

# Where do we go as an Institution?

- Need to look @ Data retention re: shadow systems
- Stop telling ourselves "A big new shiny system will solve everything"
- Where does BT fit into all of this.
  - Need to work together.
- ✓ - Workflow tools.
  - ASI in of itself was healthy for all IT at Cornell
  - There is a lot more to partnering - need to think it through.
  - Got to nail governance!

# How should we proceed

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- Understand what it means for units to collaborate/work together <sup>partner</sup>
- Cost of x-couge collab is high  
(cheaper to build own)
- Governance issue, not willingness

# How do we save \$

Lodge

- Shadow Systems - Data from central systems need to be accessible.
- Good APIs.
- Reduce multiple data entry.
- Bring resources to promote collab.
  - cIT as facilitator
- Satellite versus Shadow
  - 80% - Central (?)
  - 20% - units
- Shared licensing @ UNIV

# UNITS - WHAT DID YOU LEARN?

Interviews - how would you get rid of app = IF CENTRAL DID IT.

Took time

Need to know how many users/app

Not a lot of \$ to save - already had some consolidation

Lowest ratio - most expensive, also most core to mission

Showed lots of apps that were just housing data

- Expensive to retire archival sys
- Some systems specifically cross-functional - segments may be misleading
- Keeping small systems around due to historical data usage (nothing in central system)
- Hard to separate BA from IT, and measure IT effort / app
- Got to meet clients, learn business
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# GOING FORWARD

- How do we <sup>(value)</sup> cost things left OUT of system, not just things put in? (else "shadow systems" evolve)
  - it's a change in the way we do business
- What is our technical debt?  
How to measure?

# What will you do with it?

- IT Strategic Committee → take findings there
- Inform governing bodies about value
- ✓ Would like to be able to do analysis on own units to look for \$, who else is doing what (unit / central)
- Like to look across other units when thinking of doing project → similar
- Track people using apps slated for retire
- Show Portfolio

# Shared licensing.

- Remember to ask, what are the users doing/heeding
- CIT should consider acting as a facilitator.