

Library Directors Leadership Team Meeting

November 13, 2013

703 Olin Library

Minutes

(Present: Anne Kenney, Mary Ochs, Steve Rockey, Curtis Lyons, **Bonna Boettcher**, Kornelia Tancheva (absent), Femi Cadmus, Zsuzsa Koltay, and Angela Cleveland)

Agenda

- PS Big heads meeting at Midwinter—they are looking for program participants in a “re-skilling staff” program; do we have any ideas and do we want to send someone?
- Math Report (Steve)
- Hand-Out for College Deans (Zsuzsa)

PS Big heads meeting at Midwinter. Looking for participants in a “re-skilling staff” program; do we have any ideas and do we want to send someone? The group discussed potential ideas, including our liaison training program focused on scholarly communication and digital scholarship. Mary will follow up with Kornelia to suggest this.

Math Report (Steve Rockey).

The report was presented and well received at FLAB and LEG. The full report can be found at: <http://staffweb.library.cornell.edu/system/files/MathLibRepFinEd.pdf>

Steve co-chaired the committee with Richard Shore (Mathematics.) The report highlights the relatively high use of print materials—many important journals are not yet in electronic form and “the paper books in the Math Library are the highest use books on campus and the high use titles should be retained in the Math Library.” At the same time, the desire for eBooks is high but several excellent eBook packages (as well as journal back file packages) are “unaffordable.” The report also looks at the physical space and recommends a graduate reading room and a “learning center” for browsing materials along with technology for accessing curated, relevant internet resources.

LEG asked Steve and John Saylor to investigate the space and collection funding issues.

Math will use one time funds to buy additional e-book back list titles from the Americana Mathematical Society and Cambridge University Press.

Concerning the two spaces recommended

- Quote came in for Graduate Student space, it’s going to be 65-80K. (which is a bit higher than expected and higher than Anne was interested in paying)
- Steve will explore other avenues for funding.
- Mary suggested that Steve look into DIRT walls which they used at Mann

Hand-Out for College Deans. (Zsuzsa Koltay)

Assessment and Communication with help from Chris Manly and Rich Entlich developed handouts in response to questions from deans about library costs. The first handout shows the cross-campus use patterns of unit libraries. Gone are the days between one-on-one correspondence between college and unit library used. Deans question the need to pay for library space on behalf of their off-campus programs. The Engineering dean expressed his opinion that his faculty don't use the physical library. Data was produced for him (2nd handout) – we compiled mostly transaction numbers that can be assigned to COE users as well as more anecdotal figures about space use, reference questions. Also included library impact data from the 2012 senior survey.

A group is looking at producing demographic data for on-campus e-resource use. Wireless is a problem when assigning college affiliation.

What other library use data could be produced where patron demographics is identified?

It's disruptive during reference interactions but Mann has such data for consultations. Detailed records from CountIt are very helpful.

Library use data: should we do an annual "census day" when we ask everyone who comes into our buildings what college they are from?

What college-specific data is good to show without inviting calls for pay-per-use?

Should we have patron stories in response to a question like "how did the library help you this year?"