

Too Cool

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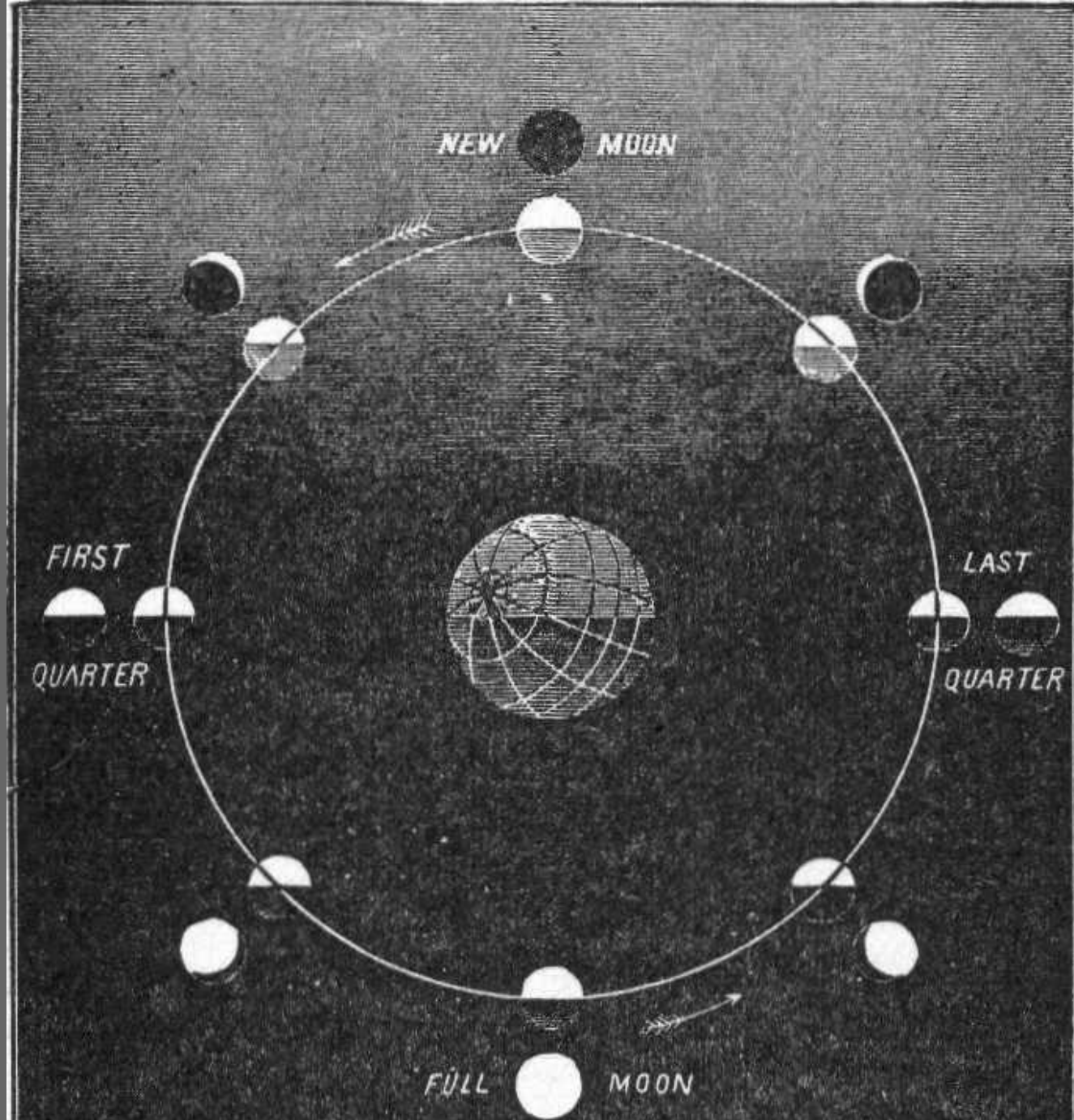




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2CUL GOALS

- Improve the quality of collections, services and expertise available to key constituencies.
- Lay the foundation for a permanent selective integration
- Achieve significant integration of operations, services, collections, and resources.
- Achieve significant cost savings through shared services, joint collections, and elimination of redundancy.
- Collaborate in generating new resources.
- Co-invest in critical under-supported areas and innovative new services.
- Build understanding and support among stakeholders
- Share experiences and findings.



Phase 2

1. **Integration of technical services functions by 2015 (funded by Mellon).**
2. Secure institutional commitment to the 2CUL partnership.
3. Develop and embrace comprehensive strategies for collection building, resource sharing and discovery, digital preservation, global partnerships, and emerging services.
4. **Select, co-purchase, and implement a joint library management system.**
5. Mainstream 2CUL activities beyond technical services integration.
6. Ensure support for 2CUL by faculty and students.
7. Enable budgetary transparency on behalf of 2CUL.
8. Assess and implement additional partnership arrangements with other institutions on behalf of 2CUL.

