Meal Plans

Summer Meal Plans

Undergraduate Meal Plans

Contactless payment

### Staff & Faculty Meal Plans

MealChoice is the meal plan designed exclusively for Cornell faculty and staff. Like any debit plan, MealChoice gives you convenient, cash-free access to Cornell Dining <u>eateries</u>, campus <u>vending machines</u> with card readers, and Ithaca-area restaurants participating in <u>City Bucks</u>. All full-time faculty and staff are automatically enrolled in this program. Simply add money to your account to begin saving!

Add money or check on the status of your account through our account management system.

Staff and faculty may also add dollars to MealChoice accounts with cash and check at Jansen's Market in Noyes Community Recreation Center: Monday through Friday between 10am and 5pm; Saturday and Sunday between 11am and 5pm; Appel and Robert Purcell Service Centers, and the Dining Contracts Office.

# Two-Step Login



Keep your personal information safe by enrolling in <u>Two-Step</u> <u>login</u>.



#### Two-Step Login



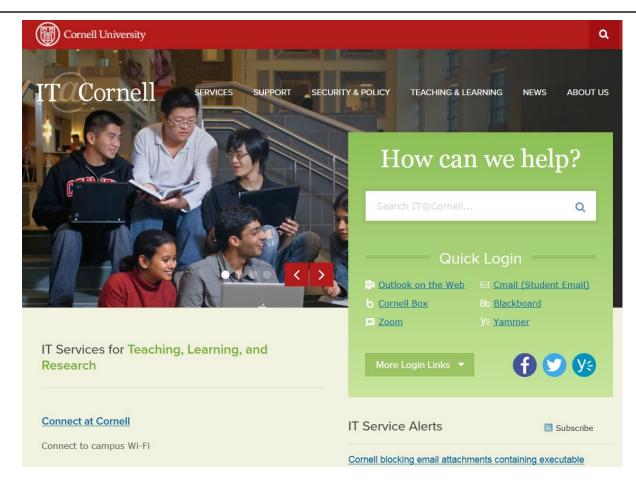
#### TWO-STEP LOGIN KEEPS YOUR MONEY AND INFORMATION SAFE

Faculty and staff: Your Cornell NetID password unlocks access to your pay, the ability to redirect it, and the information to file tax returns. If you also have access to information about students or other faculty and staff, a stolen NetID password puts them *and* you at risk.

**Students:** Your Cornell NetID password unlocks access to your grades, course history, transcripts, and other sensitive personal information.

# IT @ Cornell





http://www.it.cornell.edu/

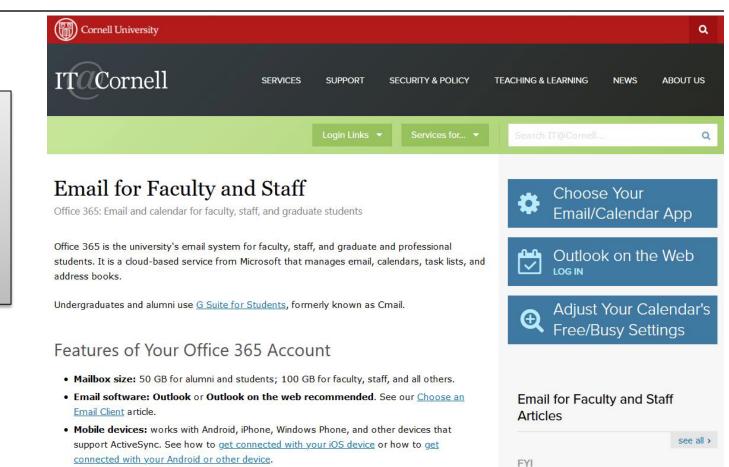
Most Library employees will go to our Library Desktop Services team for support. However, Cornell also offers broad IT

also offers broad IT support from its Cornell Information Technologies department.

(IT @ Cornell).

# Email & Calendar Systems





http://www.it.cornell.edu/services/guides/facstaff email/

Cornell Library staff use Office 365 email and calendaring.

# Keep Your Contact Information Current



# Update your contact information in Workday

- Login to Workday at <u>http://workday.cornell.edu/</u>
- Select "Personal Information," and "change contact information"
- Select "edit" and make the change(s)
- Be sure to submit the change



### Update your contact information in Cornell's main electronic directory

- Login to "Who I Am" at <u>www.it.cornell.edu/services/whoiam/</u>
- Select "edit information" and make the change(s)
- Click "update" at the bottom of the screen when you are done

\*\* It is important to keep your contact information up-to-date in both Workday and Who I Am.

Some changes may not appear immediately. Check the Cornell on-line directory the next day to verify your updates.

http://workday.cornell.edu/

# Recording Time Away from Work



Vacation and sick leave begin accruing on the first day of work, but may not be taken before it is accrued. Vacation time may be taken with supervisory approval. The annual reset, for those who have exceeded the maximum accruable amount of vacation, is December 31<sup>st</sup> each year.

**Nonexempt (Hourly) Employees** must record their leave time in *Workday*. Time worked should be recorded on a daily basis. Time off requests should be submitted in advance when possible, or as soon as possible after returning to work (in cases such as illness). All time entries will be reviewed and approved by the supervisor.

<u>Academic and Exempt Employees</u> must record their leave time in <u>Workday</u>. Time off requests should be submitted in advance when possible, or as soon as possible after returning to work (in cases such as illness). All time entries will be reviewed and approved by the supervisor. It is important to regularly record time taken throughout the year as well as to monitor balances.

