



Michael Swenson

“Service is the rent that we pay for our room here on earth.”

— Lord Charles Lindley Wood Halifax

Certified to Deliver

7 Habits Signature

7 Habits Signature
Certification

7 Habits for Associates

7 Habits Maximizer

Leadership: Great
Leaders, Great Teams,
Great Results

Speed of Trust

The 4 Disciplines of
Execution

Michael’s professional career has been spent leading and managing in almost every conceivable sector: education, military, and corporate (non-profit, public and private).

After graduating with a BA in Education from Seattle University with an emphasis in computer science and math, Michael spent six years in the US Army as a Transportation Corps officer. He was deployed both to Belgium and Iraq for operations REFORGER and Desert Shield/Storm, respectively.

Once Michael left the service, he spent the next seven years working for several telecommunication companies; including MCI/Worldcom, Bell Atlantic (now Verizon), Startec, and Nextel. In each of these roles, Michael was responsible for leading teams to develop technology systems to help customers and internal organizations alike.

Michael currently works at Cornell University as a project manager in the central IT department. During his 9 years at the university, he has lead the central IT customer service organization and managed and lead several key initiatives including the implementation of a campus service delivery system, the campus data cleanup initiative, and the implementation of a knowledge-based authentication system for Alumni Affairs and Development. He is currently project managing a cost saving initiative to streamline the use of technology services in the College of Engineering and Computing and Information Sciences.

During the past 10 years Michael has worked as a FranklinCovey Client Facilitator for a variety of companies and organizations including Cornell University, Yale University, Nextel, General Reinsurance Corporation, Aurora Community College and Pearl Development.

As an independent leadership and management consultant and coach, Michael has consulted and coached managers and leaders at all levels; from entry level supervisors to CEOs and Presidents. He has facilitated leadership development courses for numerous companies and government organizations.

Michael and his family live in Cortland, NY. In his spare time, he volunteers for his church, is an assistant Scoutmaster for his sons’ Boy Scout Troop, and is Chairperson for a local Cub Scout Pack.