Why Technical Services?

- To increase the scope of language & subject expertise.
- To eliminate redundant tasks
- Many Technical Services tasks can be performed remotely.
- 20% of 2CUL staff work in technical services.
- The potential for significant reallocation of resources.
- This could serve a model for mainstreaming 2CUL more broadly across both institutions.

Elements in Technical Services Integration:

1. A thorough and systematic review of all existing technical services policies, practices, and workflows at each institution, with a view towards reconciling them as much as possible.
2. Development of 2CUL best practices, guidelines, and policies to undergird the integrated operation.
3. A re-definition of job responsibilities reflecting cross-institutional organizational structures through which unnecessary redundancy can be eliminated and harmonized workflows can be implemented to serve Cornell and Columbia jointly.
4. The reassigning/redeploying of staff at each institution to expand capacity in new areas.
5. The identification of competencies needed for success in this new environment and the requisite training and development opportunities for staff at both institutions.
6. The adoption of a new organizational/reporting structure and culture.
7. The creation of a formal 2CUL framework through which to exercise joint bargaining power in negotiating with vendors and other third parties for services and content.

[Timeline: September 2012 – December 2015]

Technical Services Integration

TSI Steering Committee shall be formed to oversee the process whereby Columbia and Cornell Technical Services unify operations as far as possible while identifying local practices and workflows that must remain institution specific.

TSI Steering Committee

Columbia University Members:

- Kate Harcourt* - Director, Original and Special Materials Cataloging
- Colleen Major - Head, Electronic Resources Management: Operations and Analysis
- Robert Rendall - Principal Serials Cataloger

Cornell University Members:

- Jim LeBlanc* - Director, Library Technical Services
- Adam Chandler - Electronic Resources User Experience Librarian
- Boaz Nadav-Manes - Director, Acquisitions & Automated Technical Services

TSI - Phase I

10 Functional Teams Created:

Batch processing; copy cataloging; database maintenance; electronic resources; electronic resource troubleshooting; monograph ordering and receiving; non-MARC metadata; original cataloging; print serials.

Charged with:

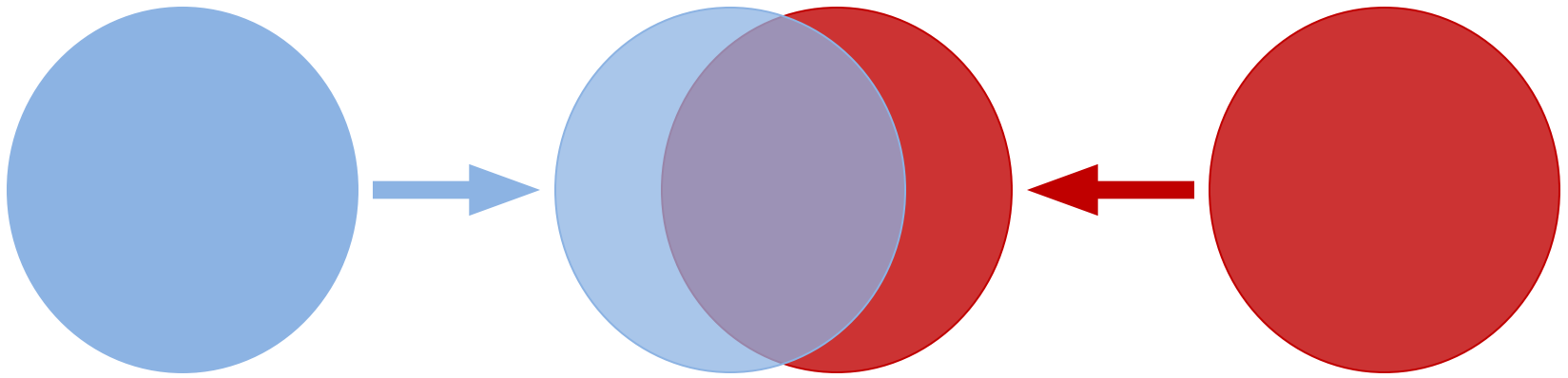
1. information gathering: creating an inventory of staff, current policies, workflows, current reporting and decision making structures, unit dependencies and limitations, unit data.
2. Submission of recommendations, ideas and suggestions of ways the project could move forward.

Phase 1 Functional Team Reports



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TSI - PHASE 2



Challenges

- Technical difficulties
- Structural differences
- Cultural differences
- Distance
- Time



[[File:Malta_Bus.jpg|thumb|Old bus of Malta]]

Reflection



Next Steps



From: CUL Marketing Image Galleries

**TOO COOL
FOR
SKOOL**

Thank You!

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