See the staff holidays observed at Cornell.

# Direct Deposit



- Cornell employees are encouraged to have paychecks automatically deposited into their bank accounts. Direct-deposit has several advantages over paper paychecks:
  - Checks will not be lost in the mail or misplaced
  - Pay will be received on payday, even while on vacation, sick, or out of town
- □ You are responsible for regularly reviewing your paystub to ensure accuracies with earnings, withholdings, etc.
- Employees may enroll or make changes to direct deposit in <u>Workday</u> by following these <u>instructions</u>.
- Note: Due to processing and pre-notification times, it may take up to two pay cycles before funds are direct deposited into your account. During this time employees will continue to have a paycheck mailed to the address on file.

## <u>View Your Paycheck or Tax</u> <u>Documents Online</u>



- □ As an active university employee, you may view or print your paychecks electronically. Login to Workday and click the "pay" icon. View selected payslip(s).
- □ <u>Understanding your Cornell paystub</u>.
- □ Active employees may <u>update federal and state</u> withholding allowances in <u>Workday</u>.

\*\* Due to timing, changes may not be reflected on the next paycheck. Please review your paycheck to ensure withholding allowance changes are accurately reflected.

 $\square$  Active employees may also <u>opt in</u> for an electronic W-2.

https://hr.cornell.edu/workday

## Policies:



Cornell has established policies to connect the university's mission to the everyday actions of its community. These policies clarify the institution's expectations of its individual members, mitigate institutional risk, enhance efficiency, and support the university's compliance with laws and regulations. A few polices are listed here:

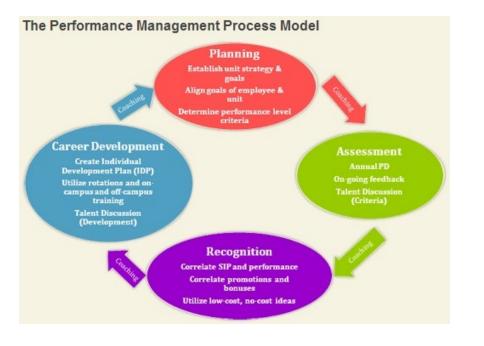


- Policies & Procedures for Librarians & <u>Archivists</u>
- Disability Accommodation
- **Employee Discipline** 
  - Flexibility in the Workplace
- □ <u>Inclement Weather Procedure</u>
- Prohibited Discrimination, Protected-Status Harassment, Sexual Harassment, and Sexual Assault and Violence
- Religious Accommodation
- □ <u>Staff Complaint and Grievance</u>
- □ <u>Standards of Ethical Conduct</u>
  - Time Away from Work

https://hr.cornell.edu/hr-policies

# Performance Management Cornell University Library

The *performance management* process provides an opportunity for an ongoing exchange of views between a supervisor and the support staff regarding job results and performance planning. The performance dialogue process is designed to promote communication between supervisors and staff, improve job understanding, promote more effective job performance and on-the-job staff member development, and provide a basis for salary improvement decisions.



Nonexempt employees will receive a <u>90-day</u> evaluation at the end of their probationary period.



Most academic employees will receive their first evaluation around six months after their hire (see <u>academic procedure #28</u>).

# Cornell Skills for Success



Success is neither fleeting nor accidental. Individually, we make a difference; collectively, we change our communities, Cornell and the world. The following skills are deemed essential for individual and organizational success.



Cornell University employees will strive to:

- □ Interact with integrity
- Contribute positively to an inclusive environment
- Support the organization's shared vision and mission
- Communicate clearly and consistently
- Act and take initiative
- Display sound judgment in problem solving
- Proactively seek self-development and coaching opportunities

https://hr.cornell.edu/professional-development/performance/skills-success

# Leadership Skills for Success



In addition, Cornell measures our leadership skills for success as:

- □ Interact with integrity
- □ Create an open & inclusive environment
- □ Inspire and articulate a shared vision and mission
- Communicate clearly and consistently
- Empower staff to act and take initiative
- Display sound judgment in problem solving
- Be a great coach

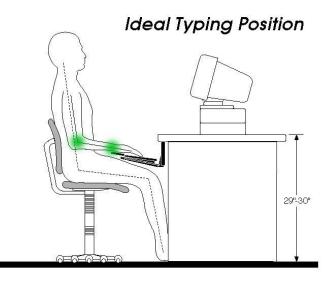
https://hr.cornell.edu/professional-development/performance/leadership-skills-success

# Staying Healthy at Work



Cornell University is dedicated to providing a safe and healthy environment for all Cornell students, faculty, staff, guests, and contractors.

- All accidents and injuries, no matter how minor, are required to be reported to university officials through the use of our injury reporting system. <u>Cornell University Incident Report</u>. Please include <u>Lyndsi Prignon's email</u> in the report.
- The supervisor of an injured employee, the department head, or a designated individual within the department, must complete all sections of this form within 24 hours after an injury is first reported.



https://hr.cornell.edu/benefits-pay/leaves-disability/musculoskeletal-injury-prevention-program-mipp

# Working in the Library





We hope you enjoy your work in the Library. If you have any questions or concerns, please let us know.

> Library Human Resources 213 Olin Library Cornell University Ithaca, NY 14853 LibHR@cornell.edu